

# City of Kirkwood Community Survey

## GIS Maps

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# 2021

**Submitted to the City of Kirkwood, Missouri**

by:  
ETC Institute  
725 W. Frontier Lane,  
Olathe, Kansas  
66061

**June 2021**



**ETC**  
I N S T I T U T E

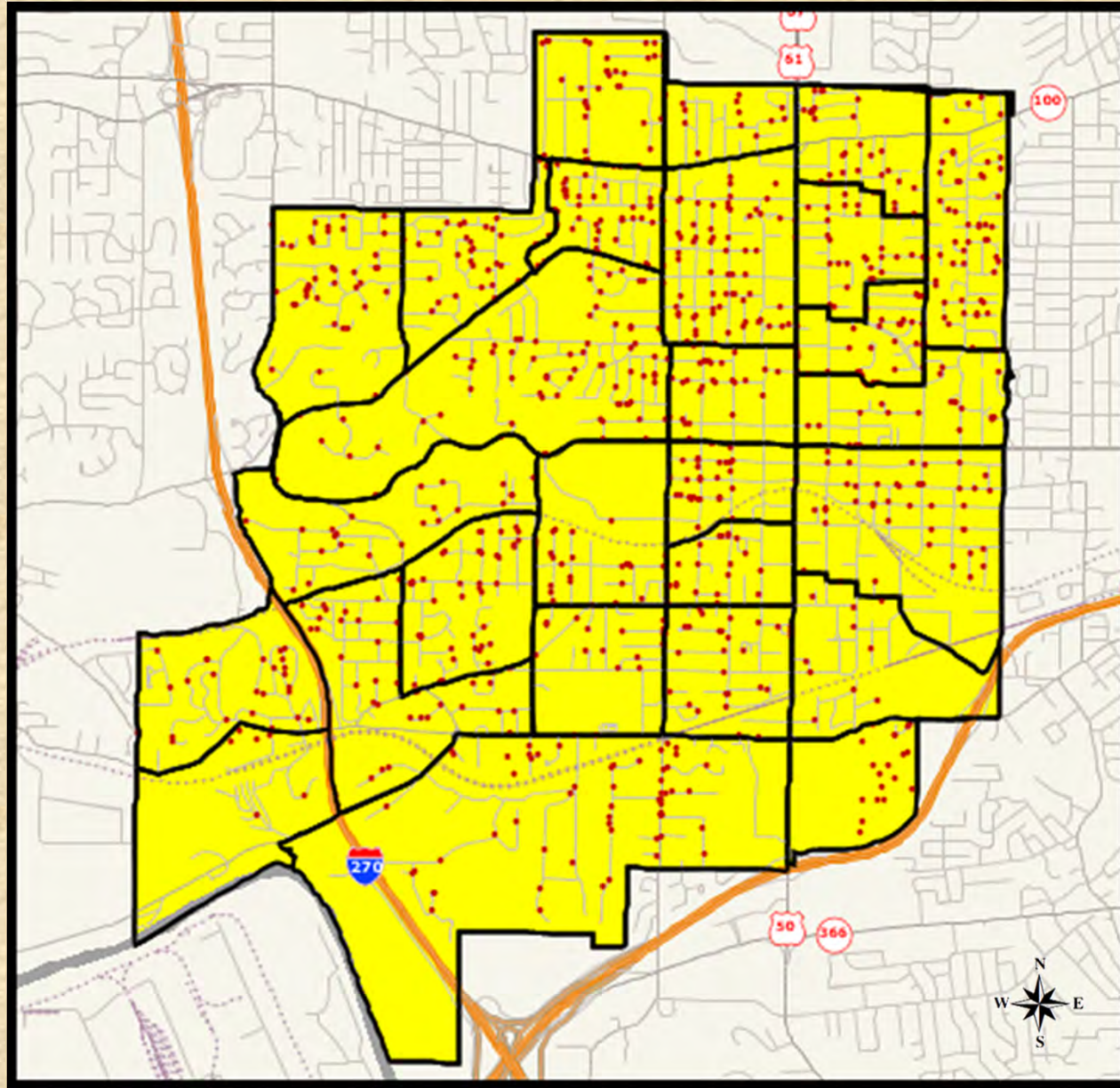
## Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

