

**Disabilities Survey Report 2016  
to the City of Kirkwood, Missouri**

**Attached Documents:**

Disabilities Survey Report and Recommendations

Disabilities Survey: City of Kirkwood - Exhibit I

Disabilities Survey Results (two parts) - Exhibit II

Disabilities Survey Digest - by categories taken from Survey Results - Exhibit III

Disabilities Survey Summary of Recommendations

Disabilities Survey Power Point Presentation Slides

# Disabilities Survey Report & Recommendations to the City of Kirkwood 2016

## History

The content of this Report was drawn from the responses to a Disabilities Survey (Exhibit I), that was conducted during the spring of 2015 in Kirkwood, MO. It was initiated by the Kirkwood Neighbors United (KNU) Sub Committee on Disabilities and in collaboration with the Kirkwood Human Rights Commission (HRC). Primary assistance in its preparation came from the Saint Louis Arc, Missouri Developmental Disabilities Council, Equal Housing and Opportunity Council (EHOC) and Paraquad.

There were 130 respondents to the survey questioner. It was completed electronically and by paper, complemented by oral comments on a wide array of issues and areas of concern. The survey was published in the Eyes on Kirkwood news letter inside the Webster Kirkwood Times, the City's e-news letter as well as posted on the City of Kirkwood website. Copies were included in the April utility bills and made available and distributed to the Library, City Hall and Community Center. It was also distributed to numerous local churches, nursing homes, assisted living and senior residences.

## Goal

The goal of the survey, as stated in the accompanying "flyer" was to determine what action the City can take to improve the quality of life for people with disabilities and their families.

This report was prepared to present you with the needs as expressed by the survey respondents (see Survey Results & Digest Exhibits II & III) to help you make more informed decisions.

The survey results fall into four general categories raised during the survey process briefly stated as follows:

<u>Transportation/Movement</u>	<u>Employment</u>	<u>Housing</u>	<u>Support</u>
<u>Services</u>			

Each of these categories will be addressed in more detail below. Our recommendations for action follow each category. Your review may identify additional issues to address. The report submitted here is a beginning.

## Transportation/Movement

This category covers the ability to get around town more safely and effectively. This could be on foot, with the use of a wheelchair, or other assistive mobility devices. There were a variety of needs and challenges noted within the survey. For example:

- \*Sidewalks - maintenance needs, many have heaved and are no longer level for wheel chairs or early morning runners, additional benches along Kirkwood Road in the downtown area;
- \*Crosswalks - inconsistency with crosswalk buttons working and their time length, inconsistent showing of white lines within crosswalks;
- \*Bus Stops - many subject to weather, lack of shelters, some have no benches;
- \*Intersections - inconsistency with four way and two way stops;
- \*Need for more transportation;
- \*ADA compliance with Kirkwood buildings ;
- \*Streets - maintenance and lighting;
- \*Need for more accessible parking (additional van accessible parking as well);
- \*More enforcement and ticketing of illegally parked vehicle.

Some Survey Comments noted below:

- 1) "Daughter has major issues with crossing streets. Timed lights are never long enough to allow her to cross. State Roads (Manchester) are impossible and requests for help/adjustments etc, fall on deaf ears. [what a difference 5 or 6 seconds can make]. " comment #73
- 2) "No white line at stop sign, E. Glenwood and Big Bend. Drivers seldom stop. If they stop they don't yield to pedestrians. They cannot see because of the vegetation. I would love a city wide awareness month - it is illegal not to yield to pedestrians. " comment #75
- 3) "Cross walk from Ashwood Lane to Meramec College with slow down signs and yield to pedestrians. " comment #78
- 4) "Cross walk with pushbutton for stop on Kirkwood Road between McDonalds and Starbucks or by the bus stop." comment #80

You will see that many of the issues expressed by the respondents benefit not only residents with disabilities but the safety and accessibility of those without a disability as well.

### **Transportation/Mouvement Recommendations**

1. Use this report to address some of the reoccurring problems that residents with disabilities face.
2. Adopt the position that when issues of improvement to the City's streets, sidewalks, and other areas concerning Transportation are being addressed that those affecting persons with disabilities will be a priority.

## **Employment**

In response to the Disabilities Survey, we can now see that Kirkwood residents want training, jobs and competitive wages for their family members who have been diagnosed with a disability. Such comments can be found in pages 12 and 13 of the Survey Digest Exhibit III

Special School District (SSD) has partnered with businesses to provide training for jobs that pay a competitive wage. Over the past ten years Shop 'n Save, Manor Grove, Bethesda Gardens, Schnucks and TJ Maxx have entered into agreements with SSD to train students with disabilities.

Research shows that better outcomes result when job training takes place in real work experiences.

SSD in partnership with the Kirkwood School District trains high school students to work in a variety of work settings. The disabilities of the students range from the most severely disabled to the least.

Adult Service Agencies work to employ, job coach, and otherwise support adults with moderate to severe disabilities and the businesses who employ the adult with disabilities.

There is always a demand for SSD to create new job training opportunities for its students. Please contact the Transition Facilitator for the 2016-17 school year, Anne Carroll (314-302-4044).

## **Employment Recommendations**

1. Assisting in the identification of potential employers of people with disabilities who are willing to partner with Special School District (SSD) and Adult Service Agencies.
2. Encouraging employers to contact SSD and Adult Service Agencies to discuss the benefits of their programs and work together to ensure employment for people with disabilities.
3. Posting agencies and their links to its ADA & Support Services Tab that assists adults with disabilities in obtaining employment.

## **Housing**

Housing concerns were raised regarding the limited number of options to affordable housing, community housing, assisted living. This is not surprisingly as a disability so often limits income. There was a strong and natural desire expressed not to move away from Kirkwood, away from friends, their community support group and place of worship. They would welcome any advocate promoting affordable and accessible rental property.

**Exterior issues** ranged from minor to major updates and fixes. Assistance with mowing the lawn, raking leaves, shoveling snow, to worries of what will I do when there is a need for a ramp to access my home, when one can no longer navigate the steps.

**Interior issues** compound their anxiety in addressing issues of movement and safety. Many would welcome assistance with organizing their living space to help them move around better and more safely, the need for a walk-in shower, shower safety bars, hand grips in the bathroom around the toilet, stair railings, banister to the basement. There were also simple but critical issues from changing overhead light bulbs to safety issues like updating batteries in smoke and carbon monoxide alarms. Most of the above issues can be found in pages 2 to 4 in of the Survey Digest Exhibit II

We understand that much of the work involving housing will be addressed by faith based groups, non-profit agencies, churches and the United Way Hotline 211, but the question continues to be raised, where do I go to get information for assistance and help.

### **Housing Recommendation**

1. Address housing concerns by welcoming and promoting more affordable and accessible housing among developers, contractors, architects, the building community. By doing so the City will be helping and assisting residents with disabilities and seniors to stay in their homes and enjoy their community, friends and support groups.
2. Continue to make more clear that the City embraces the Americans with Disabilities Act (ADA) and that its accessibility standards are in all places of public accommodation and multi-family housing.
3. Promote the concept of Universal Design, which is voluntary, with developers, builders, architects, designers and home owners, so that more housing spaces are useable by all for all types of housing.
4. Embracing the HRC Strategic Plan that focuses on posting support services, agencies and faith based groups, who provide home maintenance services for citizens with disabilities.

### **Support Services**

Several requests for assistance in accessing support services were presented in the survey responses. Some of the more notable requests include:

Knowing what services are available and completing the paperwork needed to access those services can be overwhelming.

Residents with disabilities and seniors who want to stay in their homes and live their lives in the community where they grew up or raised their family struggle to find community-based assisted living supports.

Family caregivers who support children with disabilities and aging parents in their homes struggle to find respite care services that might help them to take a break now and then.

### **Support Services Recommendations**

1. Expand the "ADA & Support Services" Tab of their webpage into the place for residents who need information and where resources provided through support service agencies, as well as volunteer and faith based organizations, can be posted. In effect:

Let the tab be the "go to place" for those seeking support service information

Let the tab be the "go to place" for those willing to post services offered

2. Provide support in maintaining the ADA & Support Services website and by supporting the Human Rights Commission's initiative to add a recommendation to its strategic plan to provide assistance in its maintenance.

R-6-24-16



# Disabilities Survey: City of Kirkwood

Thank you for taking the attached Disabilities Survey. Your responses can be in regards to yourself, a friend, a family member, or anyone visiting the City of Kirkwood. The goal of the survey is to determine what actions the City can take to improve quality of life for people with disabilities. Please return your completed survey no later than Friday, May 29.

After completing this survey, please return it to the City of Kirkwood in one of the following ways:

- 1) Mail it to Kirkwood City Hall, Disabilities Survey, 139 S. Kirkwood Road, 63122. You can also drop off your completed survey at the Administration window at City Hall during normal business hours. If it is after-hours, you can drop it in the utilizes drop box on the lower end of the City Hall parking lot.
- 2) Drop it off at Kirkwood Public Library, 140 E. Jefferson Avenue, during normal library hours (Monday-Thursday, 9am to 9pm; Friday/Saturday, 9am to 5pm; Sundays, 1pm-5pm).
- 3) Drop it off at the Kirkwood Community Center, 111 S. Geyer Road, during normal hours (Monday-Thursday, 8am to 7:30pm; Fridays, 8am to 5:30pm; Saturdays, 9am to noon).
- 4) If you know someone for whom taking the survey electronically would be preferable, it is available on the home page of the City's Website at [www.KirkwoodMO.org](http://www.KirkwoodMO.org). If you have any questions about the survey, please call 822-5894.

Your survey participation will help the City address the needs of those with disabilities in the Kirkwood Community. Thank you.



## Disabilities Survey: City of Kirkwood, Missouri

Sponsored by Kirkwood Human Rights Commission, the City of Kirkwood, and Kirkwood Neighbors United

Thank you for taking the time to complete the Disabilities Survey below. Your input will help the City respond to needs you have identified that may help assist and support people with disabilities. Your responses can be in regards to yourself, to a friend or family member, or to anyone visiting the City of Kirkwood. The goal of this survey is to identify what actions need to be taken that will help address the needs of those with a physical or mental disability and help them enjoy our community more fully.

If you have any questions about this survey, please contact the City's Public Information Officer at 314-822-5894 or by email: vonbehEN@KirkwoodMO.org. Once again, thank you for taking the time to help us address the needs of those with a disability in the Kirkwood community.

### SURVEY QUESTIONS:

- 1) What is your relationship to the person with a disability?
  - I am the person with the disability
  - Mother
  - Father
  - Sibling
  - Nonrelative
  - Other (specify): \_\_\_\_\_
  
- 2) What disability does this person have?
  - Alzheimer's / Dementia
  - Autism Spectrum Disorder (ASD)
  - Intellectual Disability
  - Learning Disability
  - Mental Health Need
  - Physical Disability
  - Seizure Disorder
  - Special Health Care Need
  - Traumatic Brain Injury
  - Other (specify): \_\_\_\_\_



3) What is the age of the person with a disability?

- 0-12 years
- 13-21 years
- 22-55 years
- 56-70 years
- 71 + years

4) What is the gender of the person with a disability?

- Female
- Male

5) Where does the person with a disability live?

- In his/her/my own home
- In the family home
- In a group home
- In an assisted-living facility
- Other (specify): \_\_\_\_\_

6) What organization(s) provide(s) you, or the person with a disability, support coordination, service coordination, or case management, if any?

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7) What services, provided by the agency named in #6, are used, if any?

- Residential support or services
- Employment support or services
- Transportation
- Respite care
- Specialized medical equipment
- Personal assistance
- Behavioral Supports
- Other (specify):

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8) What support or services do you or the person with the disability currently need

that you (or he/she) are not receiving, if any?

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- 9) What physical changes do you or the person with the disability need to your/his/her home or neighborhood community to make you/him/her more independent?

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- 10) What barriers keep you or the person with the disability from accessing support or services in our community, if any?

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- 11) As the City of Kirkwood plans for its Strategic and Comprehensive Plans, what would you like to see them target in their planning or develop for you, or the person with the disability, to enjoy our community more fully, if anything?

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This concludes this survey. Thank you very much for your valuable input. For additional information about the City of Kirkwood or the City's Human Rights Commission, please visit our Website at [www.KirkwoodMO.org](http://www.KirkwoodMO.org).

## Constant Contact Survey Results

**Survey Name:** Disabilities Survey 2015

**Response Status:** Partial & Completed

**Filter:** None

Jun 15, 2015 10:08:26 AM

### 1. What is your relationship to the person with a disability?

	Number of Response(s)	Response Ratio
I am the person with a disability	32	27.5%
Mother	41	35.3%
Father	11	9.4%
Sibling	1	<1%
Nonrelative	14	12.0%
Other	20	17.2%
<b>Total</b>	<b>116</b>	<b>100%</b>

### 2. What disability does this person have?

	Number of Response(s)	Response Ratio
Alzheimer's/Dementia	5	4.3%
Autism Spectrum Disorder (ASD)	23	19.8%
Intellectual Disability	18	15.5%
Learning Disability	20	17.2%
Mental Health Need	6	5.1%

Physical Disability	52	44.8%
Seizure Disorder	6	5.1%
Special Health Care Need	7	6.0%
Traumatic Brain Injury	3	2.5%
Other	24	20.6%
<b>Total</b>	<b>116</b>	<b>100%</b>

**3. What is the age of the person with a disability?**

	Number of Response(s)	Response Ratio
0-12 years	28	24.3%
13-21 years	30	26.0%
22-55 years	18	15.6%
56-70 years	24	20.8%
71+ years	18	15.6%
<b>Total</b>	<b>115</b>	<b>100%</b>

**4. What is the gender of the person with a disability?**

	Number of Response(s)	Response Ratio
Female	63	56.7%
Male	51	45.9%
<b>Total</b>	<b>111</b>	<b>100%</b>

**5. Where does the person with a disability live?**

	Number of Response(s)	Response Ratio
In his/her/my own home	59	51.3%
In the family home	50	43.4%
In a group home	1	<1%
In an assisted-living facility	0	0.0%
Other	8	6.9%
<b>Total</b>	<b>115</b>	<b>100%</b>

**6. What organization(s) provide(s) you, or the person with a disability, support coordination, service coordination, or case management, if any?**

99 Response(s)

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**7. What services, provided by the agency named in #6, are used, if any?**

	Number of Response(s)	Response Ratio
Residential support or services	9	11.8%
Employment support or services	7	9.2%
Transportation	12	15.7%
Respite care	13	17.1%
Specialized medical equipment	10	13.1%
Personal assistance	13	17.1%

Behavioral Supports	23	30.2%
Other	31	40.7%
<b>Total</b>	<b>76</b>	<b>100%</b>

**8. What support or services do you, or the person with the disability, currently need that you (or he/she) are not receiving, if any?**

63 Response(s)

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**9. What physical changes do you or the person with the disability need to your (or his/her) home or neighborhood community to make you/him/her more independent?**

77 Response(s)

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**10. What barriers keep you or the person with the disability from accessing support or services in our community, if any?**

73 Response(s)

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**11. As the City of Kirkwood plans for its Strategic and Comprehensive Plans, what would you like to see them target in their planning or develop for you, or for the person with the disability, to enjoy our community more fully, if anything?**

84 Response(s)

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## Constant Contact Survey Results

**Survey Name:** Disabilities Survey 2015

**Response Status:** Partial & Completed

**Filter:** None

Jun 15, 2015 10:08:26 AM

### 1. What is your relationship to the person with a disability? - Other responses

**Answer**

- future stepson
- son-in-law
- Aunt
- spouse
- wife
- 11 year old nephrew
- wife
- Spouse
- have none
- I have no associationw/disability
- aunt
- spouse
- Biker who has seen issue
- child
- daughter
- Special education teacher in Kirkwood School District
- friend
- Grandparent
- Spouse
- Friend

### 2. What disability does this person have? - Other responses

**Answer**

- Behavioral Disability
- poor
- legally blind
- vision
- Physically
- none
- Severe Hearing loss
- rheumatoid arthritis
- Down Syndrome
- hearing loss
- Speech
- speech and language
- Cerebral palsy
- speech delay
- Down Syndrome
- DEmentia
- Legally Blind + severe back pain + difficulty walking
- Downs Syndrome
- Preschool with severe delays, SSD
- Down syndrome

Motor planning skills disorder  
Alternating Hemiplegia of Childhood  
Schizencephaly  
Cerebral Palsy

**5. Where does the person with a disability live? - Other responses**

**Answer**

apartment  
Skilled nursing  
n/a  
Attends kirkwood schools  
condominium  
Kirkwood House apartments  
Kirkwood House  
In a rectory

**6. What organization(s) provide(s) you, or the person with a disability, support coordination, service**

**Answer**

None.  
none at this time  
MD Associaton  
MERs Goodwill  
Arch  
n/a  
n/a  
Physical and occupational therapy  
None  
KECC Special Education, First Steps  
I don't know.  
me  
Church, Call a Ride,cab.  
Kirkwood early childhood education  
None  
SLArc, pathways to Independence, DMH, Call-a-Ride  
Hospice  
None  
none  
Moral and informationsupport from Alzhiemer's Assn  
none  
Special school district  
none  
Shephard Center for Seniors  
none  
N/A  
life bridge, vocational rehab  
none  
None  
None  
physician  
Paraquad  
YMCA and KWD/SSD schools and ARC  
none  
NONE  
Department of Mental Health Kirkwood School Dist



None, I work for a living and pay my own bills.  
Kirkwood Schools, YMCA, Special School District  
no formal organization  
None  
Sensory Solutions, Special School District  
n/a  
KSD, BJC, CAC  
SSD  
Special School District, private tutor and doctors  
Special School District  
KSD, SSD, Department of Mental Health  
Drs  
None  
Mo. DMH regional center  
Kirkwood School District  
Special School District and Nipher Middle School  
speech therapy, occupational therapy and education  
Special School District  
Regional Center  
Dept Mental Health (I.e. Regional), SSD, Goodwill  
Kirkwood school district  
Kirkwood schools, Parents as Teachers.  
Kirkwood School District, MO Regional Center, ARC  
Metro Call a Ride  
Regional Center, SSD, ABA Consulting, Therapy4Kids  
BIS, KSD, ARC,  
BJC behavioral health, Special school district  
First Steps, her doctors  
None at present  
MS Society  
YMCA  
Dept of DD at St. Louis Regional, PLB  
KECC  
St. Louis Behavior, Rogers Memorial Hospital  
doctors' care  
none  
SSD  
school, down syndrome association & other  
I'm not directly involved, but KSD offers support  
Assistance in Home care  
Easter Seals/Vocational Rehab  
St. Louis Society for the Blind  
Call a ride  
Special School District of Saint Louis County  
arc, special school district,  
KECC IEP in place  
KSD, Special School District, DMH,  
Special School District/ Sarah Lopez Waiver  
Arc,  
DMH, PLB, ESMW, SSD, UCP, Variety, StL Rec Council  
Variety, ARC, St. Louis Regional office  
Regional Center, DASA, ARC

SLCH-CP Center  
Regional Center, Medicaid, St. Louis Arc,  
The Regional Center  
Missouri First Steps  
First Steps  
School district and Regional Center  
none  
none  
Muscular Dystrophy Association  
SSD through Kirkwood Schools  
State of MO, St. Louis ARC

**7. What services, provided by the agency named in #6, are used, if any? - Other responses**

**Answer**

n/a  
Not applicable  
Social recreation  
none  
NONE  
None  
Captel phone  
NONE  
PT, OT, Speech, learning support  
Occupational & speech therapies  
n/a  
School Support  
speech therapy  
Cane  
case management services  
In-class tutoring  
Educational support  
several  
Speech therapy  
psychiatry  
Exercise for arthritis  
speech therapy  
doctors  
educational  
Special needs preschool  
Camp vouchers, adaptive  
Sports  
OT  
Therapies, Case Management, Advising  
Initially behavioral supports, later IEP changes as he grew and developed.  
case manager

**8. What support or services do you, or the person with the disability, currently need that you (or he/she)**

**Answer**

I could use help w/ occasional transportation, exterior upkeep. And (I could call and see if we have this benefit) I know the county library has a service to deliver and pickup library materials, it would be nice if ours does.  
none  
Social interaction support group  
Employment opportunities

none

n/a

electric wheelchair

None

high utilities,taxes, food

Transportation

None

respite care

none

I'm not sure at this point, i must speak with his mmother

none at this time

NONE

We need more subsidized housing. We would like to have our daughter close by, but have not found subsidized housing nearby. She is on the list for Kirkwood House, but they take the elderly before her, and she is 48. Also LSS has an apartment building, but they only serve the elderly as well.

Mobility access and ease of crossing Geyer Rd and Kirkwood Rd to name just a few

None

n/a

Standardized/subsidized after school care after the age of 13.

More social after school activities.

One on one help for camps or after school activities that is subsidized.

In home help for personal care or independent living skills.

Reduction in paper work and processing of applications.

MORE HANDICAPPED PARKING SPACES. MORE FUINCTIONING ELECTRIC CARTS IN STORES, EASIER ACCESS TO THEM.

Assistance with home services, cheaper, for example roofing, etc, to keep house up to date.

She is handling the challenges of living with R.A.through just support of her husband and doctors.

We are anticipating further support will be necessary in future if disease cannot be medically managed as she ages.

More special needs opportunities/recreation/resources through the community center

none - all are self-pay

Could use help organizing the house and with yard work.

n/a

Financial assistance for hearing aids

Respite care, access to modified recreational programs for teens, living assistance when he ages out of KSD.

We are looking for social gatherings and in the future we would like to see residential support or services or maybe an assisted living community here in kirwood for individuals with disabilities so that they can continue to live in the same community that they grew up in.