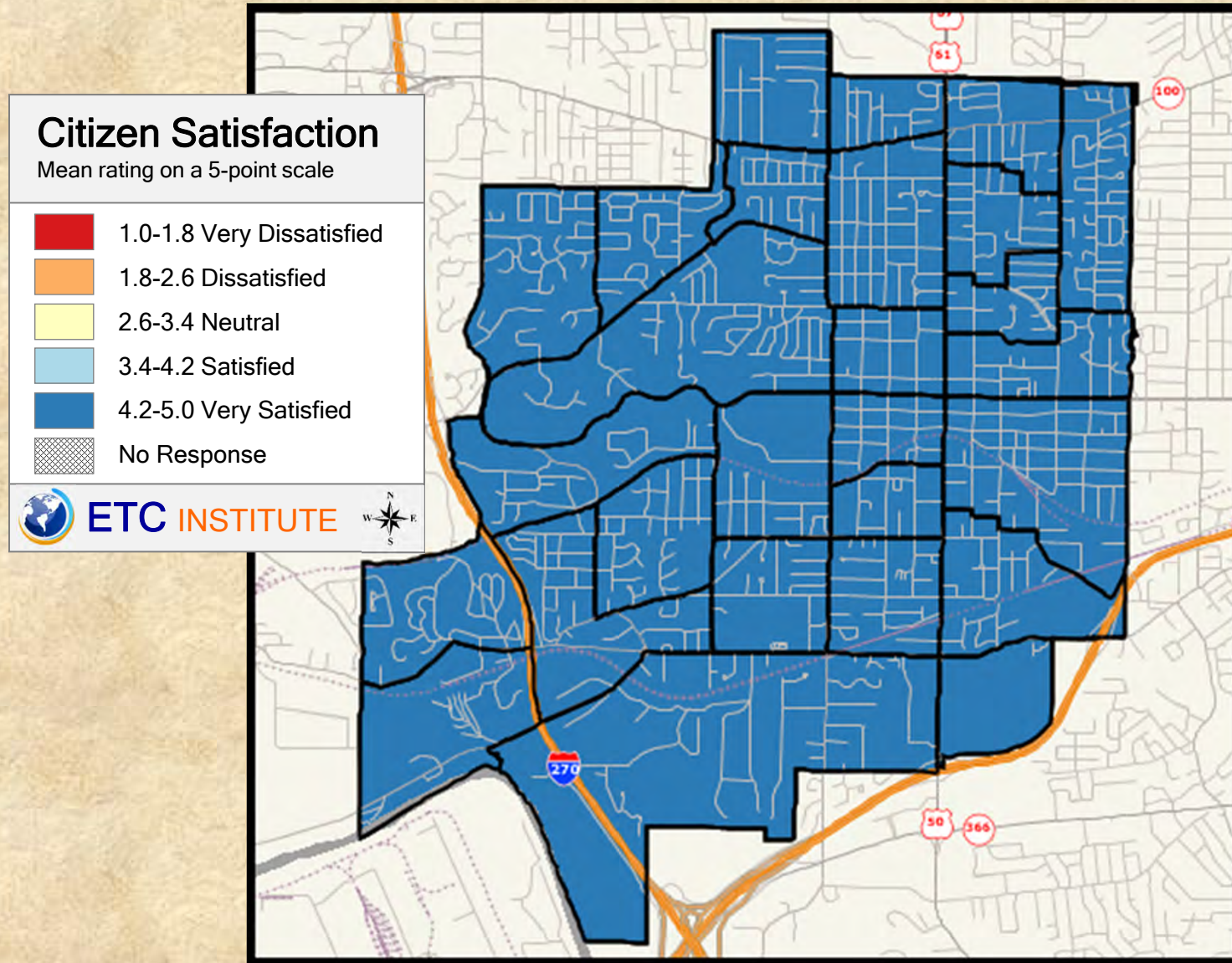
## Location of Survey Respondents



2021 City of Kirkwood Community Survey



# Q1-01 Level of Satisfaction with: Public safety services provided by the City

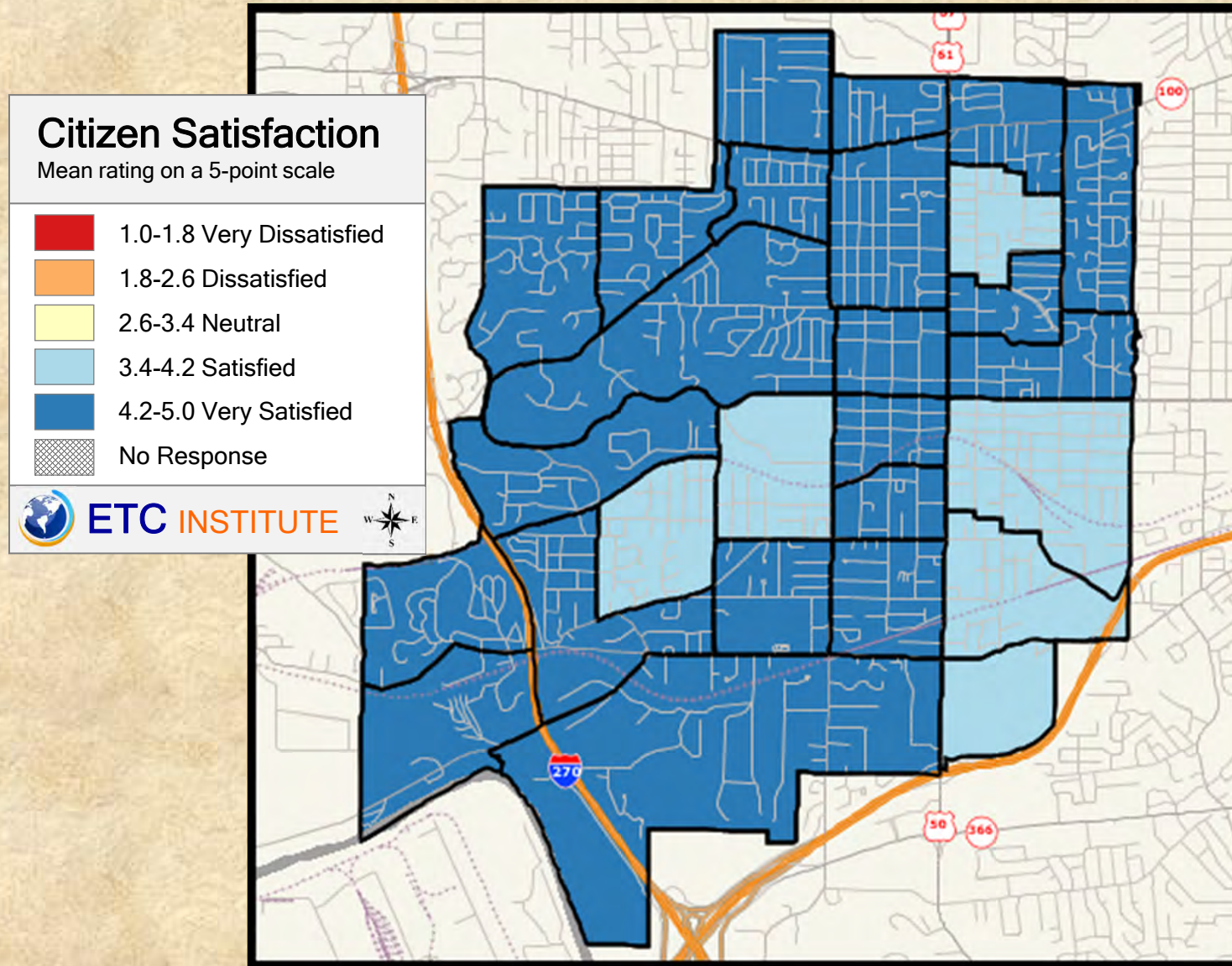


## 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



## Q1-02 Level of Satisfaction with: Parks and Recreation programs and facilities provided by the City

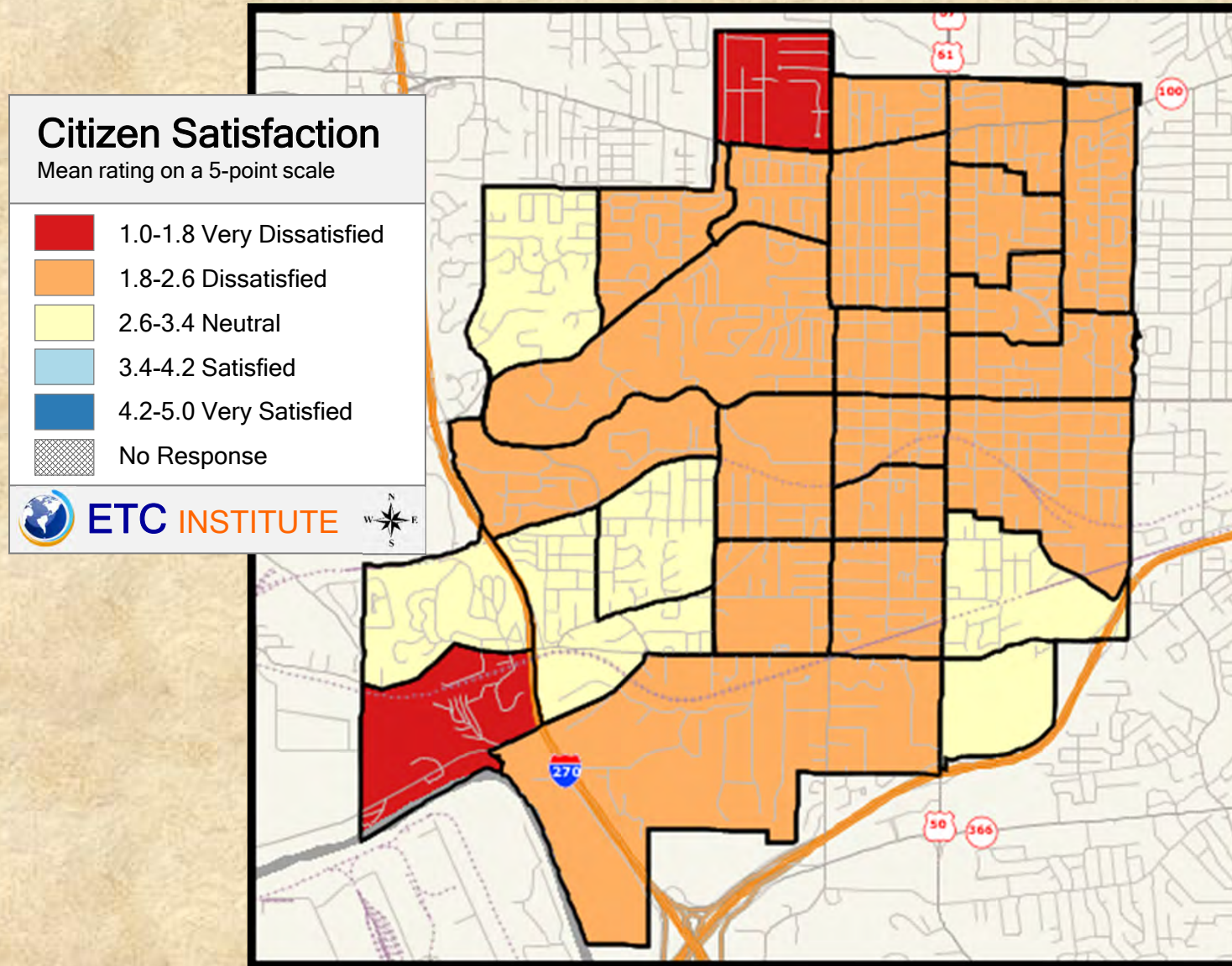


### 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



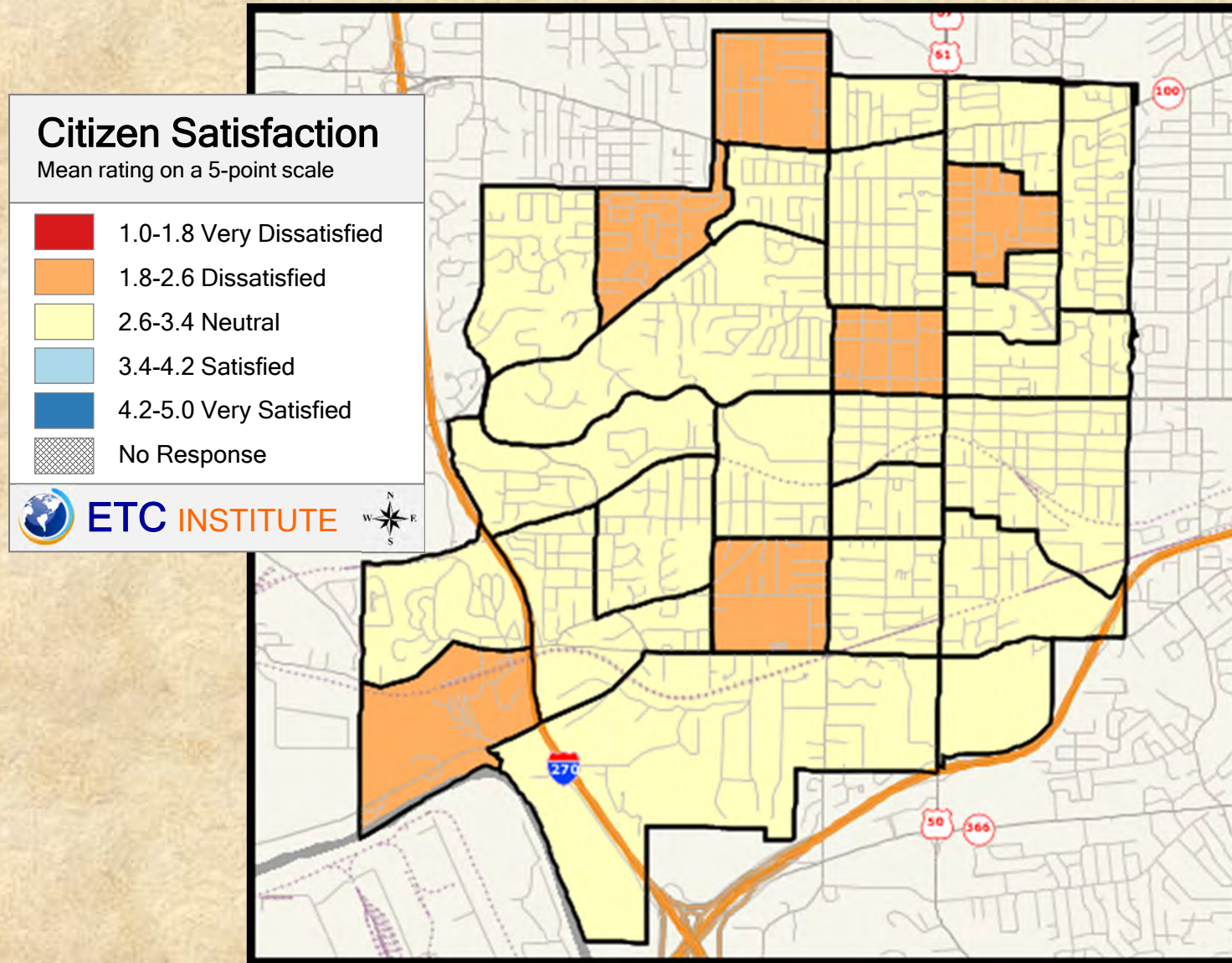
## Q1-03 Level of Satisfaction with: Condition of City streets



### 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q1-04 Level of Satisfaction with: Condition of City sidewalks

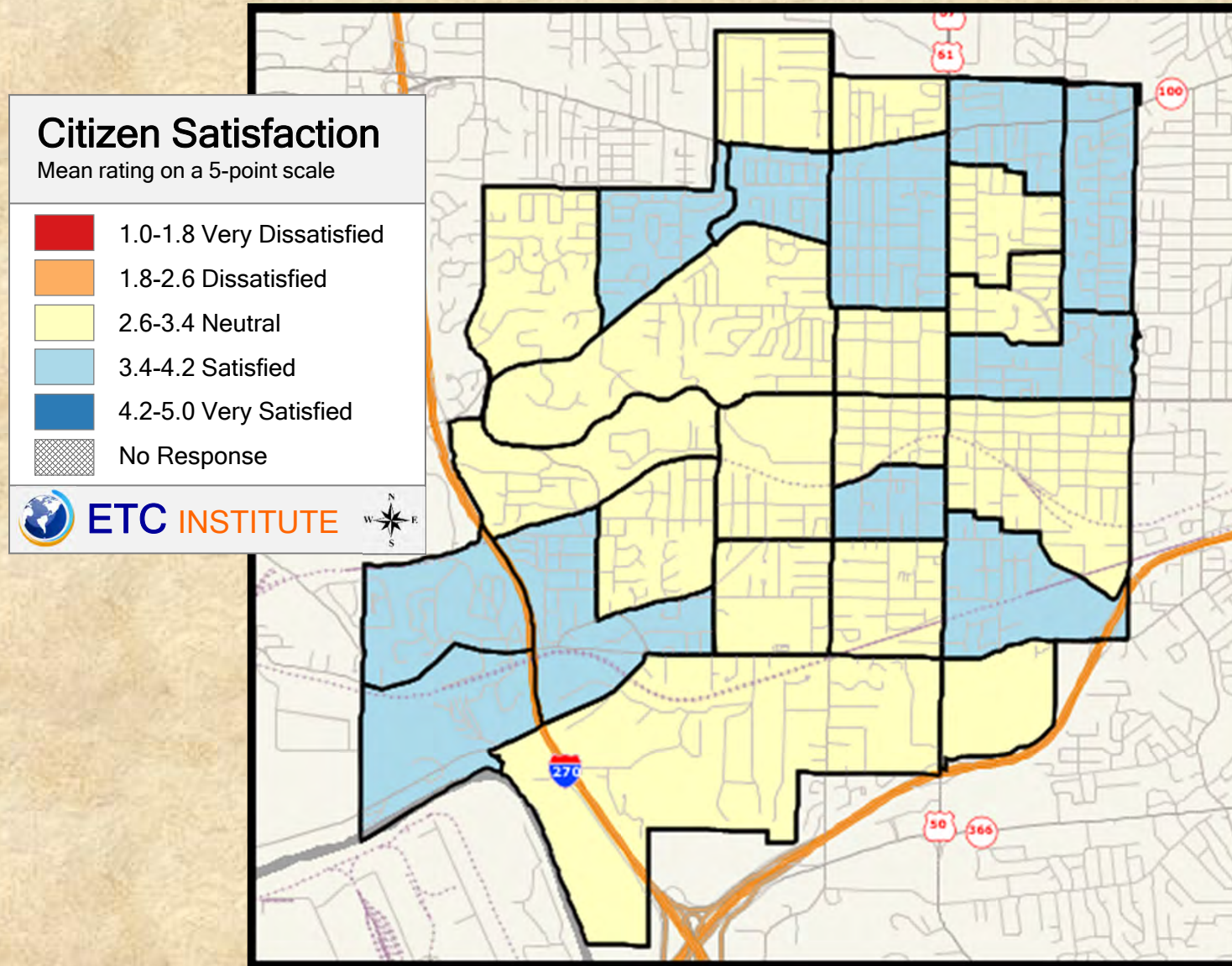


## 2021 City of Kirkwood Community Survey

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# Q1-05 Level of Satisfaction with: Enforcement of City codes and ordinances

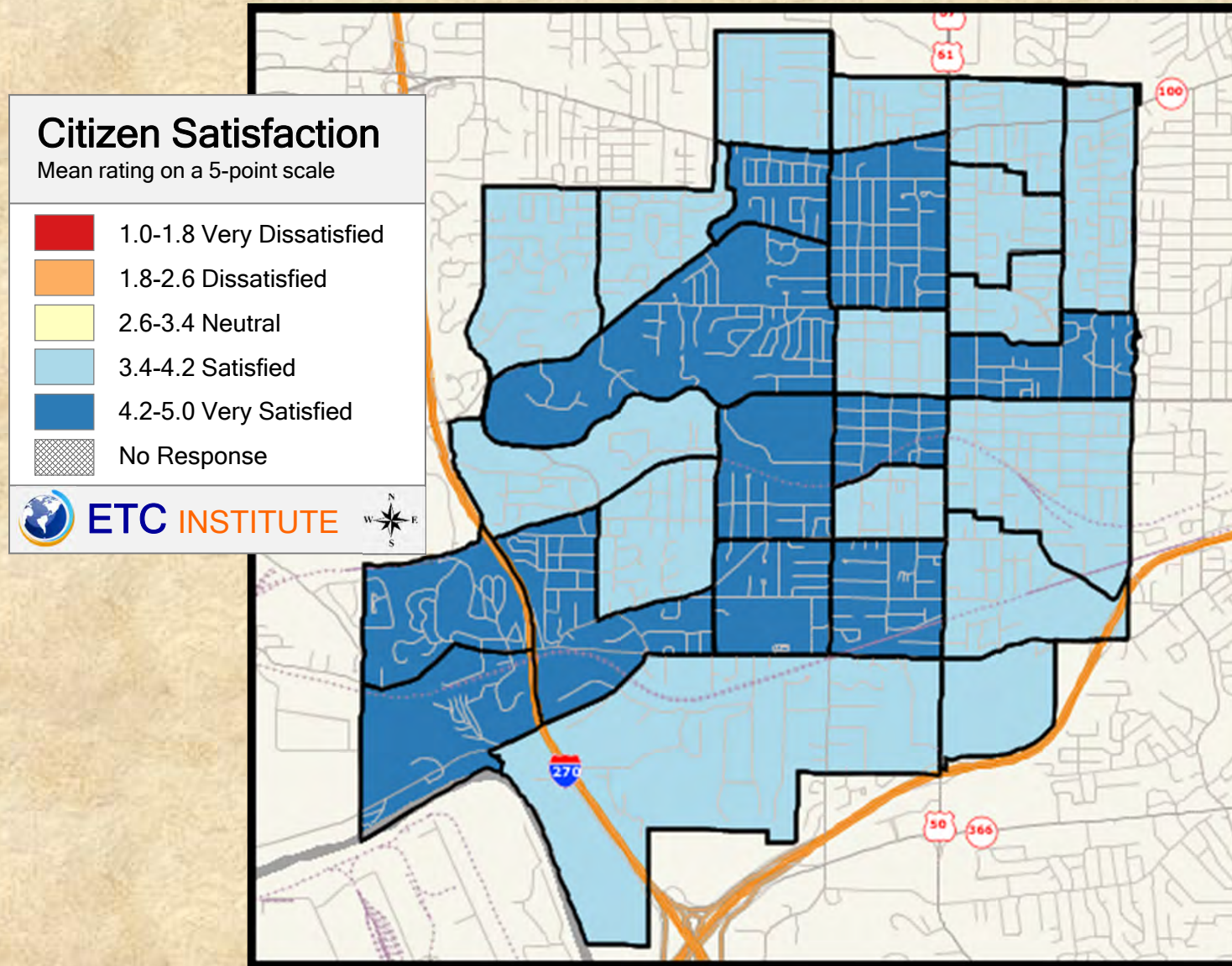


## 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



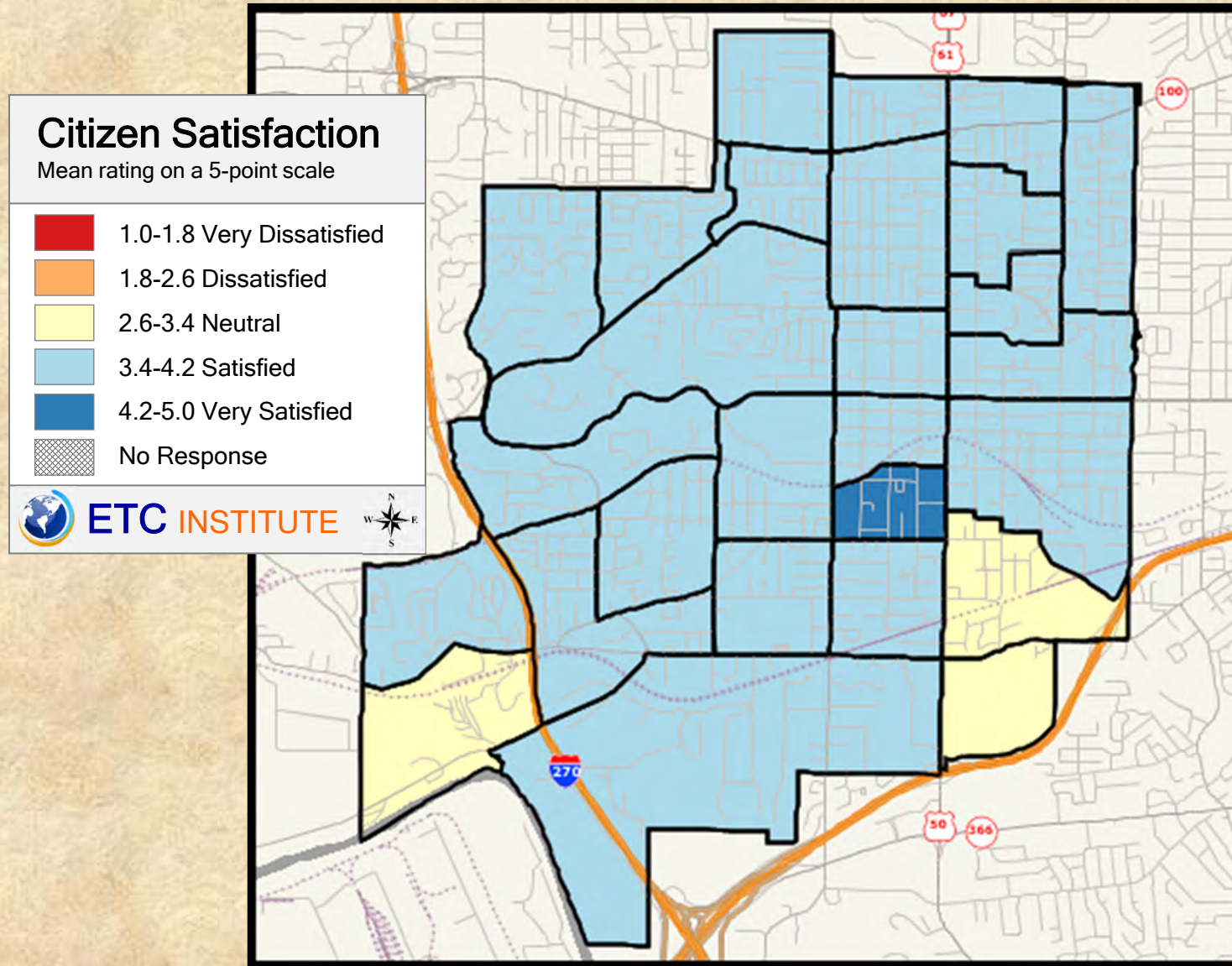
## Q1-06 Level of Satisfaction with: Quality of customer service you receive from City employees



### 2021 City of Kirkwood Community Survey

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## Q1-07 Level of Satisfaction with: Effectiveness of City communication with the public

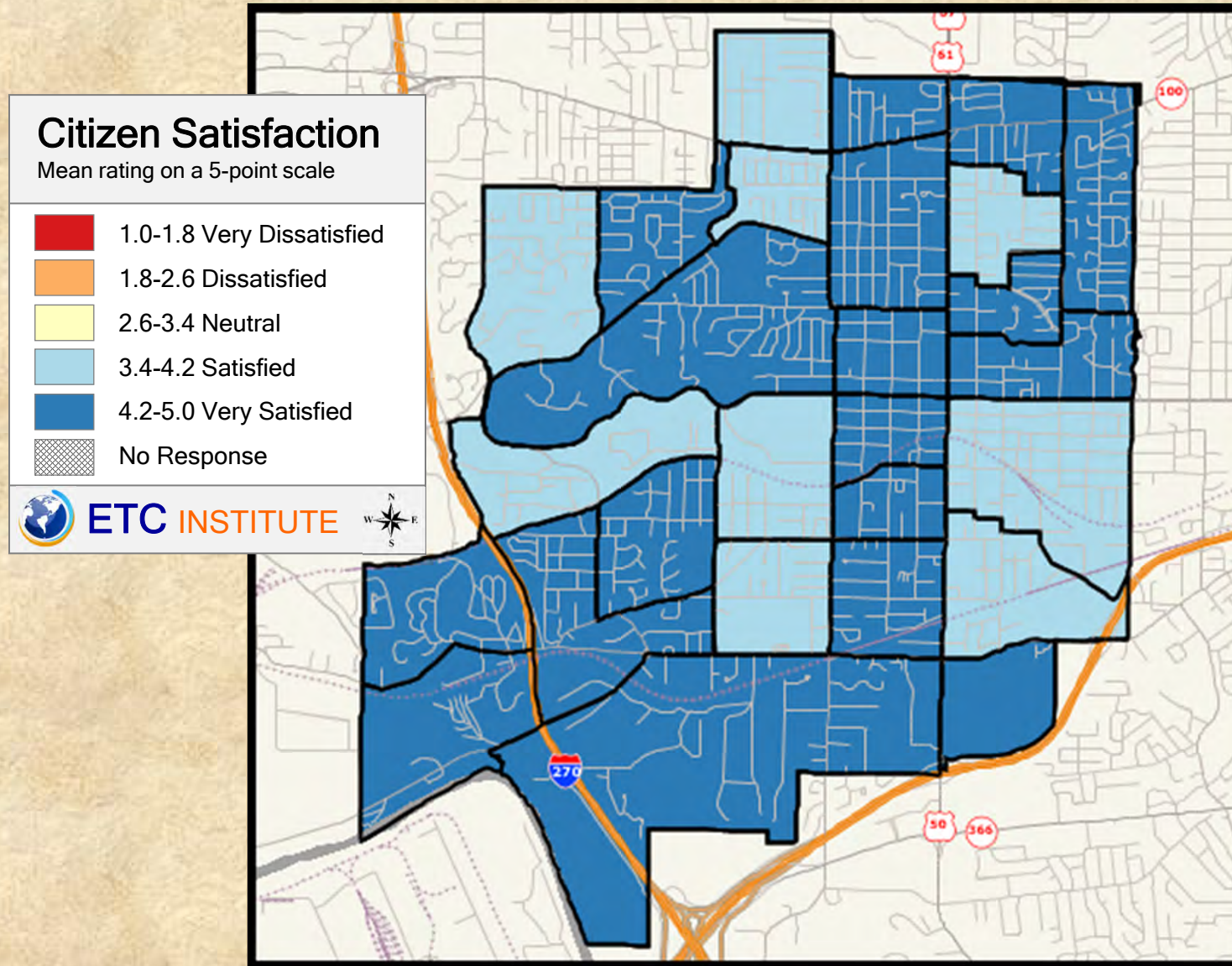


### 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



## Q1-08 Level of Satisfaction with: Solid waste services

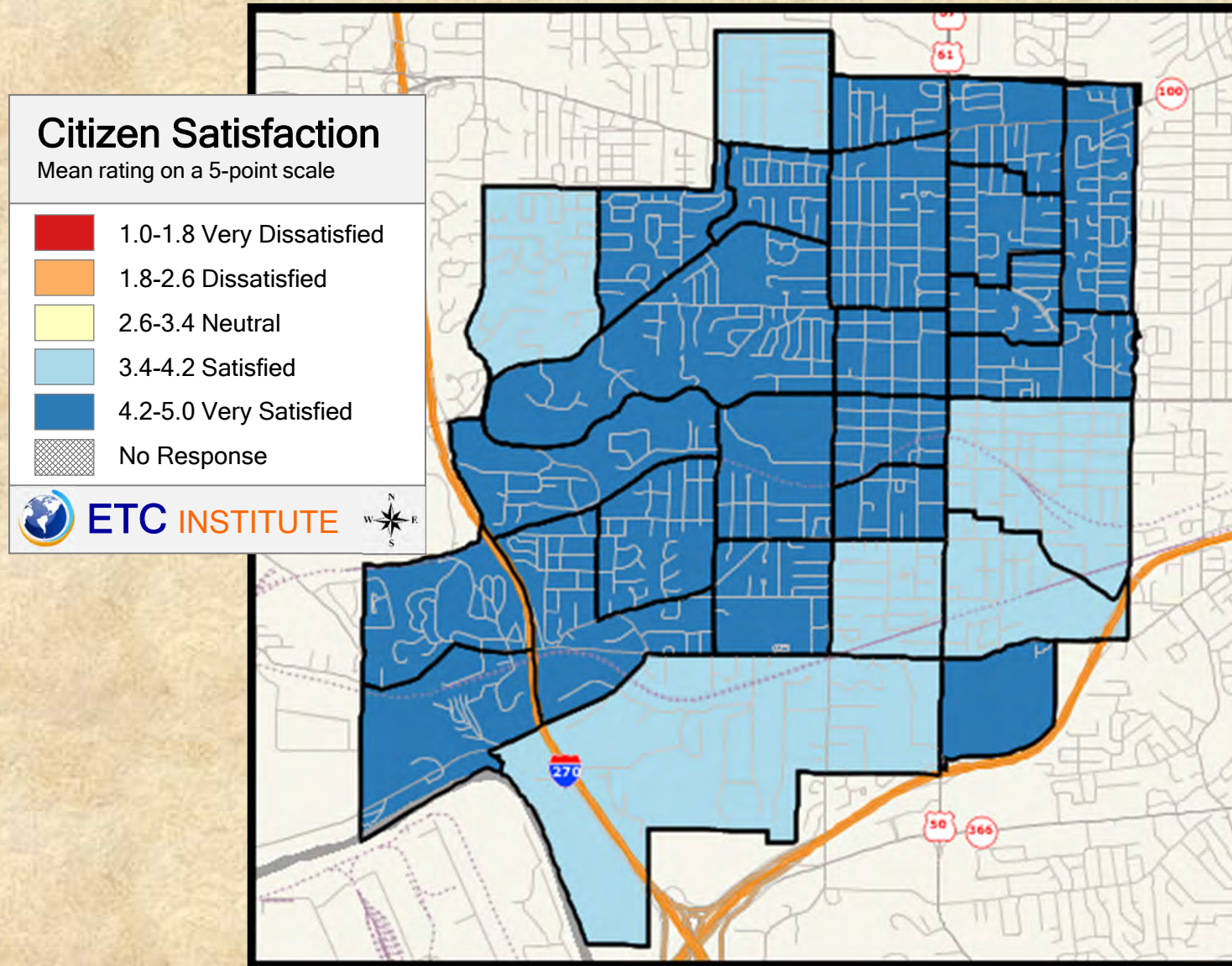


### 2021 City of Kirkwood Community Survey

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## Q1-09 Level of Satisfaction with: City Water service