Nothing at this point.

It would be lovely if there were somewhere to walk indoors (a track?) or swim (both low impact prescribed exercises) during the winter months. As far as I know we have no agreements with other communities which would let me access their indoor pools.

None

None

none

more frequent speech therapy sessions

communtiy involvement

He is getting good job training, but not in the town he lives in.

None

receiving what he needs

JOB TRAINING

none

Transportation/parking

More information about what activities that are for typical teens are also welcoming teens with disabilities.

In Home ABA Therapy

none

Improved pathways, i.e., sidewalks. The solution is simple. Don't obstruct them.

Community opportunities -- ie. camps in the summer.

None

Access to transportation.

None.

none, all through KECC and SSD

More inclusive recreational activities.

Respite Care

More in home thereapeutic services.

1:1 Swimming lessons/water safety; daytime respite; free/reduced cost exercise/nutrition classes (also a social skills opportunity). A cotillion for kids with special needs would be really good: specific instruction in etiquette & manners to those who struggle with social skills, followed by a dinner/dance that considers their environmental service dog, augmentative communication

Group fitness activities

Housing in a supported environment. Transportation to day program.

not sure

Community recreation programs that are inclusive, respite care, support for outdoor activities.

A list of Kirkwood businesses that have or are willing to hire teenagers with disabilities for employment. We would love for our son to experience age appropriate job experiences, i.e. food service, concession stands, car washes etc!!!

### **9. What physical changes do you or the person with the disability need to your (or his/her) home or**

#### **Answer**

I am able to walk my dogs about a block. No white line at stop sign E. Glenwood & Big Bend. Drivers slow, seldom stop. If they stop, they don't yield to pedestrians. They can't see b/c of the vegetation. I would love a city-wide awareness month re pedestrian awareness, it IS illegal to not yield to pedestrians.

none

None

Fix the terrible potholes in the Kirkwood roads! Every trip we take is full of painful bumps. Trying to avoid them ends up making her sick with all the swerving. Public transport is no better, obviously. The sidewalks are also a jumbled mess, so walking around Kirkwood is often a prelude to injury.

Why did you allow Pioneer Place to make their handicap parking area the least accessible?

More universally designed single story homes in our town that can accommodate individuals of any ability.

n/a

Larger doors and new concrete walkway

disabled parking, first floor, walk in shower,

An indoor place for high energy children to burn energy during cold months

Even sidewalks, more lighted streets

more small stores close by to get necessities.

No cracks in sidewalks. All corners of streets to have an alert for crossing.

Would love Fillmore park to have bike path so kids could ride bikes safely out of street

Transportation

None

The sidewalks on Ballas Road and Old Big Bend are atrocious. I have fallen off of my scooter time after time because of uneven sidewalks where they slant or have sink into the ground.

none at this time

at some point- there will be needed changes to the house. entrance/bathroom/shower....

He has a physical handicap, but gets around pretty well

Street lights at night. Stores should not put their merchandise on the sidewalks in front of their stores. It is a walking downtown. Things cluttering the sidewalks make it very difficult to navigate. I have seen elderly people trip, walk into things and fall when I am down town because of this.

NONE

The neighborhood is fine.

Easier and independent ability to slow traffic on Kirkwood Rd when needing to cross sides of the street

Banister in basement

Better curb cuts leading to crossing the streets. Some are great but several need better ADA grading. Several sidewalks become impassable due to plant overgrowth. For example, the S. Filmore train overpass. I have to travel in the street because sidewalk is in bad shape and plant overgrowth. There are several other places with n/a

Adapted bathroom and kitchen fixtures.

A SECOND BATH

none

Continue to keep/make Kirkwood physically accessible.

Still lacking sidewalks on many streets, some signage is difficult to read. Main crosswalks should have improved technology/voice prompts.

stair railings

I can't think of anything at the moment.

I have seen persons in wheelchairs attempting to cross the street near the Shop and Save on Manchester Rd, while crossing towards Sylvan Place. The button to turn the walk sign on is not paved towards the button and the only way to cross the street is to wait on the sidewalk then enter into the traffic lanes of departing Shop & Save Reconfiguration of home.

Navigation of community; more parking, accessible sidewalks, accessible parks and playgrounds, more activities to do at the park and pool with friends.

none

None

Nothing at this time.

I'm hoping that I will be permitted to put in a parking spot in my backyard (which backs to a road) to enable me to enter my home without climbing steps. My lot has a steep slope, and the current parking spot is on the side which requires a full flight of steps to enter the house.

None

None

none

Better sidewalks. Tripping hazards are rampant, and he has popped more tires than we can count on the uneven sidewalks.

Quicker repair of cross walk signals (last summers delay on this at Essex and Kirkwood was extremely impactful)

None

Autism Awareness

Kirkwood Road south of the BNSF tracks has no sidewalks. The amount of foot traffic is illustrated by the paths worn in the grass along the shoulders. In some areas people in a wheelchair must travel into the lane of traffic on Kirkwood Road or risk tipping over in the potholes and uneven areas along the shoulder. Sidewalks and sidewalks even and smooth, even pavement

MODIFICATIONS TO OUR BATHROOMS FOR SAFETY PURPOSES

none

higher toilet seats, small stools or stepladders - person is small and short

Ability to park on my street

One level residence and no yardwork

More 4 way stops at intersections for safer street-crossing.

Social Groups within the community, schools, teacher lead and special weekend sponsored events.  
ramps

Improved pathways, i.e., sidewalks. Kirkwood currently obstructs sidewalks and crossings with large flower pots. Placing them on the sidewalk and at the intersection creates barriers for people with physical disabilities. Keep them off the sidewalks and intersections to avoid situations that create hazards.

None

None

Daughter has major issues in crossing streets. Timed lights are never long enough to allow her to cross. State Rds (Manchester) are impossible and requests for help/adjustment, etc fall on deaf ears.

We have made the necessary accommodations in the home. In the community, we like to go together to the Kirkwood Market, but the uneven surfaces and pooling of water on some places makes walking difficult.

Better sidewalks so scooter can be used and she can go out on her own. Better entry into buildings--stores and restaurants. safe sidewalks, fenced playgrounds, enclosed sports field

our grandson will never be independent

A motor lab at school and integrated sports with typical children.

It would be good for new residents to know that Kirkwood has a Crisis Intervention Officer. Also, could you develop a registry so that emergency AND construction personnel can be aware of our children's sensitivities and needs? For example: one trigger is vehicles parked in front of our home (a big problem with prolonged road side walks on every street, repaired sidewalks that are easily accessible for a walker, ramps, handrails, handgrips in bathrooms, handrails into homes

Ramps or elevators in buildings to make accessible for an electric wheelchair to power up to where ever they are going. More playgrounds that have accessible swings, or swing can lock a wheelchair into if that person is not

Side walks that have curb cut outs at the crossing of streets

Sidewalks. Bridge cross walk across Big Bend near Meramec Comm College.

not sure

Handicap swings/accessible play area

more/closer handicapped parking in shopping areas

zero entry shower

See # 8 which could possibly lead to full time positions after HS graduation

Sidewalks on Big Bend Blvd from Barrett Station east to Green Briar Hills Country Club. There is no shoulder on this road and it is very, very difficult to walk in the hilly yards and maintain balance with a cane.

Disability signs to remind people of ALL pedestrians/bicyclists.

Sidewalks in Kirkwood need to be assessed and fixed - there are many places in Kirkwood that those in wheelchairs can't access because the sidewalks are broken up / uneven.

**10. What barriers keep you or the person with the disability from accessing support or services in our Answer**

I was not aware we have ANY support services in Kirkwood. Could you put a link on the Facebook page, pls? don't know who to contact

Some sidewalks are impassable for wheelchairs, even strollers, due to light poles set in the sidewalk requiring a dangerous move into the busy street to proceed. That is Woodlawn south of Manchester.

none

Access to more support

Our income isn't low enough to qualify for most services. Our daughter has an "invisible disability", meaning she looks fine and capable to everyone else. The school district never formally qualified her for services because she worked hard enough to keep up and seem "normal", despite missing over 100 classes one year. You have to fight Handicap parking that requires the person to climb up a step to get to barber or post office. (should have left it as By far the largest barrier is the city employees' negative attitude toward residents.

More accessible parking spots would be helpful.

n/a

Transportation

Weather

Uneven sidewalks, poorly lit streets at night

health

Behavior of son keeps us from large gatherings

Long waiting times for transportation

Not an Issue

I don't really know what services are available

i dont know what is available

none

It is very difficult to walk at night after work because of the lack of streetlights in many areas.

NONE

None

Very few exist

Time to work through all the paperwork and bureaucracy to get minimal help if any

NONE

they are no programs to help disabled stay in their home due to they are making a lower income than others.

Excessive stairs

No barriers that I can tell. Our community is welcoming and supportive, though resources to support special needs participation are limited at our YMCA and a few other local providers.

mostly inside restaurants or buildings that are privately owned - not being scooter accessible.

PLEASE Kwood city, continue to update accessible ramps, cuts in sidewalks, elevators, and access between parking lots and building access. please employ maximal not minimal requirements for ADA standards

Don't know where to go or who to talk to.

My own reluctance to reach out. Also, just the thought of the piles of paperwork one has to fill out to get further services is exhausting!

n/a

crossing the street needs to have sound or if it does needs to be louder or have count downs

I work full time. He cannot function/live independently.

None right now

My daughter has a social disorder

Frankly, and I'm glad I don't have to give my name, there's some racism. I have tried to get minor building permits through the current office and have been treated like an idiot (I'm a PhD). Which means even minor accessibility-required home changes will require me to go through a contractor to hide my family's race. I've had to do this

None

None

- Battles advocating for my child with school and district administrators.

- Despite paucity of resource issues involved, administrators might begin from the perspective that the parent and teachers may be accurate in assessment of disability.

- Dr. Kindwall is egregious. Refusing to name and interpret tests administered to my child is illegal.

Not being able to go out on his own. Always needs adult supervision

The YMCA is a wonderful source of support in Kirkwood. Outside the Rec and the schools/SSD, I know of no other support available in this community. If there are others, the barrier would be knowledge of them.

None

There are no sidewalks leading from the Kirkwood Road area into Kirkwood Commons to Target or Wal-Mart.

There is no way to get a wheelchair to the bus shelters along Kirkwood Road near Kirkwood Commons such that anyone in a wheelchair must sit exposed to rain, snow or whatever and risk being struck by traffic which may

decide to drive on the shoulder

cost, timing of events/support

none

Not knowing what is available

None at the moment

Not aware that some exist, School should be the loop for communication if new support arises instead of seeking out the information that is most likely readily available.

stairs and difficult doors to open.

Lack of publicity about services

due to the behaviors he displays, it may be disruptive in certain settings.

None

Political crapola for agencies that see the disabled as nothing to worry about

Currently, my wife is able to provide the needed support in most instances. However, if that were not true, being unable to drive or walk without assistance would pose major problems in the community.

Haven't looked for any services.

na

Many sidewalks are uneven resulting from tree roots raising the cement over time. People using scooter, wheelchairs, even strollers must get off the walk and onto perhaps uneven ground to proceed.

he attends Kirkwood High School. Facilities are amazing.

I have found City of Kirkwood to be very inclusive. There are times when we cannot participate in community activities due to the time of day (my teenage child goes to sleep at 7:30pm) or due to noise level or crowding. I don't know how you would adapt fireworks to be less noisy or to happen earlier in the day. :)

unaware of the support

Benches placed periodically on main streets so I can walk a while and sit down when I need to sit.

Not enough parking spaces in the city of Kirkwood that are handicapped. I know it is tough just to find a normal parking space. Ramps or ways to get into a building or place have steps and the power wheelchair does not do steps. Has to have ramp access in more community areas and even require by your Planning and Zoning

Transportation

events specifically for disability groups, i.e. swimming, autism-friendly movies.

safety issues like eloping and being non-verbal to some extent.

Lack of knowledge regarding what is available.

Lack of knowledge.

lack of close parking

none. Because my husband is with me when we are out, we have no trouble navigating around Kirkwood.

Not given a chance at an interview or call backs due to first impression as he picked up applications. (ie. in our case our son appears shy at first impression, but he could easily work in food prep areas where he isn't greeting customers, or in a team setting etc.)

Lack of convenient, timely and affordable transportation.

**11. As the City of Kirkwood plans for its Strategic and Comprehensive Plans, what would you like to see Answer**

Also, I am slowly being forced out of my home due to the taxes. I don't know about Kirkwood influence. State law set Circuit Breaker rates, then as Social Security increases, they don't change Circuit Breaker. Makes no sense. have someone check on the people with disabilities once in awhile by phone if possible if you don't have anyone close it would be nice to know that someone would know if you died.

Many sidewalks are dangerous for wheelchairs, etc. due to upheaval by trees. Asphalt efforts at repairs are not very helpful. Some curb cuts have a hole between the cut and the asphalt street which could cause a mobility device to become caught in in and unable to proceed. Curb cuts should all be reviewed regularly to find and repair. Continue efforts to try to attract businesses that would be capable of employing those with disabilities.

Events catered just for people and/or families with disabilities

PLEASE fix the roads! It's bad enough our streets are too narrow for modern vehicles. Add in trying to dodge thousands of pot holes and it seems almost futile to drive through Kirkwood. Those pot holes HURT when your body is already in constant pain.

hi-rise garage, accessible from Kirkwood Road, for shops and restaurants.

Require builders to make a decent percentage of new homes built in our town, single story, universally designed homes. Increase the number of accessible parking spots in our community.



I would like to see you enforce traffic laws as I am hearing impaired. Specifically, turn signals, lights on at dusk, and rolling stops.

Many drivers are distracted drivers and there have been a few needless close calls.

ALSO, please enforce the sidewalk maintenance/repair ordinance (snow/ice removal, broken sidewalk slabs).

Thank you.

Do not know.

handicap accessibility everywhere

I'd love to see better use of the community center as a place for kids to burn energy in the winter time.

Better lighting on streets

Incentives for business to hire People with disabilities.

build a New Dog Park

Fillmore park revamp additional properties added to park to enlarge it

More kid friendly events for age 4-12yrs especially on holidays and summer

Home to home transportation.

None at this time

Additional long term care facilities

More disabled parking

I use a scooter to walk my dogs as I cannot walk very far. I would love to see a near by dog park where my dogs could run with other dogs.

program to inform residents Alzheimer's is a growing problem especially for caregivers and the need to be compassionate and understanding.

better sidewalks. check geyer btwn dougherty ferry and mistletoe. the sidewalk is so bad, hard to walk. concrete uneven and around the sewer is bad. this is the same all over the city.

more interaction with other people would help a lot

Street lights and regulations enforced to keep the downtown shopping area sidewalks clear.

UNKNOWN

Apartments that are reasonably priced for a person on disability social security income which is less than \$1,000

All sidewalks with ramps

Cross walk from Ashwood Lane to Meramec College with slow signs and yield to pedestrians

Crosswalk with pushbutton for stop on Kirkwood Rd between McDonalds and Starbucks/ or by the bus stop

Sidewalks in Kirkwood are very uneven. I have fallen several times.

Beautiful city to walk.. Would like sidewalks repaired/ongoing maintenance of plant overgrowth. Because this is a city with high volume of walking people, there seems to be a higher than average rate of vehicle/pedestrian accidents. (Human and animals have died this year). I am out everyday. I see speeding/stop sign running. Needs Not sure if this pertains to City services, but the Kirkwood schools need more training in accommodating Asperger's students. Anti-bullying, social skills, etc.

not applicable

Having enough handicapped parking spaces and having the police actively ticket illegally parked vehicles.

Assistance with home needs, to keep up to date, low cost roofing, siding, plumbing, etc.

Also lower property taxes, I have lived in Kirkwood all my life and it seems that others move in, use the school system, and want more, taxes go up then once their children are out of schools they move out of Kirkwood due to the high property tax on homes.

not sure.

One of our reasons for living in Kirkwood is the culture that we all benefit from diversity, we don't just accommodate it. Would love to increase my participation: Kama Totherow, 425 W. Adams, 314-686-9418 smoother sidewalks, continue sidewalk cuts, easy access between ADA parking and access to buildings and ramps, wider doorways or at least one ADA doorway

More handicapped parking and possible parking lots with shuttle service to shopping  
The ability to navigate sidewalks along Manchester rd.  
More attractions and activities that are handicap accessible and create an inclusive environment.

Spend a day or a week in a wheelchair. Visit the places you would normally go with friends and family. Try and go to as many places as you can. You will get an idea of how a handicapped person feels first hand. Good luck. Safe, shared community housing with a family-type environment for adults. I can't care for him forever. And I'm not going to be around forever. Also, safe transportation from home to work or recreational activities in the  
Again, I would really like to see an assisted living community within Kirkwood for individuals with disabilities. I think this is needed - they need to be more inclusive in their activities regarding persons with Autism. I know we can't afford an indoor city pool, but it would be great if we could work out some sort of agreement with another nearby city to access theirs during winter.

Nothing

None

I would like additional oversight of the district in their determination of need and allocation of resources. If I had not had a PhD in a related field, had experience in other school districts, and able to afford independent venues, my child would have floundered. The process is subjective, the recourse is nil, grievance process is unknown. Developing competitive jobs 'in town' for this population. It would be nice to see the town develop programs like hospitals do to train and hire for full time employment. Organizations like SSD, Arc, Goodwill, etc, could support this activity. Then, this group could really live AND work here. Kirkwood is ideal for this type of goal. Public awareness is key to our students being successful. Help educate our community with understanding about some of these behaviors. Understanding will help our kids be more successful as they venture out into the community with their families.

Autism Awareness: community safety, staff/teacher education

Access with equal facilities for all citizens. It is a disgrace only the south end of Kirkwood Road is allowed to be in such a condition. This area is MODOT but so is the north end of Kirkwood Road which has very nice sidewalks and ramps. Draw your own conclusions as to why this area continues to be neglected.

offer supports through rec center for classes (for instance a shadow when taking group ice skating lessons).

Don't presume disabled kids don't go to school...they have regular schedules like everyone else. Partner with ARC and other groups to have events in Kirkwood area

INCLUSION CAMPS FOR OLDER CHILDREN WITH SUPPORT STAFF

unknown

I thought that Kirkwood was going to survey the general population not just focus on people with disability.

There is not enough parking in downtown Kirkwood, so disabled person must often walk much further than should.

Publish information about services available locally

Free transportation to local institutions

More awareness to the community as in posters, flyers during city wide events.

electric doors and ramps

Think about conditions that cause problems for people in wheelchairs and people with walking problems. We are constantly threatened by bicyclists that speed and run lights and by pathways that are not kept clear.

City sponsored education forums so others can learn about these disabilities and may be more accepting of those who have them.

Job opportunities in the community for people with disabilities.

Ensuring ADA compliance at all public facilities.

Maybe a place for people with dementia can meet once a week for day care

Each member of the committee take a walk and attempt to cross streets like Kirkwood Rd at Manchester....or anywhere on Manchester...or anywhere on K'wood road within the allotted time. Make it feel "real" by attaching a 10lbs weight to your legs to slow you down to the speed disabled people are limited by.

Transportation services for visually and mobility impaired. Metro Call-A Ride does not suffice. Smoothing the surface and installing surface water drains at Kirkwood Market would be beneficial.

Easier access when in wheelchairs/scooters.

fenced playgrounds are HUGE for children with behavioral disabilities. My son cannot play on playgrounds or sports fields that are unfenced because they are very unpredictable children so he cannot go with us and his siblings unless there is a one on one person to watch him since he can run away and get hit by a car as he is fact  
Attention to repair existing walks and roadways with holes and barriers for walking, mobility vehicles, and biking.  
Motor lab at rec center or classes.

I know that Kirkwood Aquatic Center has an inclusion specialist. However, I suggest hiring a certified special education teacher/consultant who would develop programs for people with special needs, including designing instruction and training staff to work specifically within those programs benefitting the special needs community.  
Access to a handicap accessible playground!!! Safer sidewalks that are without cracks to prevent tripping with a Parks that are more accessible, have more playgrounds for disabled children. Also, make sure all businesses that are redoing their stores have to put in ramp ways for handicapped, make plenty of handicap parking available. Not just one or two spots that are tight. Has to be the kind of handicap that are Van Accessible  
Ability to walk/roll in wheelchair on sidewalks and more transportation options (Metrolink access)  
Community housing.

not really sure, quiet dining?

Handicap accessible play areas. Kirkwood park has no accessible swings...Library has only one elevator that was broken last time we attempted to go. Have not yet attempted to access the pool, farmers market, downtown area,  
Access to handicap swings in Kirkwood parks.

Improved wheelchair access to all levels of the Kirkwood library (recently we were there and the elevator was out  
It would be great for there to be flexible housing options nearby so that my daughter can live independently in our community once she's old enough to leave home. She could live in a house or apartment with other women with mild-moderate intellectual disabilities perhaps with support from professionals as needed (lawn maintenance,  
In new and newer construction I would like to see handicap accesses to stores/restaurant entries. The new McDonalds would be impossible to enter in an electric wheelchair. It is difficult to enter with someone pushing a  
Please contact local businesses or major chains that have stores in the area and ask them to consider policies to allow and advertise that they hire with diversity in mind, including people with either physical or developmental disabilities.

Street signs acknowledging pedestrians and Disability signs (similar to the "hearing signs" used in neighborhoods where someone with a hearing disability lives.

Fix and level the sidewalks so that they are useable by those in wheelchairs.