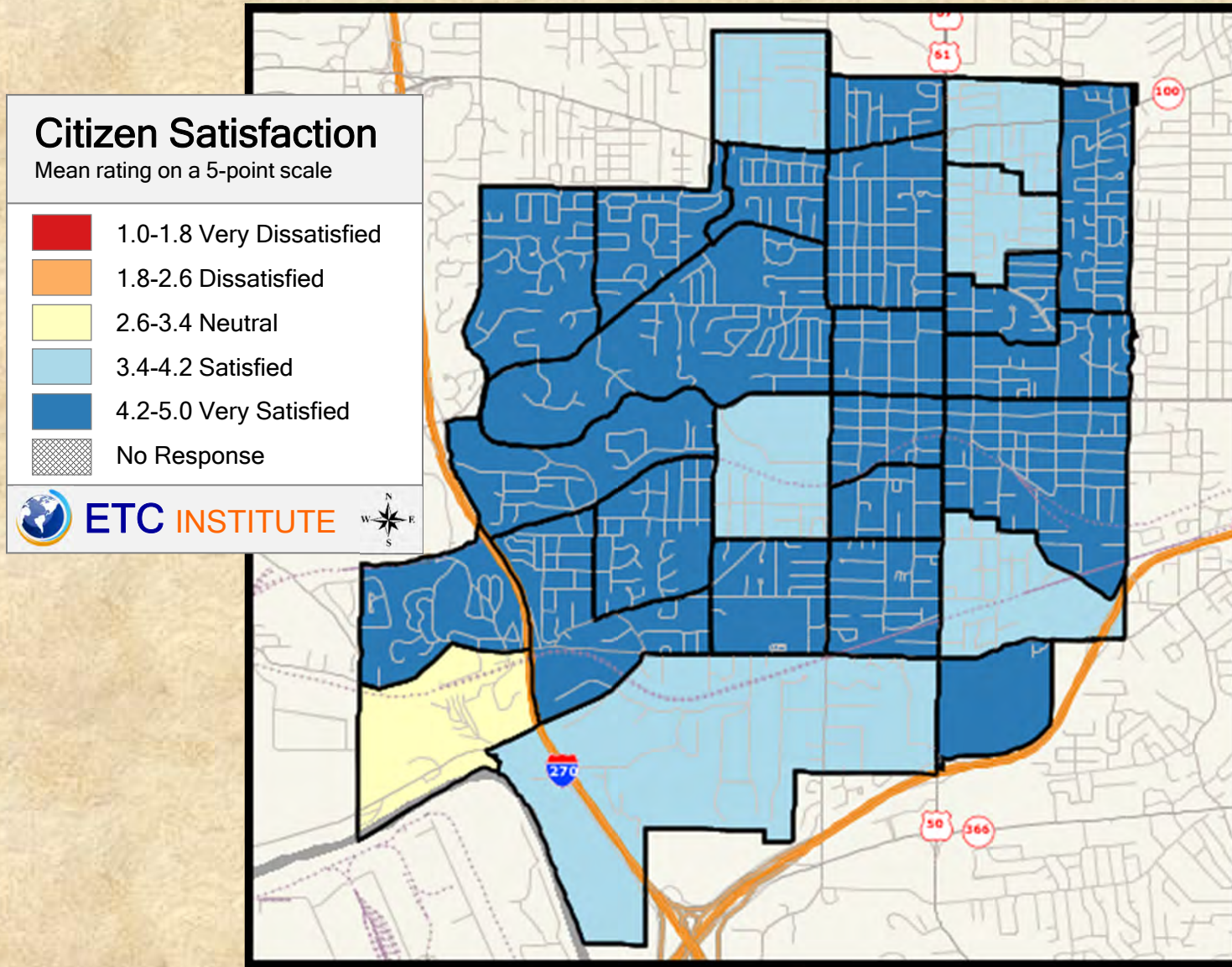


### 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



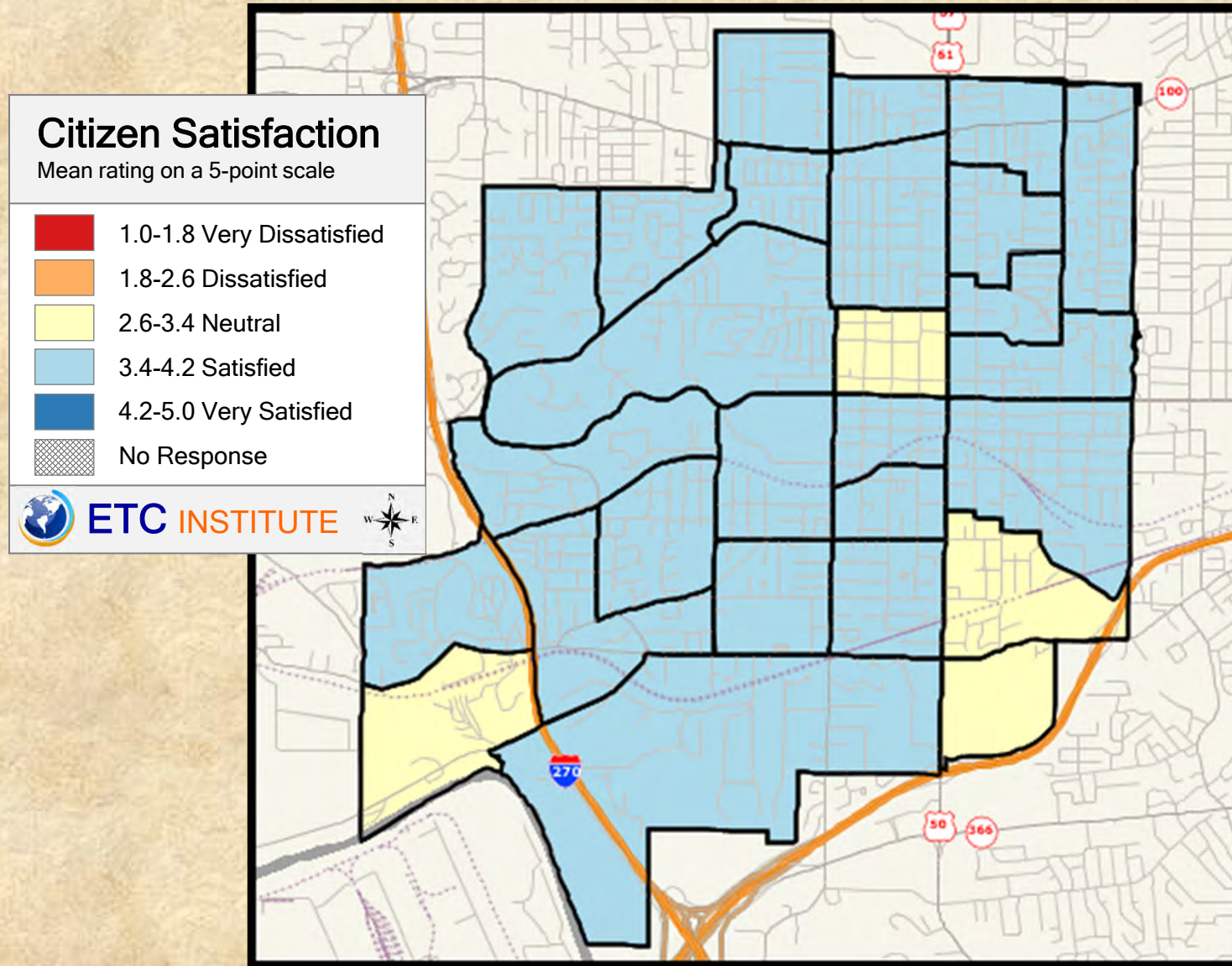
# Q1-10 Level of Satisfaction with: Kirkwood Electric service



## 2021 City of Kirkwood Community Survey

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## Q1-11 Level of Satisfaction with: Flow of traffic and congestion management in Kirkwood

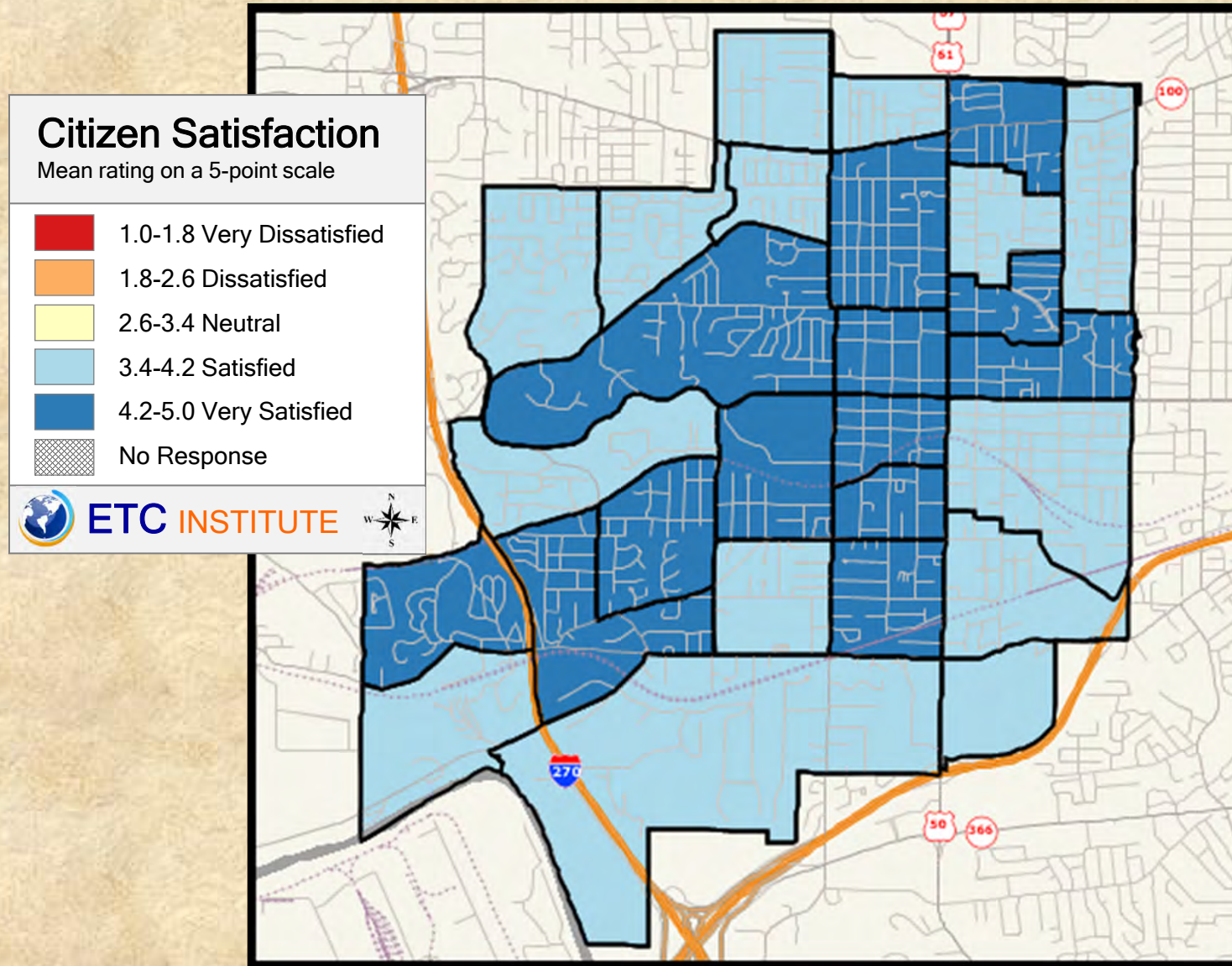


### 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



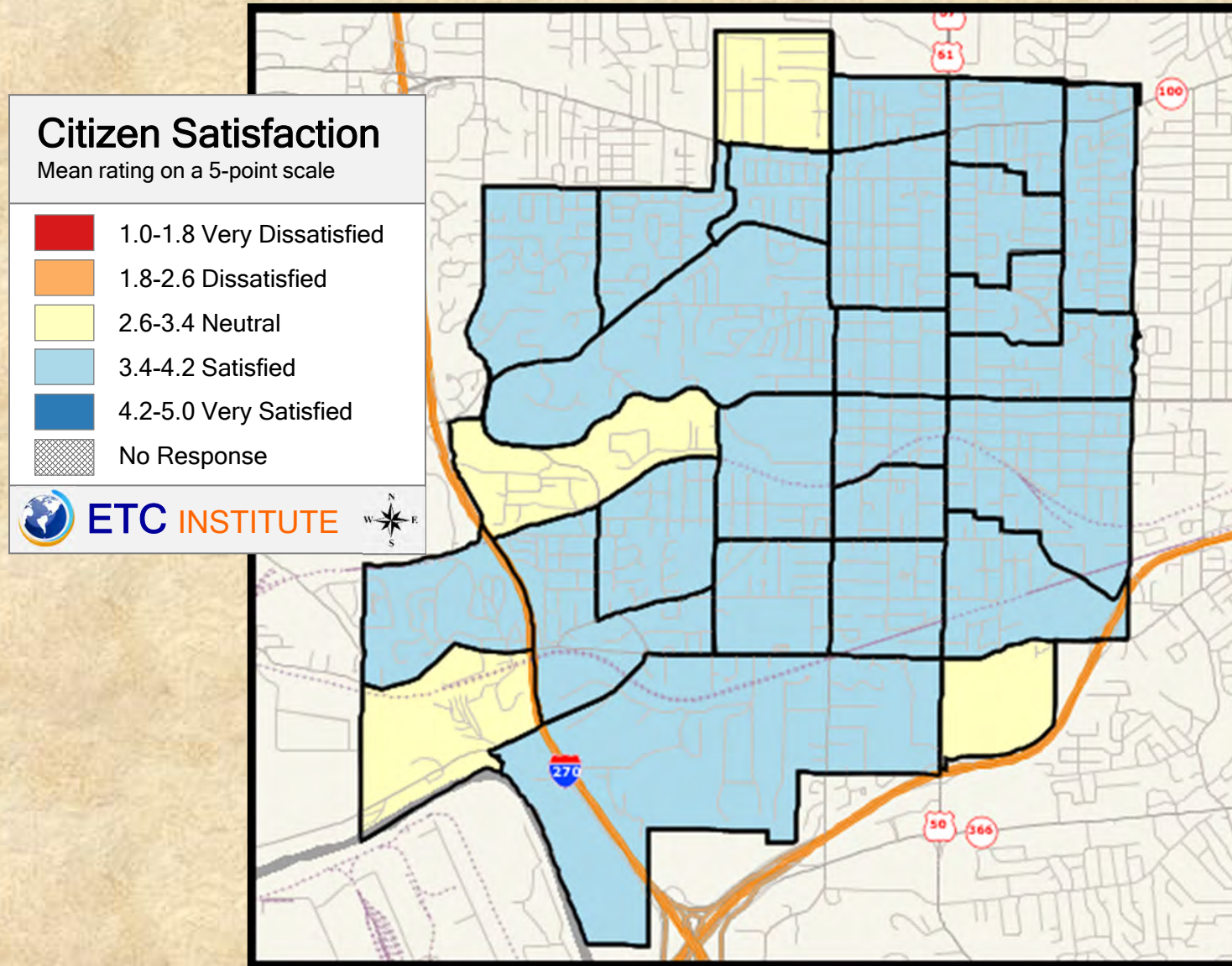
## Q3-01 Level of Satisfaction with: Overall quality of services provided by the City of Kirkwood



### 2021 City of Kirkwood Community Survey

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## Q3-02 Level of Satisfaction with: Overall value that you receive for your City tax dollars and fees