**Assignment of Task:**

- 1) Encourage City (EC)-  
Create a website to be a "Clearing House of Information." People could post individual/family needs. City Representative to answer questions and provide
- 2) Encourage an Agency Involvement (EA)- when related to the disability  
Better Business Bureau; Identify agency and lead person to help fulfill need.
- 3) City (C)-  
City Council, Transportation (stop lights/stop light time, sidewalk/sidewalk repairs; 2 way stops vs 4 way stops; bus stop shelter, etc.)  
Enforcement of laws.
- 4) Volunteers (V)-  
Churches (neighbors to help each other/Block captains), Kirkwood and local private schools, personal needs  
(ie: lawn care, check-in, hot summer; cold winter)
- 5) Probono (P)-  
law firms (create contracts, SSI, legal guidance), construction companies, city consult (own city attorney), etc.
- 6) Funding Sources (F)-  
Municipal, State; County, Federal (SSI; Disability), Agency - grants; Fund raising
- 7) Encourage Employment (EE)-  
Chamber of Commerce coupled with Supportive Agency - PR for Business that employ people with disabilities -  
explanation of how this can be done. Looking for home employment for the caretakers and/or people with disabilities.
- 8) Housing (H)-  
Subsidized, Assisted Community Living.
- 9) Business (B)

**Completion Time Categories:**

- 1) Can easily and quickly complete
- 2) "Roll Outs" - need some planning and time to complete
- 3) Need long term planning to complete

Category	Survey Comments	Task	Completion Time	Notes/Questions
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HOUSING				
<b>Community Assisted Living</b>				
1	Would be great for there to be flexible housing options nearby so that my daughter can live independently in our community once she's old enough to leave home. She could live in a house or apartment with other women with mild-moderate intellectual disabilities perhaps with support from professions as needed (ex. lawn maintenance)	H	3	
2	community housing	EA, H	3	Need more information as of what need is
3	more assisted living	EA, H	2	Agencies such as Bethesda, support agencies; Interesting to find data as to what need really is.
4	safe, shared community housing with a family-type env for adults.	EA, H	3	
5	housing in a supported environment	EA, H	3	
6	assisted living community here in kirkwood - so that they can continue to live and enjoy the same community they grew up in.	EA, H	3	
7	additional long term care facilities	EA, H	3	
8	need one level residence and no yard work	H	2	
<b>Subsidized Living</b>				
9	more subsidized housing	H,C	3	
10	apartments that are reasonably priced for a person on disability social security income which is less than \$1,000	H,C	3	
11	funding	H,C,F	3	
12	There are no programs to help disabled stay in their home due to they are making a lower income than others.	H,C	3	

home maintenance/ repair				
13	exterior upkeep	V, EA	1	
14	in home help for personal care or independent living skills	V, EA	1	
15	could use help organizing the house and with yard work	V, EA	1	Regional Center can help to fund this.
16	assistance with home services and less expensive (ex. roofing and keeping house up to date)	P, EA	2	Regional Center can help to fund this.
17	stair railings	V,P, EA	1	Regional Center can help to fund this.
18	a second bath	P, EA	2	Region
19	need a walk in shower	P, EA	2	Regional Center can help to fund this.
20	at some point, there will be needed changes to the house (entrance/ bathroom/shower)	P, EA	2	Regional Center can help to fund this.
21	banister in basement	V,P, EA	1	Regional Center can help to fund this.
22	handrails and handgrips in bathrooms, handrails into homes.	V,P, EA	1	Regional Center can help to fund this.
23	adapted bathroom and kitchen fixtures	V,P, EA	2	Regional Center can help to fund this.
24	reconfiguration of home	P	3	?
25	smaller toilet seat, small stepladders - person is small and short	V, EA	1	Regional Center can help to fund this.
26	assistance with home needs to keep up to date, low cost roofing, siding, plumbing, etc...	P	2	
27	zero entry shower	P, EA	2	Regional Center can help to fund this.

28	modifications to our bathroom for safety purposes	P, EA	2	Regional Center can help to fund this.
29	larger doors and new concrete walkway	P, EA	2	Regional Center can help to fund this.
30	hoping to be permitted to put in a parking spot in my backyard (which backs to a road) to enable me to enter my home without climbing steps. My lot has a steep slope, and the current parking spot is on the side which requires a full flight of steps to enter the house.	C, EC	1	
31	require builders to make a decent percentage of new homes build in our town, single story, universally designed.	C, H	3	
32	we need more universally designed single story homes to accommodate individuals of any ability	C	3	
33	ability to park on my street	C	2	Adding an accessible parking sign on street.
<b>TRANSPORTATION</b>				
34	free transportation to local institutions	C,EA, V	3	UMSL assessment for accessibility; Regional office to help with Metro Training.
35	ability to walk/roll in wheelchair on sidewalks and more transportation option (Metrolink access)	C	2 - 3	how to address sidewalks over time; fix only so many at a time.
36	more accessible parking with shuttle services to shopping	C	3	
37	access to transportation	C, V	3	looking for local help
38	public transportation is not good	C	3	
39	long waiting lines for transportation	C	3	



40	lack of close parking	C	3	
41	lack of convenient, timely and affordable transportation	C	3	
42	occasional transportation	V	1	
43	transportation to day program	V, EA	1	Volunteer or possible carpool?; Regional Center training; Day program may be able to provide transportation.
44	need transportation (to work, shopping, recreation, etc)	V, EA	1	Volunteer or possible carpool?
45	being able to drive or walk without assistance would pose a major problems in the community.	V,EA	1	Need more information
46	funding for electric wheelchair	EA, F	1	Agency could possibly help locate funding; Regional Center; St Vincent DePaul
<b>MISC BARRIERS</b>				
47	I am slowly being forced out of my home due to to taxes. I don't know about Kirkwood influence. State law set Circuit Breaker rates, then as Social Security increases, they do not change Circuit Breaker.	C	1	pose question to City; can get on installment plan for taxes.
48	lower property taxes. I have lived in Kirkwood my entire life and it seems that others move in, use the school system, and want more, taxes go up then once their children are out of schools they move out of Kirkwood due to the high property tax on homes.	C	1	pose questions to City
49	weather - shelter, sidewalks, etc...	EC,V	1	reach out to City website to locate volunteer help (ex. shoveling snow); neighborhood block watches

50	cost, timing of events/support	EC	1	
51	my own reluctance to reach out. plus the piles of paperwork one has to fill out to get services.	V, EA	1	Agencies and teachers can help with paperwork.
52	not sure this pertains to City services, but the Kirkwood schools need more training in accommodating Asperger's students. Anti-bullying, social skills, etc...	EA; C	1	school; community exploration
53	daughter has a social disorder	EA	1	school
54	Battles advocating for my child with school and district	EA	1	school
55	Child not being able to go out on his own - always need adult supervision.	EA	1	school
56	facilities at HS are amazing!			
57	safely issues like eloping and being non-verbal to some extent.	EA	1	school
58	political crapola for agencies that see the disabled ? worry about	EA	1	
59	frankly, I am glad I do not have to give my name. There's some racism. I have tried to get minor building permits through the current office and have been treated like an idiot (I'm a PhD) Which means even minor accessibility - required home changes will require me to go through a contractor to hide my family's race.	C	1	
<b>PHYSICAL BARRIERS</b>				
60	more accessible parking	C, EA	1	
61	more/closer handicapped parking in shopping areas.	C, EA	1	
62	Accessible parking also needs to consider van accessible - larger spaces	C,EA	1	
63	there is accessible parking, but is next to a step that a person has to go up to get to barber or post office.	C, EA	1	
64	handicap parking area at Pioneer Place is the least accessible	C, EA	1	

65	hi-rise garage, accessible from Kirkwood Rd, for shops and	C	1	
66	need more accessible spots and have police actively ticketing illegally parked vehicles.	C	1	
67	Better lighting on streets	C	2	
68	Main crosswalks should have improved technology/voice prompts	C	2	
69	quicker repairs of cross walk signals (last summers delay on this at Essex and Kirkwood was extremely impactful)	C	2	
70	all corners of streets to have an alert for crossing	C	2	City will probably want to determine the need. Encourage for more info
71	it is confusing to have both 2 way and 4 way intersections with stop signs - better to have all 4 way (so people learn when to cross and drivers will actually stop)	C	2	*****
72	streetlights at night.	C	2	
73	Daughter has major issues with crossing streets. Timed lights are never long enough to allow her to cross. State Rds (Manchester) are impossible and request for help/adjustments, etc fall on deaf ears.	C	2	
74	more 4 way stops at intersections for safer street-crossing	C	2	
75	No white line at stop sign E Glenwood and Big Bend. Drivers seldom stop. If they stop, they don't yield to pedestrians. They cannot see because of the vegetation. I would love a city wide awareness month - it is illegal to not yield to pedestrians.	C	2	line and law enforcement
76	enforce traffic laws as I am hearing impaired. Specifically, turn signals, lights on at dusk and rolling stops.	C	1	law enforcement

77	many drivers are distracted and there have been a few needless close calls.	C	1	law enforcement
78	cross walk from Ashwood Lane to Meramec College with slow down signs and yield to pedestrians.	C	1	determine need and placement of signs
79	bicyclists that speed and run lights	C	1	law enforcement
80	cross walk with pushbutton for stop on Kirkwood Rd between McDonalds and Starbucks or by the bus top	C	2	
81	Fix terrible potholes in roads.	C	2	
82	more small stores close by to get necessities	C	3	
83	coninue to keep/make Kirkwood physically accessible	C	3	long term planning
84	narrow roads and LOTS of pot holes	C	2/3	long term plan; community maintenance.
85	<b>Crossing streets/timed crossing lights.</b>	C	3	
<b>Kirkwood Buildings</b>				
86	ramps - buildings	EA, C, B	3	City to followup on Compliance
87	more functioning electric carts in sotres and easier access to them.	B	3	
88	In new and newer construction, I would like to see handicap accesses to stores/restuarant entries.	EA, B, C	3	City to followup on Compliance
89	The new McDonalds would be impossible to enter in an electric wheelchair. It is difficult to enter with someone pushing a wheelchair.	EA, B, C	3	Make sure that the entrance is ADA compliance

90	library has only one elevator that was broken last time we attempted to go.	C	3	complete
91	improved wheelchair access to all levels of the Kirkwood library	C	3	
92	ensuring ADA compliance at all public facilities	EA, B, C	3	City would need to follow-up
93	electric doors	EA, B, C	3	City to followup on Compliance
94	Better entry into buildings - stores and restaurants.	EA, B, C	3	City to followup on Compliance
95	ramps or elevators in buildings to make accessible for an electric wheelchair to power up to where ever they are going.	EA, B, C	3	City to followup on Compliance
96	excessive stairs.	C	3	where are the stairs/doors; need more into.
97	Stairs and difficult doors to open.	C	3	
98	barriers are mostly inside restaurants or building that are privately owned - not being scooter accessible.	EA, B, C	3	City to followup on Compliance; What are City Codes?
99	Kirkwood needs maximal, not minimal requirements for ADA standards.	C	3	
100	Stores should not put their merchandise on the sidewalks in front of their stores. Things cluttering the sidewalks make it very difficult to navigate. I have seen elderly people trip, walk into things and fall - 2	EA, B, C	2	City to followup on Compliance
101	easier access when in wheelchairs/scooters	EA, C	3	City to followup on Compliance
<b>Sidewalks</b>				
102	many sidewalks are uneven resulting from tree roots raising the cement over time.	C	3	part of long term plan

103	ability to navigate sidewalks along Manchester	C	3	
104	benches placed periodically on main streets so I can walk a while and sit down when I need to sit.	B, C, P	3	donation of benches; local boy scouts; etc...
105	crossing the street needs to have sound or if it does have sound, it needs to be louder or have count downs.	C	3	which crossing areas?
106	There is no way to get a wheelchair to the bus shelters along Kirkwood Rd near Kirkwood Commons such that anyone in a wheelchair must sit exposed to rain, snow or whatever and risk being struck by traffic which may decide to drove on the shoulder.	C	3	MoDot?
107	There are no sidewalks leading from the Kirkwood Rd area into Kirkwood Commons to Target or Wal-Mart.	C	3	
108	sidewalks on Big Bend Blvd from Barrett Station east to Green Briar Hills Country Club. There is no shoulder on this road and it is very difficult to walk in the hilly yards and maintain balance with a cane.	C	3	
109	Some sidewalks are impassable for wheelchairs, even strollers, due to light poles set in the sidewalk requiring a dangerous move into the busy street to proceed. That is Woodlawn south of Manchester.	C	3	
110	need curb cuts at the crossing of streets; should be reviewed regularly to find and repair	C	3	
111	Easier and independent ability to slow traffic on Kirkwood Rd when needing to cross sides of the street	C	3	
112	bridge cross walk across Big Bend near Meramec Comm College	C	3	
<b>Sidewalk Maintenance</b>				
113	enforce sidewalk maintenance/repair ordinance (snow/ice removal, broken sidewalk slabs)	C\	3	
114	all sidewalks need ramps	C	3	

115	beautiful city to walk. Would like sidewalks repaired/ongoing maintenance of plant overgrowth.	C	3	
116	imporived pathways, ie: sidewalks	C	3	
117	take a look at sidewalk on Geyer b/t Doughtery Ferry and Mistletoe. (sidewalk is bad and sewer is all around) This is the same all over the city.	C	3	
118	better sidewalks so scooter can be used and she can go out on her	C	3	
119	sidewalks are a jumbled mess, so walking around kirkwood is often a prelude to injury.	C	3	
120	even sidewalks and more lighted streets 3	C	3	
121	sidewalks - fix the cracks	C	3	
122	sidewalks on Ballas Rd and Old Big Bend are atrocious. I have fallen off my scooter time after time because of uneven sidewalks where they slant or sink into the ground.	C	3	
123	better curb cuts leading to crossing the streets. Some are great by several need better ADA grading.	C	3	
<b>plant overgrowth</b>				
124	several sidewalks become impassable due to plant overgrowth. For example, the S. Filmore train overpass. I have had to travel in the street because sidewalk is in bad shape and plant overgrowth.	C	1	is this city or home owner responsibility?
125	Kirkwood currently obstructs sidewalks and crossings with large flower pots.	C	1	
126	still lacking sidewalks on many streets, some signage is difficult to read	C	3	

127	The crossing button on Manchester (near Shop and Save) to turn the walk sign on is not paved towards the button and the only way to cross the street is to wait on the sidewalk then enter into the traffic lanes of departing Shop and Save	C	3	
128	We like to go together to Kirkwood market, but the uneven surfaces and pooling of water on some places makes walking difficult.	C	3	
129	Kirkwood Rd South of the BNSF tracks has no sidewalks. The amount of foot traffic is illustrated by ht paths worn in the grass along the shoulders. In some areas people who use a wheelchair must travel into the lane of traffic on Kirkwood Rd or risk tipping over in the potholes and the uneven areas along the shoulder.	C	3	
<b>Employment</b>				
130	not given a chance at an interview or call backs due to first impression as he picked up allocations (ie in our case, our son appears shy at first impression, but he could easily work in food prep areas where he isn't greeting customers or in a team setting, etc).	EE, EA	1	Agencies can work with the person when beginning their job.
131	I work full-time. He cannot live/function independently with out my support so how can I gain employment	EE, EA, V	1 - 2	EA and V to help with spouse; Regional office
132	Please contact local businesses or major chains that have stores in the area and ask them to consider policies to allow and advertise that they hire with diversity in mind, including people with either physical or developmental disabilities.	EE, B, EA	2-3	
133	employment opportuntites	EE, B, EA	2-3	
134	job training opportunities	EE, B, EA	2-3	Casey Wisdom can talk about this.
135	employment opportuntites/training during high school and then actual employment after high school.	EE, B, EA	2-3	Casey Wisdom can talk about this.



136	Continue efforts to try to attract businesses that would be capable of employing those with disabilities	EE, B, EA	2-3	
137	incentives for business to hire people with disabilities	EE, B, EA	2-3	
138	competitive jobs “in town” for this population. it would be nice to see the town develop programs like hospitals do to train and hire for full time employments. Organizations like: SSD, Arc, Goodwill, etc could support this activity. Then this group could really live AND work in our community. Kirkwood is ideal for this type of goal.	EE, B, EA	2-3	State has said that hospitals have the most entry level positions available
<b>Community Resources</b>				
139	better use of community center as a place for kids to burn energy in the winter time.	EC	2-3	YMCA is a player in this discussion regarding the community center and indoor swimming
140	more interaction with other people would be good.	EA, V	2	
141	Social interaction support groups	EA, V	2	
142	A place where people with dementia can meet once a week for day care.	EC, EA, V	2 and ongoing	1) in WG there is Sarah Care that is Day Care. In Arnold there is a day care facility as well.;  2) Would there be a way in which the Kirkwood Community Center could provide support in a place where seniors already are located. Would OASIS be able to help?  3) Develop a Companion network.
143	More kid friendly events for ages 4 - 12years especially on holidays and summer.	EC, EA	2 and ongoing	

144	Events catered just for people and/or families with disabilities	EA	1 and ongoing	have on website
145	Respite Care	EA, EC, V	1 and ongoing	
146	High utilities, taxes, food	C, F	3 and ongoing	installment plan for personal property taxes.
147	Standardized and subsidized after school activities	F, EA	3 and	government and schools
148	1:1 help at camps	EA	1	Inclusion Facilitator - Terri Johnson (314-835-6157) and Recreation Council
149	Reduction in paper work and processing of applications	EA, V, EC	2 and ongoing	Regional office/Schools offer help; Cool to have a "help needed" on Kirkwood City Website
150	navigation within community	EA, V, EC, C	2 - 3	A place to reach out (website for help wanted); does it relate to sidewalks? (C); Volunteers to help people out and about.
151	social groups within the community, schools, teacher lead and special weekend sponsored events	EA, EC	2 and ongoing	PR of events are posted ahead of time; events held in community
152	The YMCA is a wonderful source of support in Kirkwood	EA	Woo Hoo!	Continue to focus on the new community center and see how the two can cooperate.
153	build a new dog park	C	3	
154	Fillmore park - revamp additional properties added to park to enlarge	C	3	
155	more attractions and activities that are handicap accessible and create an inclusive env.	EA, EC	2 and ongoing	PR of events are posted ahead of time; events held in community; make sure there is a focus on accessibility.

<b>Medical, Therapy, Finances</b>				
156	financial assistance for hearing aids	EA	2	EA would be able to help locate funding
157	more frequent speech therapy sessions	EA, EC	2 on going	If older than 21 years of age, could possibly get it through the Regional Center.; EC - post on website help wanted for a speech pathologist
158	service dog	EA	2	
159	more in home therapeutic services; example ABA therapy	EA, EC	2	website for help needed
160	augmentative communication	EA, EC	2	<a href="http://at.technology.gov">at.technology.gov</a> (can try things out to see if they work first); website for help needed.
161	our income isn't low enough to qualify for most services	EC, F, V	2	
162	Health is a barrier	EA, V	2	need more information
163	Time to work through all the paperwork and bureaucracy to get minimal help if any.	EA, V	2	
<b>Recreation</b>				
164	Inclusion camps for older children with support staff	EA, C	2 -3	Parks and Rec; Inclusion Specialist
165	Library have services to deliver and pickup materials	V	1	volunteers be willing to deliver materials? Book Mobiles
166	Partner with Arc and other groups to have events in Kirkwood area.	EA, C	1	Call Arc and help set up
167	Offer supports through rec center for classes (for instance shadow when taking group ice skating lessons)	EA, C	2	Inclusion Facilitator

168	Indoor track and pool (I know our city cannot afford and indoor pool - but it would be nice if we could work out some sort of agreement with another nearby city to access theirs during winter)	C	3	YMCA and Community Center correlate
169	Community involvement	EA, EC	2 and ongoing	Intramural sports doing community service work; City networker to create a project for service work opportunities. How can we get the schools to do something with upper classmen to do with young kids.
170	More info about what activities that are for typical teens that are also welcoming teens with disabilities	EC, C, EA	2	website help needed; website PR; encourage the schools; KLife; Teen Hang Out
171	More special needs opportunities/recreation/camps/ resources through the community center	EA, C	2	Inclusion Facilitator and Parks and Recreation
172	Swimming lessons/water safety	C	1	lesson through Y and summer lessons available; Parks and Recreation; Inclusion Facilitator to identify good match.
173	Free/reduced cost exercise/nutrition classes (also a social skills opportunity)	C, F, EA, EC	2	recreation and other agencies; there are certain groups that provide free recreational opportunities. Website - help needed
174	Cotillion for kids with special needs: specific instruction in etiquette and manners to those who struggle with social skills, followed by a dinner/dance what considers their environmental service dog, augmentative communication	EA	1	
175	Group fitness activities	C, EA	1 and	Parks and Rec, Inclusion Specialist
176	Support for outdoor activities	C, EA	1 and	Parks and Rec, Inclusion Specialist

177	More activities to do at the park and pool with friends	C, EA	1 and ongoing	Parks and Rec; Inclusion Specialist
178	Fillmore park to have bike path so kids could ride bikes safely out of street	C	3	
179	Indoor place for high energy children to burn energy during cold months	C	3	Parks and Rec.
180	Accessible parks and playgrounds	C	3	Assess Accessibility and encourage Universal Design.
181	Fenced playgrounds, enclosed sports field 2	C	3	Parks and Rec.
182	A motor lab at school and recreation center. Integrated sports with typical children.	C, EA, EC	3	Identify the sensory needs; Special Olympics for Unified Sports.; Website - Help Wanted.
183	More playgrounds that have accessible swings or a swing that can lock a wheelchair into it if the person is not able to transfer	C	3	Parks and recreation - access if accessibility
184	I know that Kirkwood Aquatic Center has an inclusion specialist. However, I suggest hiring a certified special education teacher/consultant who would develop programs for people with special needs, including designing instruction and training staff to work specifically within those programs benefitting the special needs community.	C, EA	3	Inclusion Facilitator and Parks and Recreation
<b>Awareness</b>				Creating an Intentional Community
185	City sponsored education forums so toddlers can learn about these disabilities and may be more accepting of who have them.	C, EA, EC	1	Ability Awareness in schools and in community
186	Autism Awareness - (Community safety, staff/teacher education)	C, EA, EC	1	
187	Would be good for residents to know that Kirkwood has a Crisis Intervention Officer.	C, EA, EC	1 on going	CERT training; Have PR on Kirkwood website