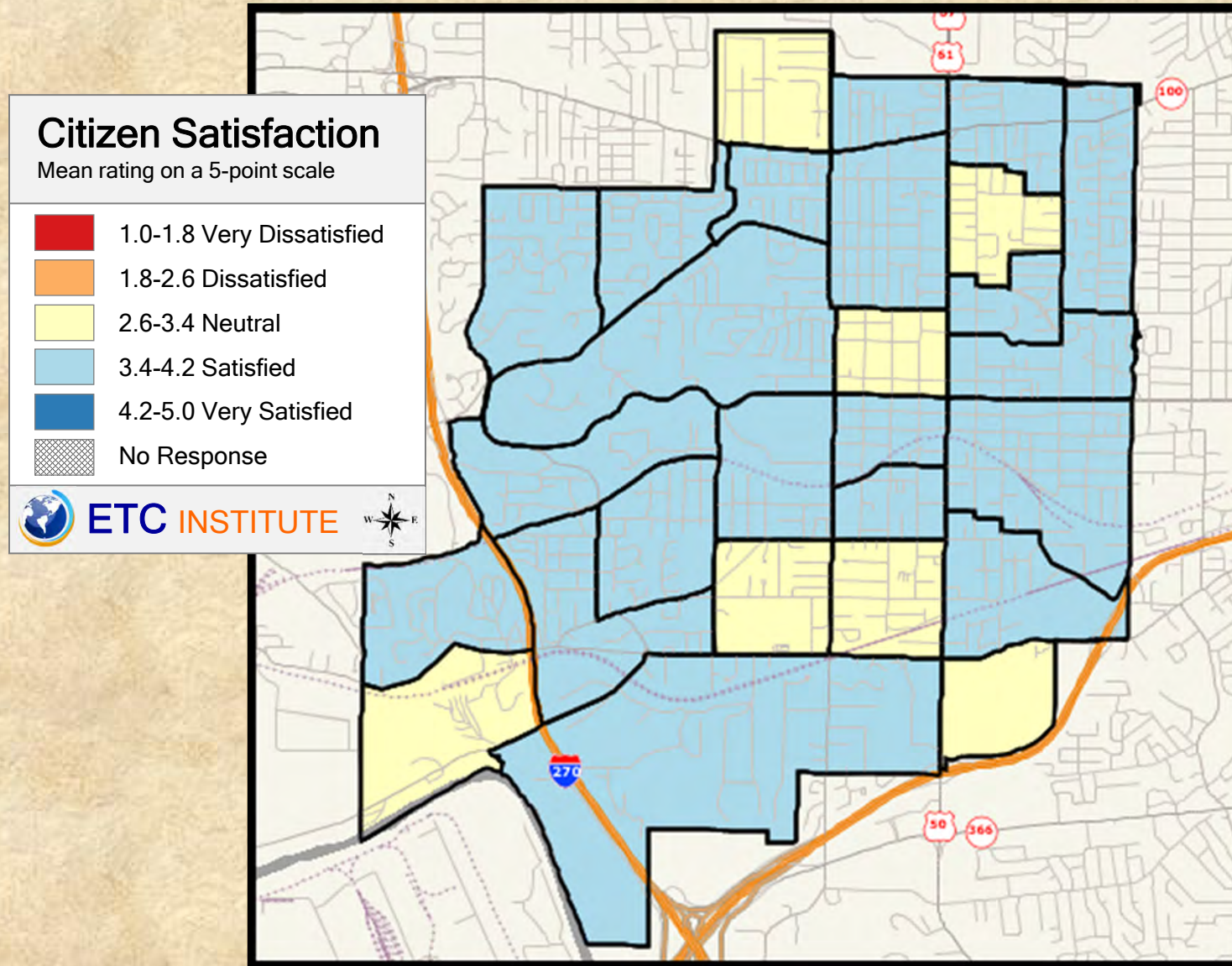


### 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



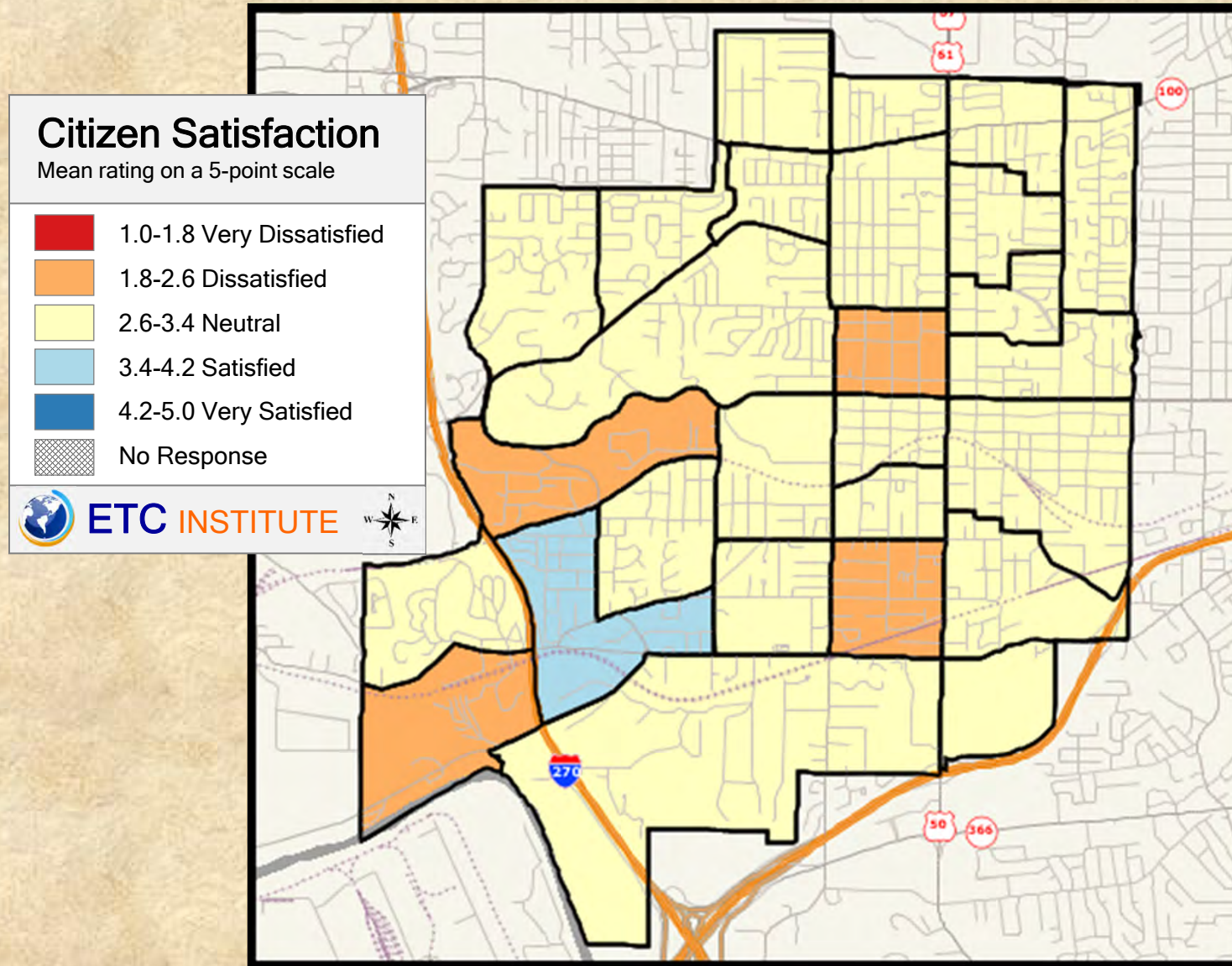
### Q3-03 Level of Satisfaction with: City efforts to pursue innovative programs and solution



### 2021 City of Kirkwood Community Survey

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## Q3-04 Level of Satisfaction with: How well the City is planning and managing redevelopment

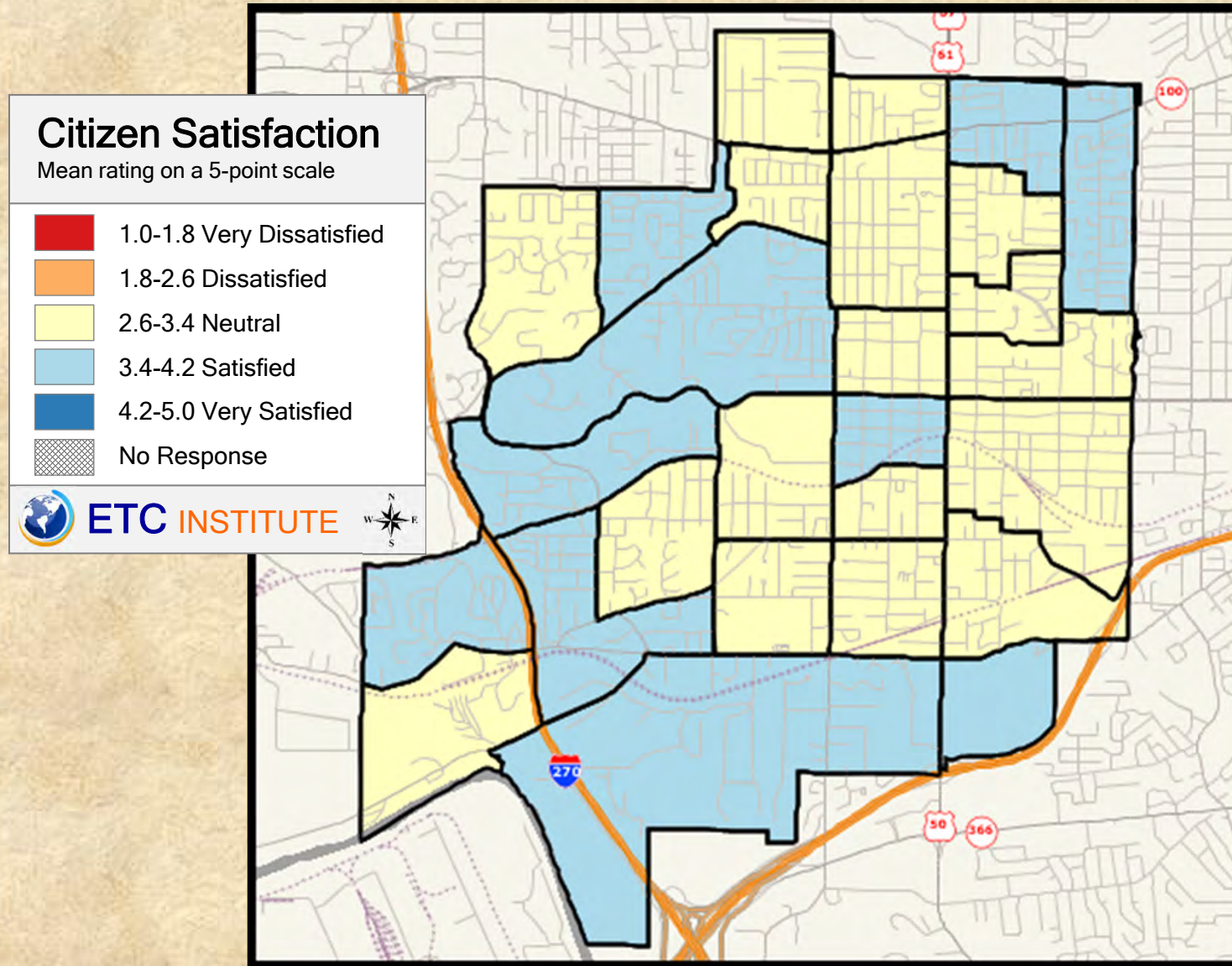


### 2021 City of Kirkwood Community Survey

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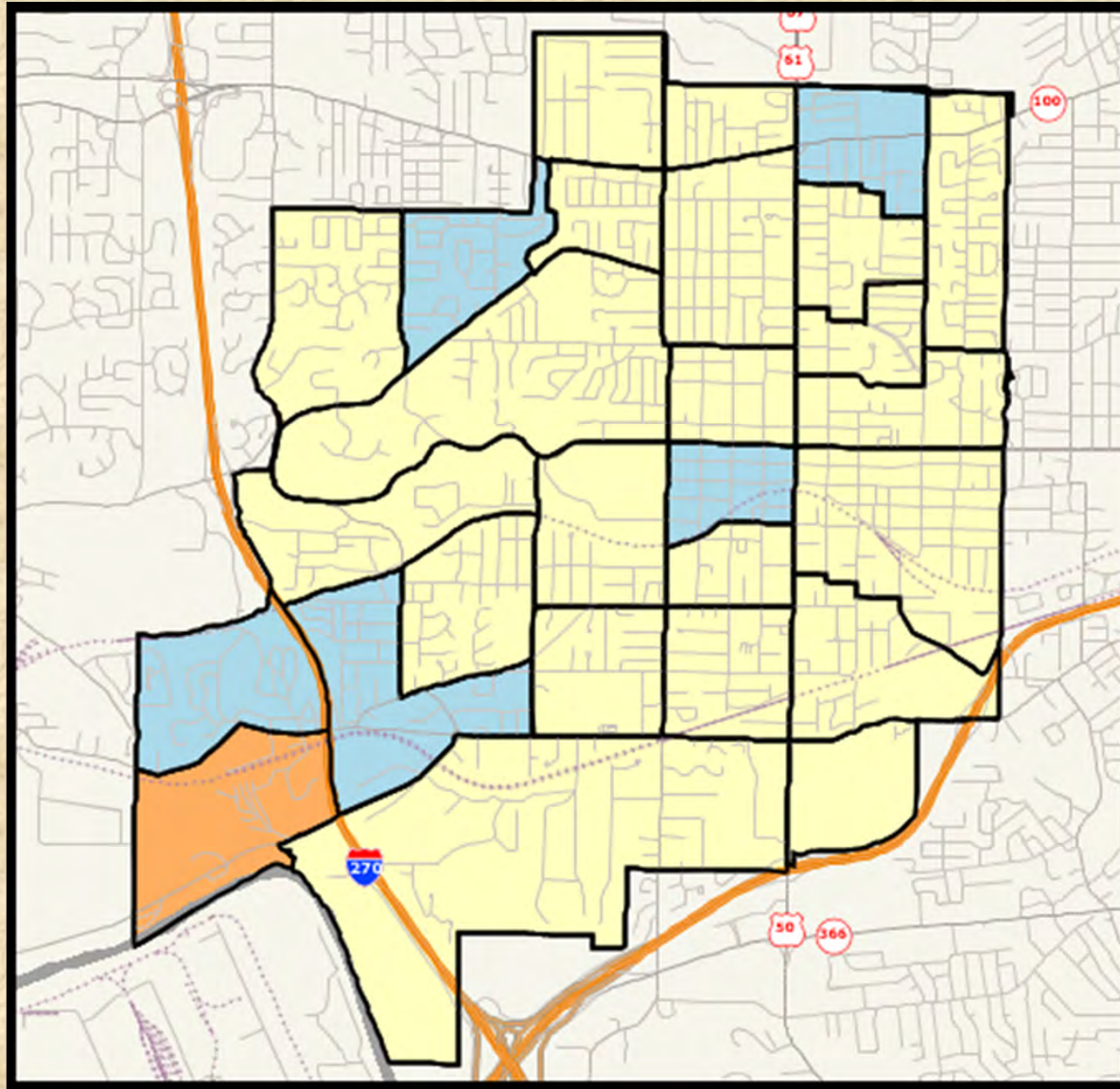
## Q3-05 Level of Satisfaction with: City efforts to partner with organizations and citizens to address issues



### 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q3-06 Level of Satisfaction with: Transparency and accountability of City actions