188	Access to more support	EC, EA	2	website for help needed; need more information on particular support
189	Behavior of son keeps us from large gatherings.	EA, V	2	help would be dependent upon need; respite taking child out; head phones
190	Events specifically for disability groups, i.e.. swimming, autism-friendly movies.	C, EA, EC	1 on going	Have website for PR
191	Program to inform residents Alzhiemer is a growing problem, especially for caregivers and the need to be compassionate and understanding.	C,EA, EC, V	1 on going	Have website for PR
192	I would like additional oversight of the district in their determination of need and allocation of resources. If I had not had a PhD, in a related field, had experience in other school districts, and able to afford independent venues, my child would have floundered. The process is subjective, the recourse is nil, grievance process is unknown.	EA	1	Call SSD Family Resource Center to gain knowledge and support.; Book study of Wrights Law- From Emotions to Advocacy.
193	Public awareness is key to our students being successful. Help educate our community with understanding about some of these behaviors. Understanding will help our kids be more successful as they venture out into the community with their families.	C, EA, EC	1	Ability awareness branching out into the community.
194	More awareness to the community as in posters, flyers, during city wide events.	C, EC	1	PR on Website and within community; ability awareness PR
195	Develop a registry so that emergency and construction personnel can be aware of our children's sensitivities and needs	C, EC	1	Contact Vicky Davidson - Emergency Response; Training responders for developmental disabilities; Create a volunteer registry
196	Disability signs to remind people of all pedestrians/bicyclists	C, EC	2	determine need and placement; Public awareness

197	Create a FB page to list all Kirkwood/St. Louis resources	C, EC	1	Create a position within the City of Kirkwood to check the website help needed and keep "Intentional Community" info is up to doate.
198	By far the largest barrier is the city employees' negative attitude toward residents.	C	1	
199	Lack of awareness of available services	EC, EA	1	PR- website to provide info.
200	School should look for communication if new support arises instead of seeking out the info that is most likely readily available .	EA	1	Keep abreast of new trends and bring to the people
201	Don't know where to go to ask for help	EC	1	PR - Website
202	Our community is welcoming and supportive, though resources to support special needs participation are limited to the YMCA and a few other local providers.	EA, C	2 and on going	Parks and Recreation - expanding programs
203	Outside the Recreation and the schools/SSD, I know of no other support available in this community. If there are others, the barrier would be knowledge of them.	EA, EC	1	PR - website
204	lack of publicity about services.	EC	1	PR - webstie
205	I have found that the City of Kirkwood is very inclusive			Yea!
206	Would be good to have someone checking in on people once in a while if there is not someone specified to do it already	EA,V	1	PR - help needed; Network
207	One of our reasons for living in Kirkwood is the culture that we all benefit from diversity. We don't just accomodate it. Would love to increase my participation: Kama Totherow, 425 W. Adams, 314-686-9418			need to follow up when tasks are identified

208	Spend a day in a wheelchair. Visit the places you would normally go with friends and family. Try to go to as many places as you can - this will allow you to experience first hand the limitations.	C, EA	2	Paraquad come out
209	Each member of the committee take a walk and attempt to cross streets like kirkwood Rd at Manchester or anywhere on Manchester, or anywhere on Kirkwood Rd within the allotted time. Make it feel "real" by attaching a 10lb weight to your legs to slow you down to the speed of a disabled person.	C, EA	2	Paraquad come out
210	street signs acknowledging pedestrians and disability signs (similar to the "hearing signs" used in neighborhoods where someone with a hearing disability lives.	C	2	determine need; would need to be a choice for the person/family (not to violate the person's privacy).



# **Disabilities Survey**

## **Summary of Recommendations**

### **to the City of Kirkwood 2016**

The following list of recommendations were drawn from the Disabilities Survey conducted last year by the Disabilities Sub-Committee of the Kirkwood Neighbors United (KNU) in collaboration with the Kirkwood Human Rights Commission. Kirkwood City (City) might identify additional issues it may want to address. As stated in the survey "Flyer" the goal was to determine what actions the City can take to improve the quality of life for people with disabilities. The list presented here is a beginning.

#### **Transportation/Movement**

1. The City can help by: Using this report to address some of the reoccurring problems that residents with disabilities face.
2. Adopting the position that when issues of improvement to the City's streets, sidewalks, and other areas concerning Transportation are being addressed that those affecting persons with disabilities will be a priority.

#### **Employment**

1. The City can help by: Assisting in the identification of potential employers of people with disabilities who are willing to partner with Special School District (SSD) and Adult Service Agencies.
2. Encouraging employers to contact SSD and Adult Service Agencies to discuss the benefits of their programs and work together to ensure employment for *people with disabilities*.
3. Posting agencies and their links to its ADA & Support Services Tab that assists adults with disabilities in obtaining employment.

#### **Housing**

1. The City can help by: Address housing concerns by welcoming and promoting more affordable and accessible housing among developers, contractors, architects, the building community. By doing so the City will be helping and assisting residents with disabilities and seniors to stay in their homes and enjoy their community, friends and support groups.

2. Continuing to make more clear that it embraces the Americans with Disabilities Act (ADA) and that its accessibility standards are in all places of public accommodation and multi-family housing.
3. Promoting the concept of Universal Design, which is voluntary, with developers, builders, architects, designers and home owners so that more housing spaces are useable by all for all types of housing.
4. Embracing the HRC Strategic Plan that focuses on posting support services, agencies and faith based groups, who provide home maintenance services for citizens with disabilities.

### **Support Services**

1. The City can help by: Expanding the "ADA & Support Services" Tab of their webpage into the place for residents who need information and where resources provided through support service agencies, as well as volunteer and faith based organizations, can be posted. In effect:  
  
Let the tab be the "go to place" for those seeking support service information  
  
Let the tab be the "go to place" for those willing to post services offered
2. Providing support in maintaining the ADA & Support Services website and by supporting the Human Rights Commission's initiative to add a recommendation to its strategic plan to provide assistance in its maintenance.

\*We appreciate the City modifying its website tab, ADA to now read ADA & Support Services following the HRC presentation on April 12, 2016.

R-6-24-16

## Disabilities Survey: City of Kirkwood Report 2016

Created in cooperation with Kirkwood Neighbors United (KNU) Sub Committee on Disabilities (KNU-Abilities) and the Kirkwood Human Rights Commission (HRC). Assistance in its preparation came from the St. Louis Arc, Special School District and the Missouri Developmental Disabilities Council

Disabilities Survey: City of Kirkwood Report 2016

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## 2010 US Census Statistics on Disability

<https://www.census.gov/newsroom/releases/archives/miscellaneous/cb12-134.html>

### Population:

U.S.	308,745,538
Missouri	5,988,927
Kirkwood	27,540

### Number of individuals with a disability under the age of 65:

U.S.	8.5%	(26,243,370)
Missouri	10.2%	(610,870)
Kirkwood	4.3%	(1,184)

### Employment Statistics for People with Disabilities (ages 21 - 64):

41% are employed  
59% are NOT employed

Disabilities Survey: City of Kirkwood Report 2016

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## Disabilities Survey - How it started

- Kirkwood Neighbors United (KNU)
- Sub-Committee formed, Kirkwood Neighbors United- Abilities (KNU-A)  
Brandie Martine, Denis Hart, John Hoffmann, Michelle Peterson,  
Doug Riggs and Anne Carroll
- Kirkwood Human Rights Commission (HRC) contacted.
- HRC added initiative to its Strategic Plan.

Disabilities Survey: City of Kirkwood Report 2016

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## Disabilities Survey - Created with Assistance

No template, had to create our own with input from:

- Human Rights Roundtable
- St. Louis Equal Housing and Opportunity Council (EHOC)
- Missouri Developmental Disabilities Council (MODD)
- St. Louis Arc and Paraquad
- City of Kirkwood Support

Disabilities Survey: City of Kirkwood Report 2016

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## Disabilities Survey: City of Kirkwood

Thank you for taking the attached Disabilities Survey. Your responses can be in regards to yourself, a friend, a family member, or anyone visiting the City of Kirkwood. The goal of the survey is to determine what actions the City can take to improve quality of life for people with disabilities. Please return your completed survey no later than Friday, May 28.

After completing this survey, please return it to the City of Kirkwood in one of the following ways:

- 1) Mail it to Kirkwood City Hall, Disabilities Survey, 139 S. Kirkwood Road, 63122. You can also drop off your completed survey at the Administration window at City Hall during normal business hours. If it is after-hours, you can drop it in the utilities drop box on the lower end of the City Hall parking lot.
- 2) Drop it off at Kirkwood Public Library, 340 E. Jefferson Avenue, during normal library hours (Monday-Thursday, 9am to 5pm; Friday/Saturday, 9am to 5pm; Sundays, 1pm-5pm).
- 3) Drop it off at the Kirkwood Community Center, 111 S. Geyer Road, during normal hours (Monday-Thursday, 8am to 7:30pm; Fridays, 8am to 5:30pm; Saturdays, 9am to noon).
- 4) If you know someone for whom taking the survey electronically would be preferable, it is available on the home page of the City's Website at [www.KirkwoodMO.org](http://www.KirkwoodMO.org). If you have any questions about the survey, please call 822-5854.

Your survey participation will help the City address the needs of those with disabilities in the Kirkwood Community. Thank you.

Disabilities Survey: City of Kirkwood Report 2016

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## Disabilities Survey - Publicized & Distributed

- City published the Survey in the Eyes on Kirkwood newsletter in Webster-Kirkwood Times.
- City posted the Survey to its website.
- A Flyer was created to complement the Survey.
- Distribution made to the Kirkwood Library, Community Center and City Hall.
- Survey and Flyer delivered to Kirkwood churches, nursing and retirement facilities for distribution.

Disabilities Survey: City of Kirkwood Report 2016

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## Disabilities Survey - Responses

- 130 Responses together with individual calls and one on one conversations.
- Four general categories were identified:
  - **Transportation**
  - **Employment**
  - **Housing**
  - **Support Services**
- The following presenters will speak to each of these topics.

Disabilities Survey: City of Kirkwood Report 2016

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## Transportation/Movement Survey Findings

This category covers the ability to get around more safely and effectively. This could be on foot, with use of a wheelchair, or other mobility devices.

The survey comments covered problems with:

- sidewalks/crosswalks
- bus stops
- intersections
- streets

Other comments covered more accessible parking and enforcement of illegally parked cars.