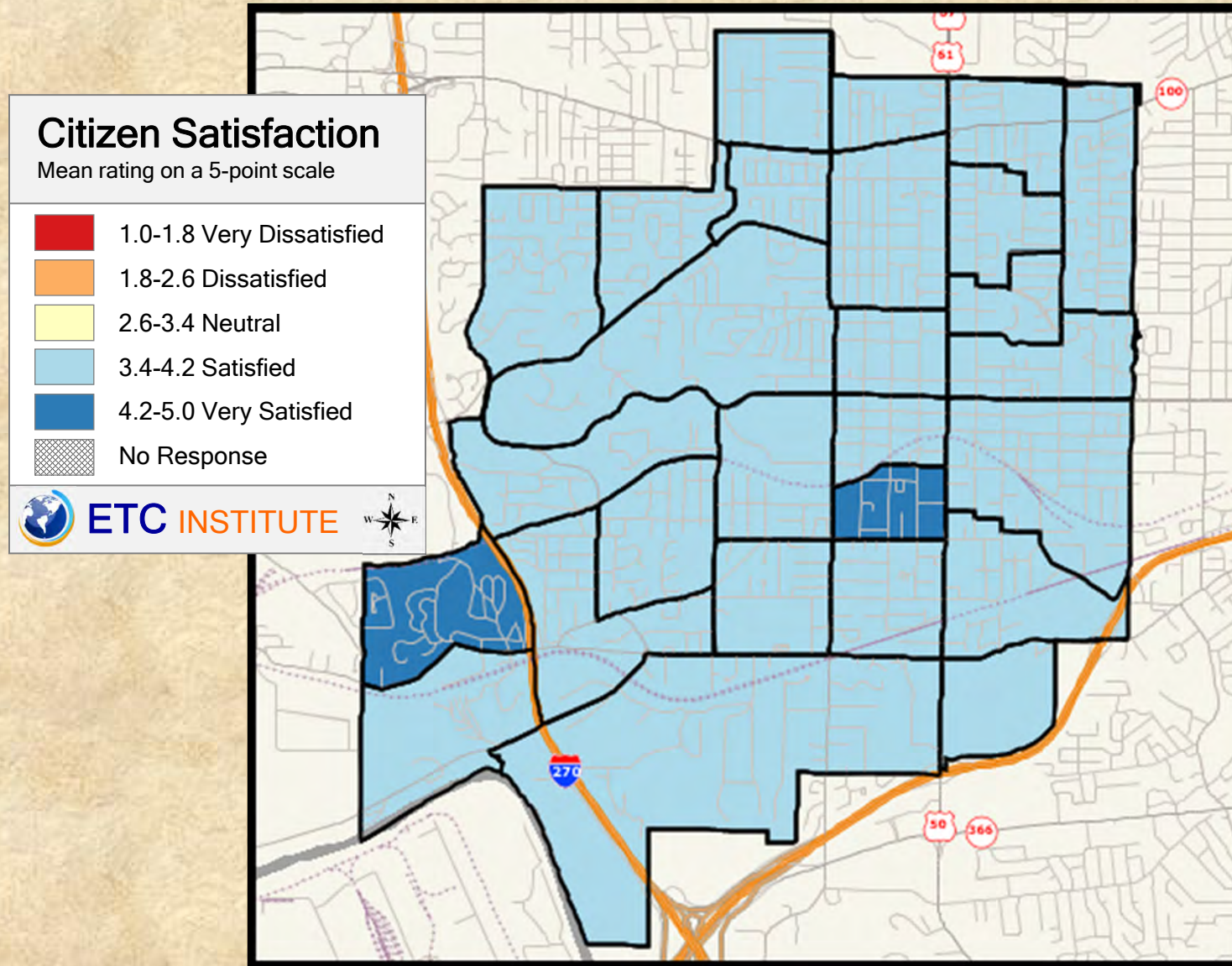


### 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



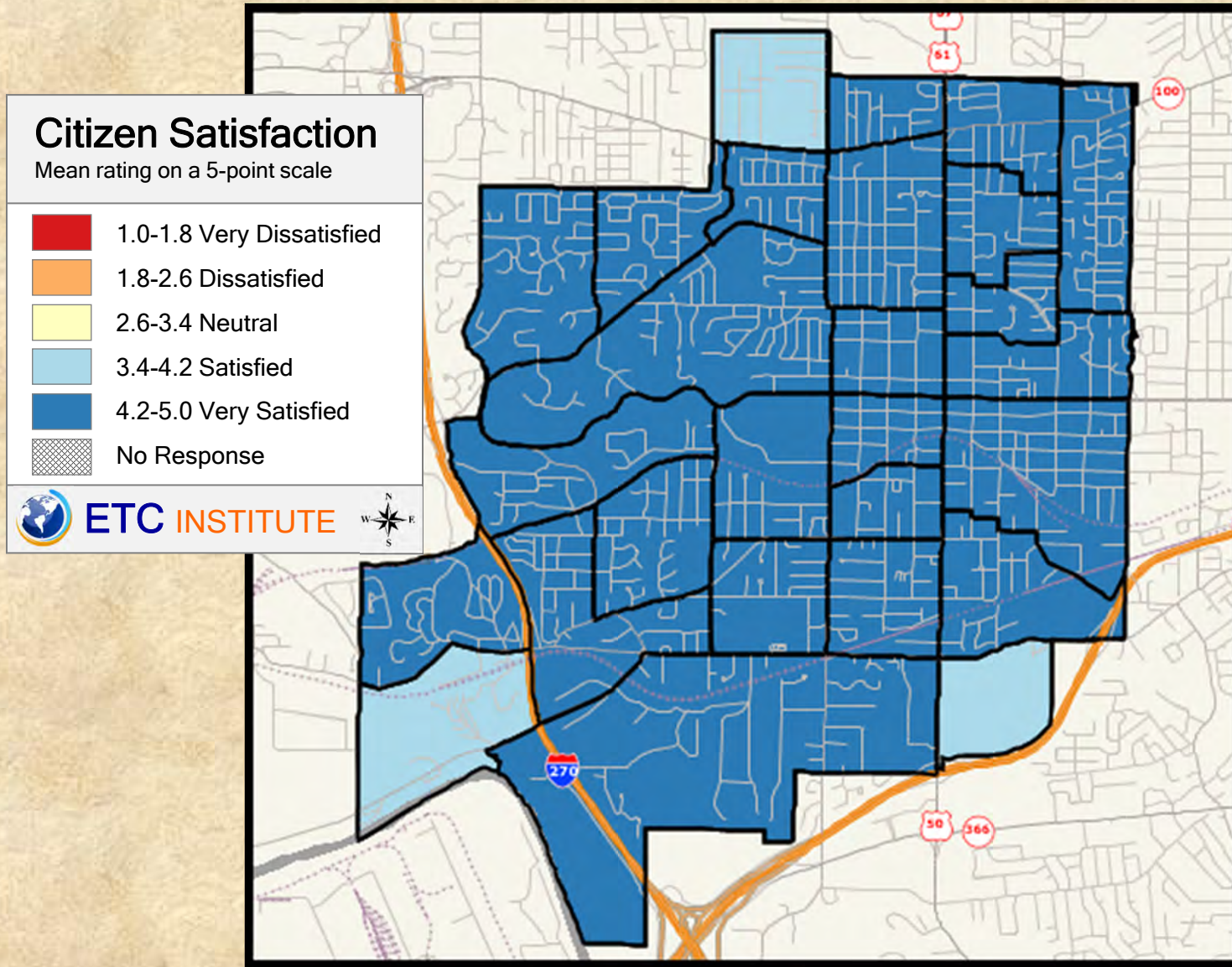
### Q3-07 Level of Satisfaction with: Overall appearance of the City



### 2021 City of Kirkwood Community Survey

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# Q3-08 Level of Satisfaction with: Overall quality of life in the City

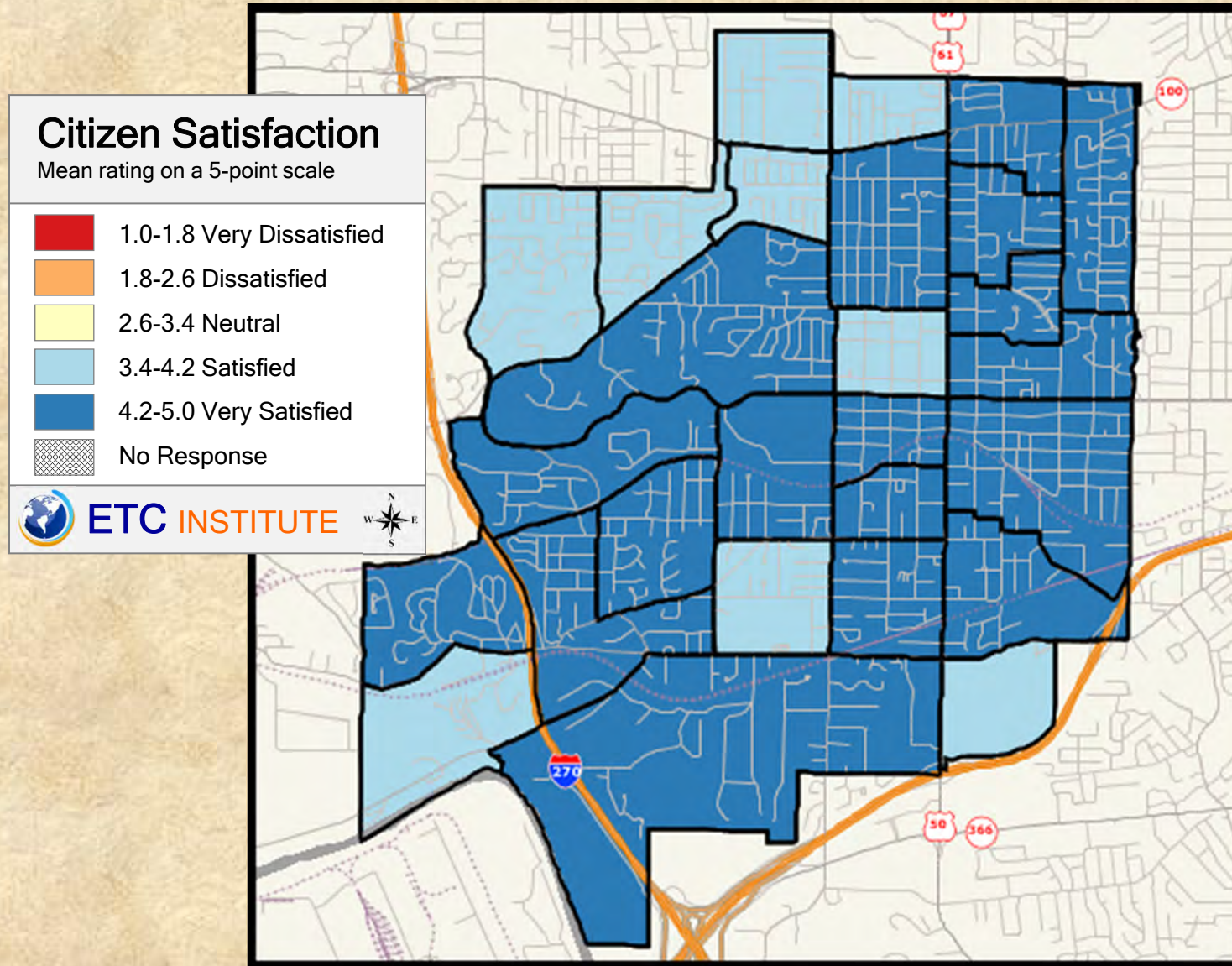


## 2021 City of Kirkwood Community Survey

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### Q3-09 Level of Satisfaction with: Overall feeling of safety in the City

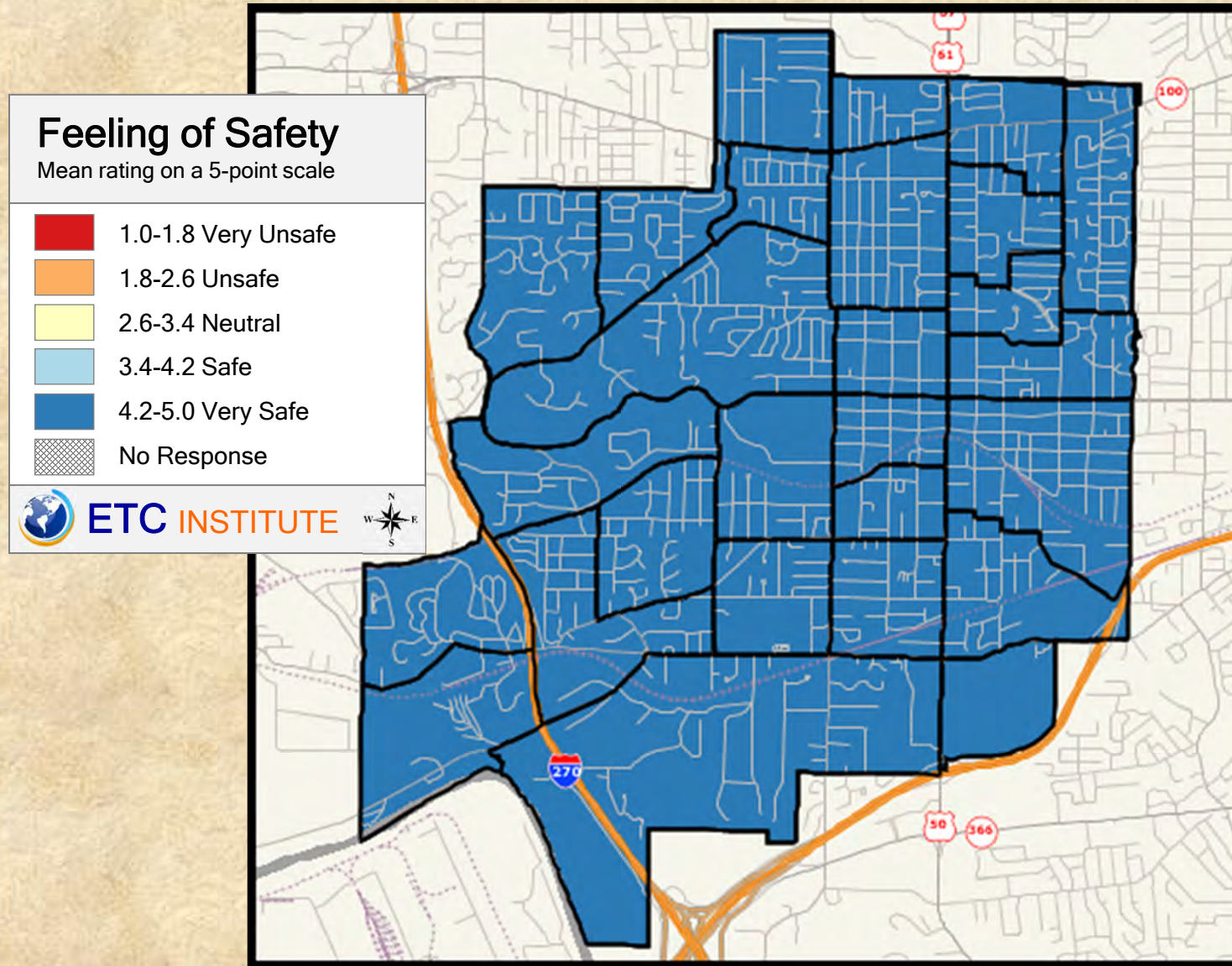


### 2021 City of Kirkwood Community Survey

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## Q4-01 Level of Safety: Walking in your neighborhood during the day

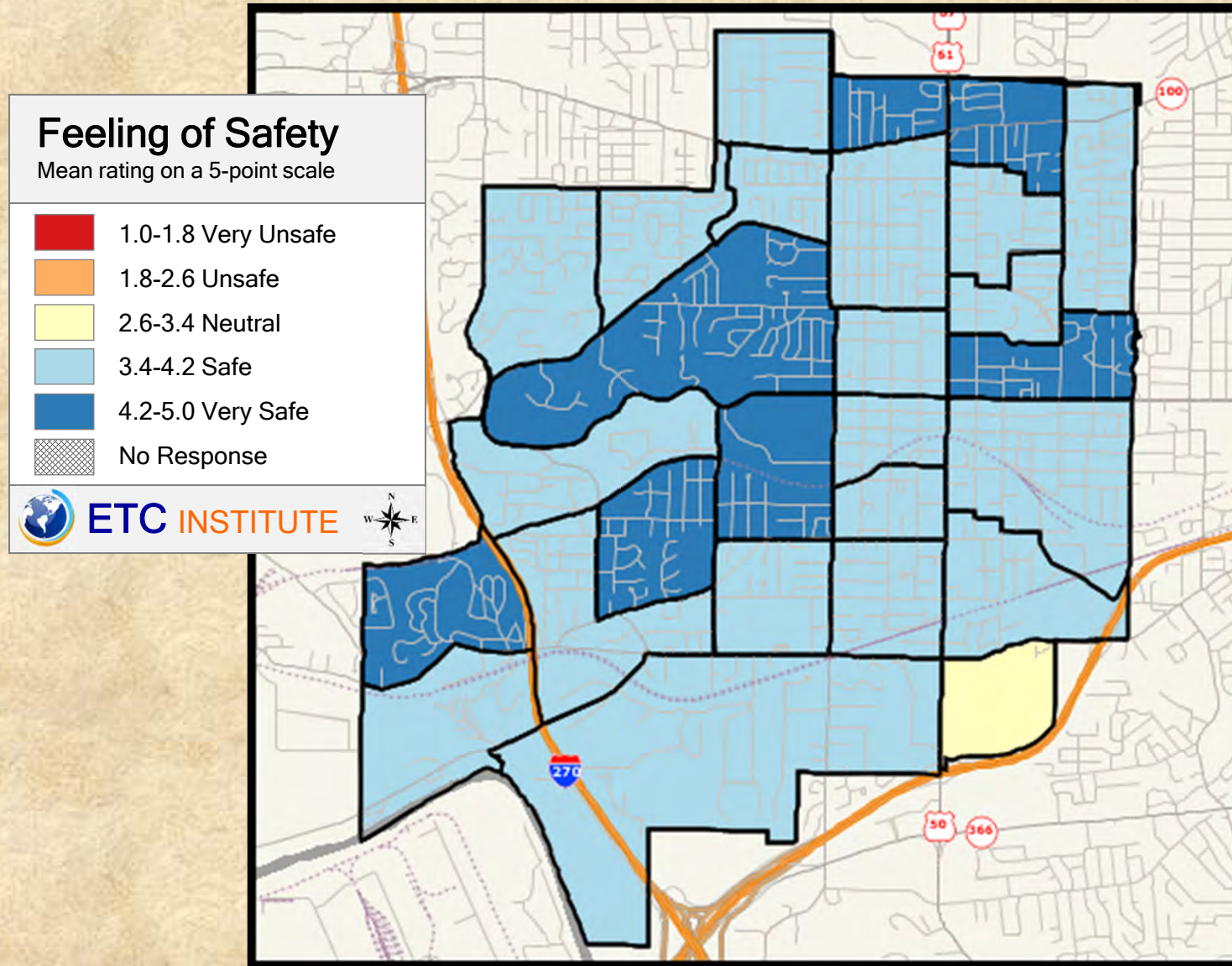


### 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



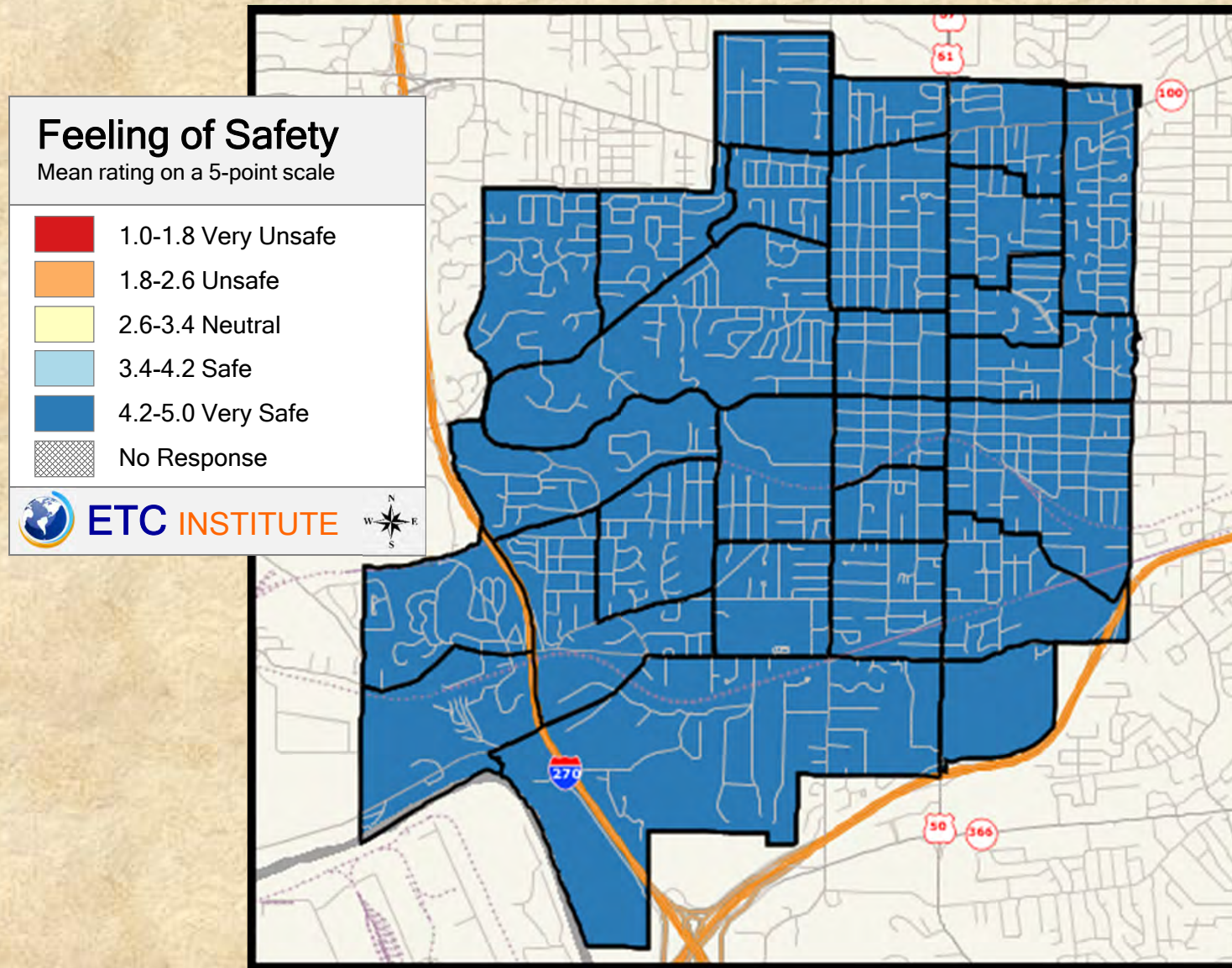
## Q4-02 Feeling of Safety: Walking in your neighborhood at night