Disabilities Survey: City of Kirkwood Report 2016

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### Lack of sidewalks

Example: Big Bend and Barrett Station Rd  
(Near Green Briar Country Club)



Disabilities Survey: City of Kirkwood Report 2016

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### Lack of Sidewalks

South Kirkwood Rd. near Doc's Harley-Davidson Store



Facing North



Facing South

Disabilities Survey: City of Kirkwood Report 2016

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### Crosswalk Button- Challenging Location

Example: Big Bend and Geyer (near Meramec College)



Disabilities Survey: City of Kirkwood Report 2016

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### Uneven Sidewalks

Example: S. Van Buren Ave & W. Monroe Ave.



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### Confusing Having 2 Way Stops & 4 Way Stops Along the Same Streets



4 Way Stop Harrison and W Washington



2 Way Stop on N. Van Buren and W Washington

Disabilities Survey: City of Kirkwood Report 2016

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### Lack of Bus Stop Shelter and No Nearby Cross Walk Example: Kirkwood Road (roughly halfway between Woodbine and Monroe)



Disabilities Survey: City of Kirkwood Report 2016

14

### Nearest Crosswalk From Previous Bus Stop



S. Kirkwood Rd & Monroe



S. Kirkwood Rd & W. Woodbine Ave.

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### Lack of Bus Stop Shelter and Bench

S. Kirkwood Rd.



Disabilities Survey: City of Kirkwood Report 2016

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## Need Access to Island for Safety (Manchester and Woodlawn)



Disabilities Survey: City of Kirkwood Report 2016

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## Transportation/Movement Recommendations

1. The City can help by using this report to address some of the reoccurring problems that residents with disabilities face.
2. The City can help by posting on the City's webpage under the ADA (Americans with Disabilities Act) & Support Services Tab, phone numbers for residents to call for help regarding transportation issues such as:
  - Metrobus Services
  - Metrobus Call-A-Ride Service
  - Volunteer organizations that can respond to transportation needs.
  - Streets Department, etc...
3. The City can help by adopting the position that when issues of improvement to the City's streets and sidewalks are being addressed that those affecting persons with disabilities will be a priority.

Disabilities Survey: City of Kirkwood Report 2016

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## Employment

### Survey Results:

- Increase **job training opportunities** in the Kirkwood community.
- Increase **employment opportunities** in the Kirkwood community.

Disabilities Survey: City of Kirkwood Report 2016

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## WHO DOES THE TRAINING?

**High school** - Special School District (SSD)

**Post high school** - Adult Service Agencies

Where does vocational training take place?

Disabilities Survey: City of Kirkwood Report 2016

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## High School Training

Kirkwood High School & SSD

- Classroom-based
- School-based
- Community-based with support
- Vocational Skills Program (VSP)
- Occupational/Job Skills Program

Disabilities Survey: City of Kirkwood Report 2016

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## Employment

IN CLASS. COMMUNITY-BASED. VSP  
ACCENT GROUP SOLUTIONS



Disabilities Survey: City of Kirkwood Report 2016

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## Employment

OCCUPATIONAL TRAINING

**PHARMACY  
DEPARTMENT**

St. Mary's  
Health Center



Disabilities Survey: City of Kirkwood Report 2016

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## Employment

Kirkwood Businesses:

- Shop'n Save Grocery Stores
- Manor Grove
- McAlister's Deli
- Bethesda Gardens
- T.J. Maxx
- Schnucks Grocery Stores
- Meramec Community College
- Accent Group Solutions

Disabilities Survey: City of Kirkwood Report 2016

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## Employment

### POST HIGH SCHOOL TRAINING - ADULT SERVICE AGENCIES

#### Partner with SSD and businesses for the purpose of:

- Employing people with disabilities
- Supporting the employee to maintain employment

#### Examples of Adult Service Agencies:

- St. Louis Arc
- Center for Select Services/Head Injury
- Easter Seals Midwest
- Judevine Center for Autism
- MERS Goodwill
- Vocational Rehabilitation

Disabilities Survey: City of Kirkwood Report 2016

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## Employment

### BENEFITS TO THE BUSINESS - TRAIN/EMPLOY

- Reduce new employee training costs.
- Gain a pool of qualified candidates for employment, potentiality reducing turnover costs.
- Increase the diversity and productivity of your employees.
- Take advantage of the Work Opportunity Tax Credit if applicable.
- Gain a feeling of satisfaction in the knowledge that the business will be improving the quality of Kirkwood's future work force.
- Receiving positive public relations for providing training opportunities for individuals with disabilities within the Kirkwood community.

Disabilities Survey: City of Kirkwood Report 2016

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## Employment Recommendations

1. The City can help with the **Employment** of people with disabilities by assisting in the identification of potential employers who are willing to partner with Special School District (SSD) and Adult Service Agencies.
2. The City can help by encouraging employers to contact SSD and Adult Service Agencies to discuss the benefits of their programs and work together to ensure employment for people with disabilities.
3. The City can help by posting agencies and their links to it's ADA & Support Services Tab that assists adults with disabilities in obtaining employment.

Disabilities Survey: City of Kirkwood Report 2016

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## Housing- Issues

- Limited options for affordable housing.
- Income for ownership and maintenance is often limited due to the disability.
- Do not wish to move away from Kirkwood friends, support group & place of worship.

Disabilities Survey: City of Kirkwood Report 2016

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## Housing- Issues - Exterior

- Help mowing the lawn
- Raking the leaves
- Shoveling the snow
- Worries when the need arrives for a ramp to access their house

Disabilities Survey: City of Kirkwood Report 2016

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## Housing- Issues - Interior

- Help with organizing the house space to get around better and more safely
- Bathroom safety bars
- Full banister to the basement
- Changing an overhead light bulbs
- Smoke and CO detector battery replacement

Disabilities Survey: City of Kirkwood Report 2016

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## Housing Recommendations

1. The City can help by welcoming and promoting more affordable and accessible housing among developers, contractors, architects, the building community. By doing so, the City will be helping and assisting residents with disabilities and seniors to stay in their homes and enjoy their community, friends and support groups.
2. The City can help by continuing to make more clear that it embraces the Americans with Disabilities Act (ADA) and its accessibility standards are in all places of public accommodation and multi-family housing.

Disabilities Survey: City of Kirkwood Report 2016

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## Housing Recommendations

3. The City can help by promoting Universal Design, which is voluntary, with developers, builders, architects, designers and home owners so that more housing spaces are usable by all, for all types of housing.
4. The City can help by embracing the HRC Strategic Plan that focuses on posting support services, agencies and faith based groups, who provide home maintenance services for citizens with disabilities.

Disabilities Survey: City of Kirkwood Report 2016

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## Support Services

### Survey Data Results

- Knowing what services are available and completing the paperwork needed to access those services can be overwhelming.
- Residents with disabilities and seniors who want to stay in their homes and live their lives in the community where they grew up or raised their family struggle to find community-based assisted living supports.
- Family caregivers who support children with disabilities and aging parents in their homes struggle to find respite care services that might help them to take a break now and then.

Disabilities Survey: City of Kirkwood Report 2016

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## Support Services

### Recommendations

1. The City can help by expanding its "ADA & Support Services" webpage into a "go to" place for residents who need information where relevant and current resources provided through support service agencies, as well as volunteer and faith-based organizations, can be posted.
2. The City can help by providing support in maintaining the "ADA & Support Services" website and by supporting the Human Rights Commission's initiative to add a recommendation to its strategic plan to provide assistance in its maintenance.

Disabilities Survey: City of Kirkwood Report 2016

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## Summary of Recommendations to the City of Kirkwood

The following list of recommendations were drawn from the Disabilities Survey conducted last year by the Disabilities Sub-Committee of the Kirkwood Neighbors United (KNU) in collaboration with the Kirkwood Human Rights Commission. Kirkwood City (City) might identify additional issues it may want to address.

As stated in the survey "Flyer" the goal was to determine what actions the City can take to improve the quality of life for people with disabilities. The list presented here is a beginning.

Disabilities Survey: City of Kirkwood Report 2016

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## Summary of Recommendations

### Transportation/Movement

The City can help by:

- Using this report to address some of the reoccurring problems that residents with disabilities face.
- Adopting the position that when issues of improvement to the City's streets, sidewalks, and other areas concerning Transportation are being addressed that those affecting persons with disabilities will be a priority.

Disabilities Survey: City of Kirkwood Report 2016

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## Summary of Recommendations

### Employment

The City can help by:

- Assisting in the identification of potential employers of people with disabilities who are willing to partner with Special School District (SSD) and Adult Service Agencies.
- Encouraging employers to contact SSD and Adult Service Agencies to discuss the benefits of their programs and work together to ensure employment for people with disabilities.
- Posting agencies and their links to its ADA & Support Services Tab that assists adults with disabilities in obtaining employment.

Disabilities Survey: City of Kirkwood Report 2016

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## Summary of Recommendations

### Housing

The City can help by:

- Address housing concerns by welcoming and promoting more affordable and accessible housing among developers, contractors, architects, the building community. By doing so the City will be helping and assisting residents with disabilities and seniors to stay in their homes and enjoy their community, friends and support groups.
- Continuing to make more clear that it embraces the Americans with Disabilities Act (ADA) and that its accessibility standards are in all places of public accommodation and multi-family housing.

Disabilities Survey: City of Kirkwood Report 2016

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## Summary of Recommendations

### Housing Continued

The City can help by:

- Promoting the concept of Universal Design, which is voluntary, with developers, builders, architects, designers and home owners so that more housing spaces are useable by all for all types of housing.
- Embracing the HRC Strategic Plan that focuses on posting support services, agencies and faith based groups, who provide home maintenance services for citizens with disabilities.

Disabilities Survey: City of Kirkwood Report 2016

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## Summary of Recommendations

### Support Services

The City can help by:

- Expanding the "ADA & Support Services" Tab of their webpage into the place for residents who need information and where resources provided through support service agencies, as well as volunteer and faith based organizations, can be posted. In effect:  
Let the tab be the "go to place" for those seeking support service information.  
Let the tab be the "go to place" for those willing to post services offered.

Disabilities Survey: City of Kirkwood Report 2016

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## Summary of Recommendations

### Support Services Continued

The City can help by:

- Providing support in maintaining the ADA & Support Services website and by supporting the Human Rights Commission's initiative to add a recommendation to its strategic plan to provide assistance in its maintenance.

\*We appreciate the City modifying its website tab, ADA to now read ADA & Support Services following the HRC presentation April 12, 2016.

Disabilities Survey: City of Kirkwood Report 2016

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## Disabilities Survey: City of Kirkwood Report 2016

### Available Materials:

- Disabilities Survey: City of Kirkwood 2015
- Disabilities Survey Results
- Disabilities Survey Digest (from Survey Results) by Categories
- Disabilities Survey: City of Kirkwood Summary Report 2016

Disabilities Survey: City of Kirkwood Report 2016

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Please join us in being Advocates.

We welcome your questions and would love to hear your Suggestions.

Disabilities Survey: City of Kirkwood Report 2016

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