### 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q4-03 Feeling of Safety: In downtown Kirkwood during the day

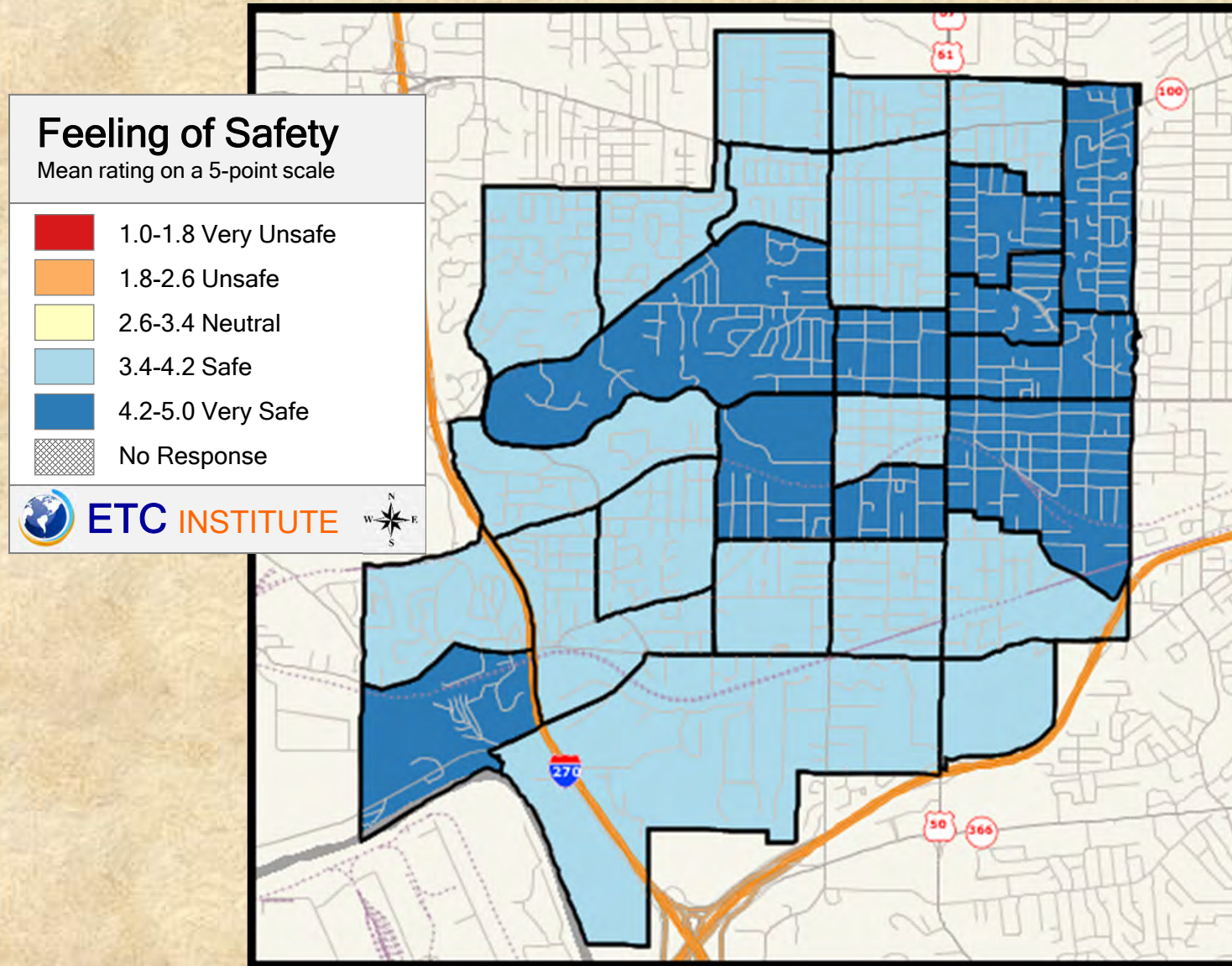


### 2021 City of Kirkwood Community Survey

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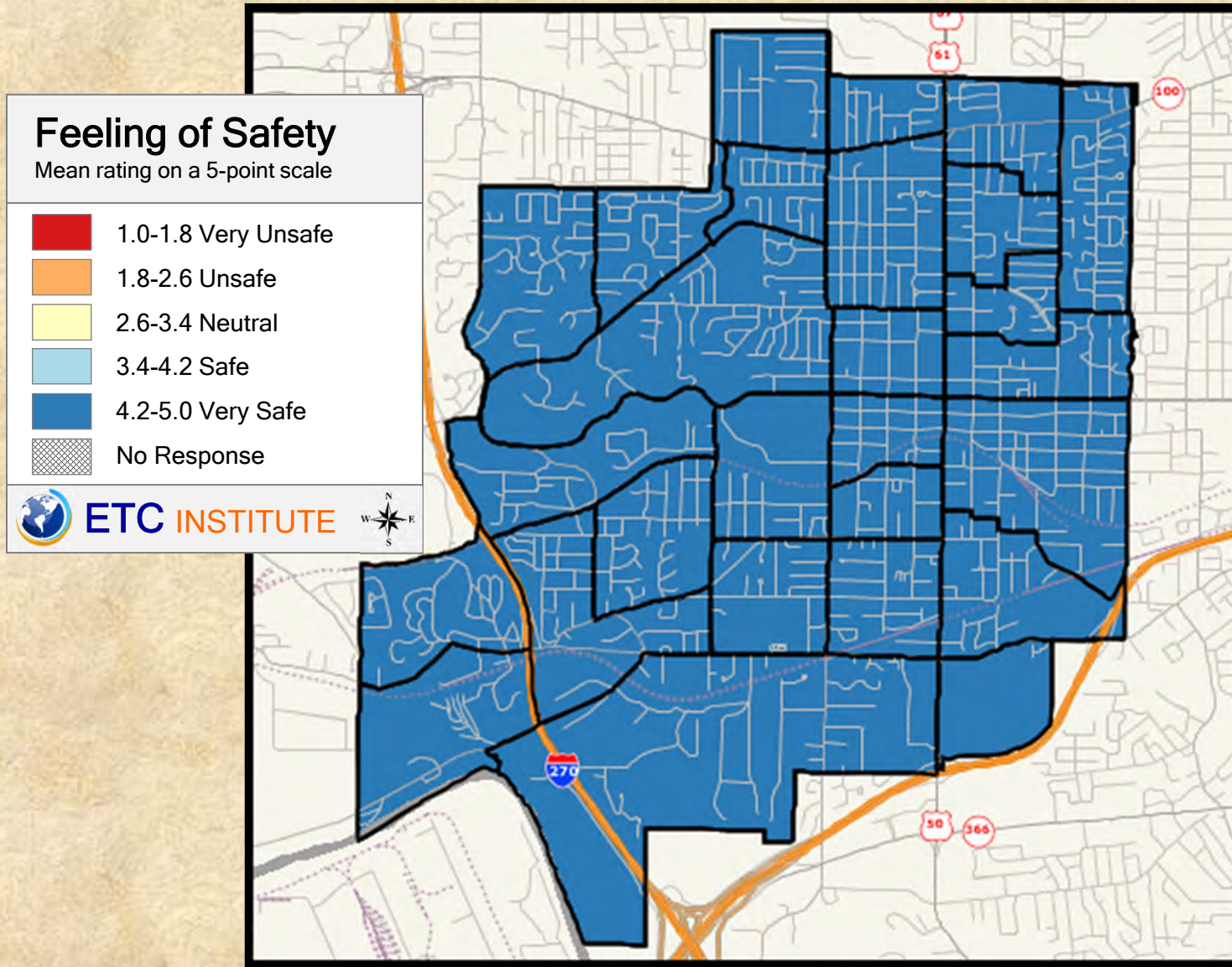
## Q4-04 Feeling of safety: In downtown Kirkwood at night



### 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q4-05 Feeling of Safety: In City parks during the day

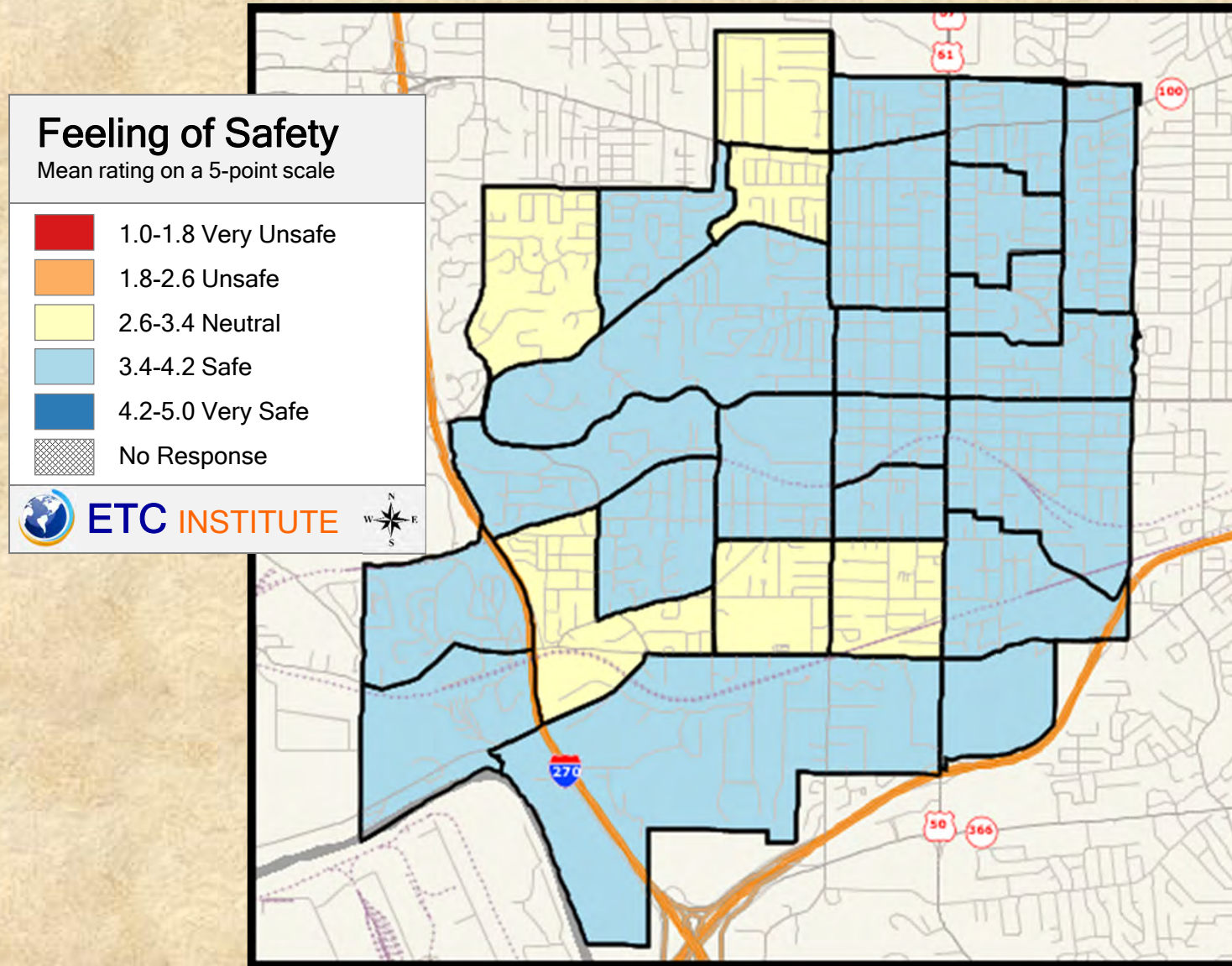


### 2021 City of Kirkwood Community Survey

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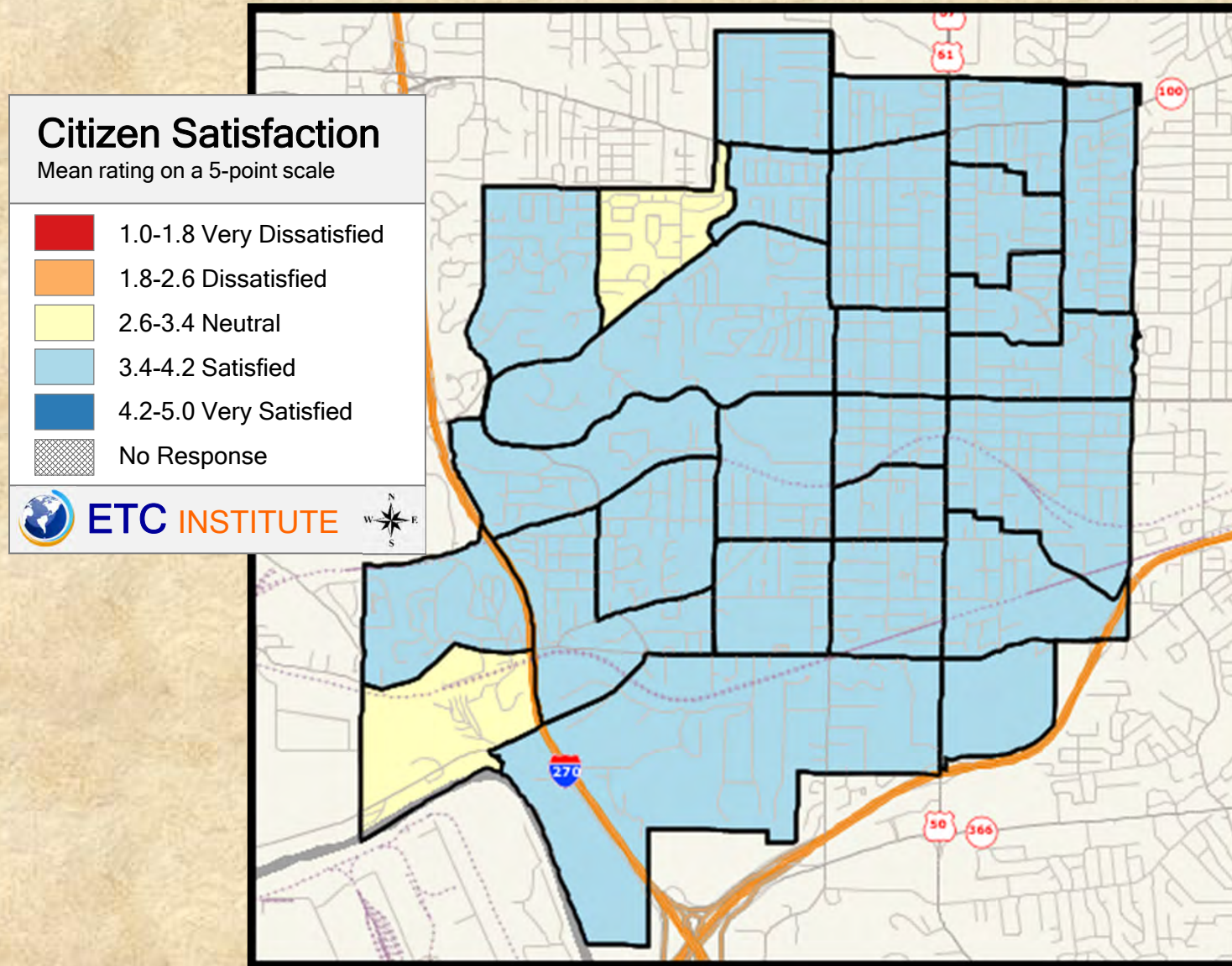
## Q4-06 Feeling of Safety: In City parks at night



### 2021 City of Kirkwood Community Survey

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# Q5-01 Level of Satisfaction with: The visibility of Police in neighborhoods

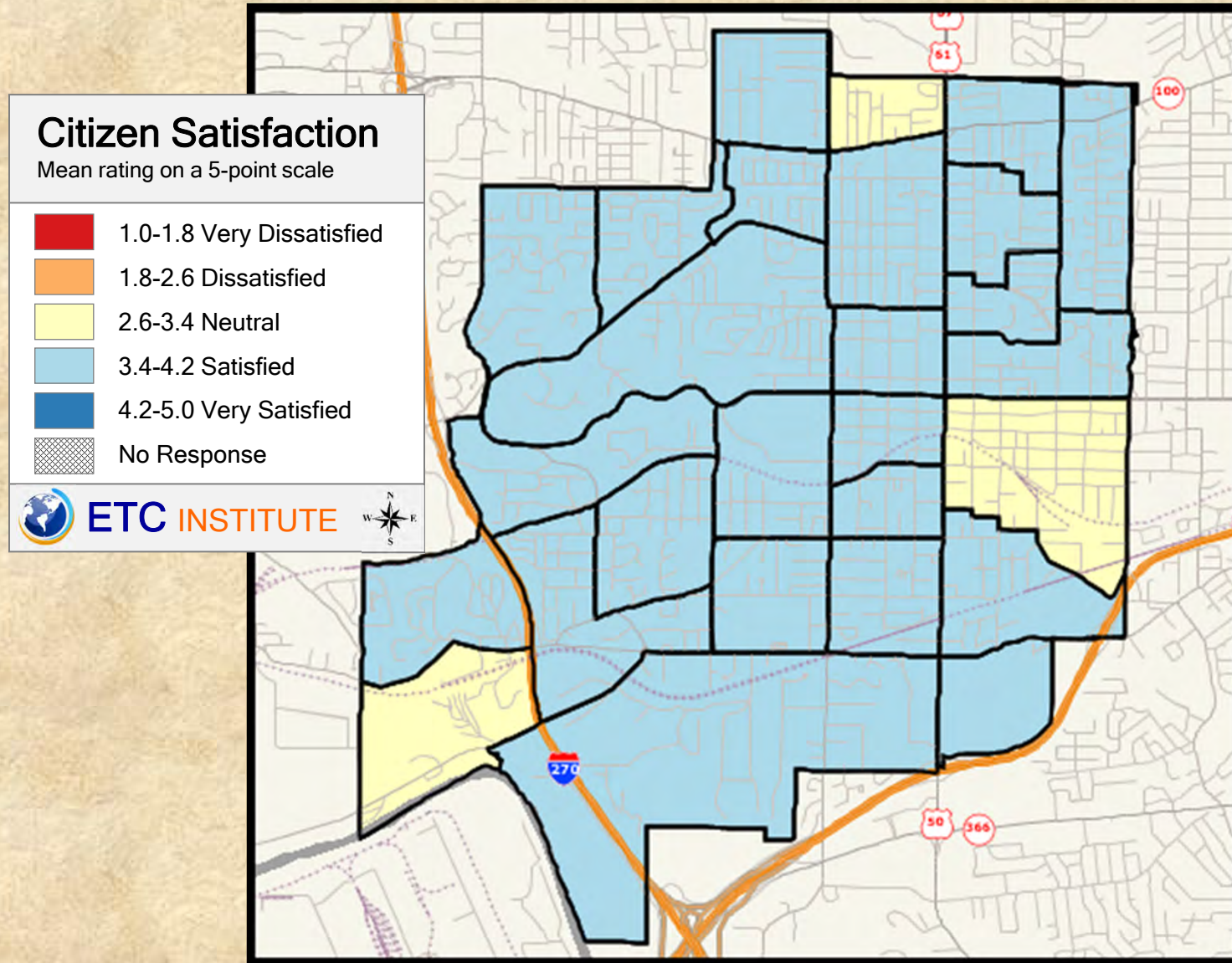


## 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



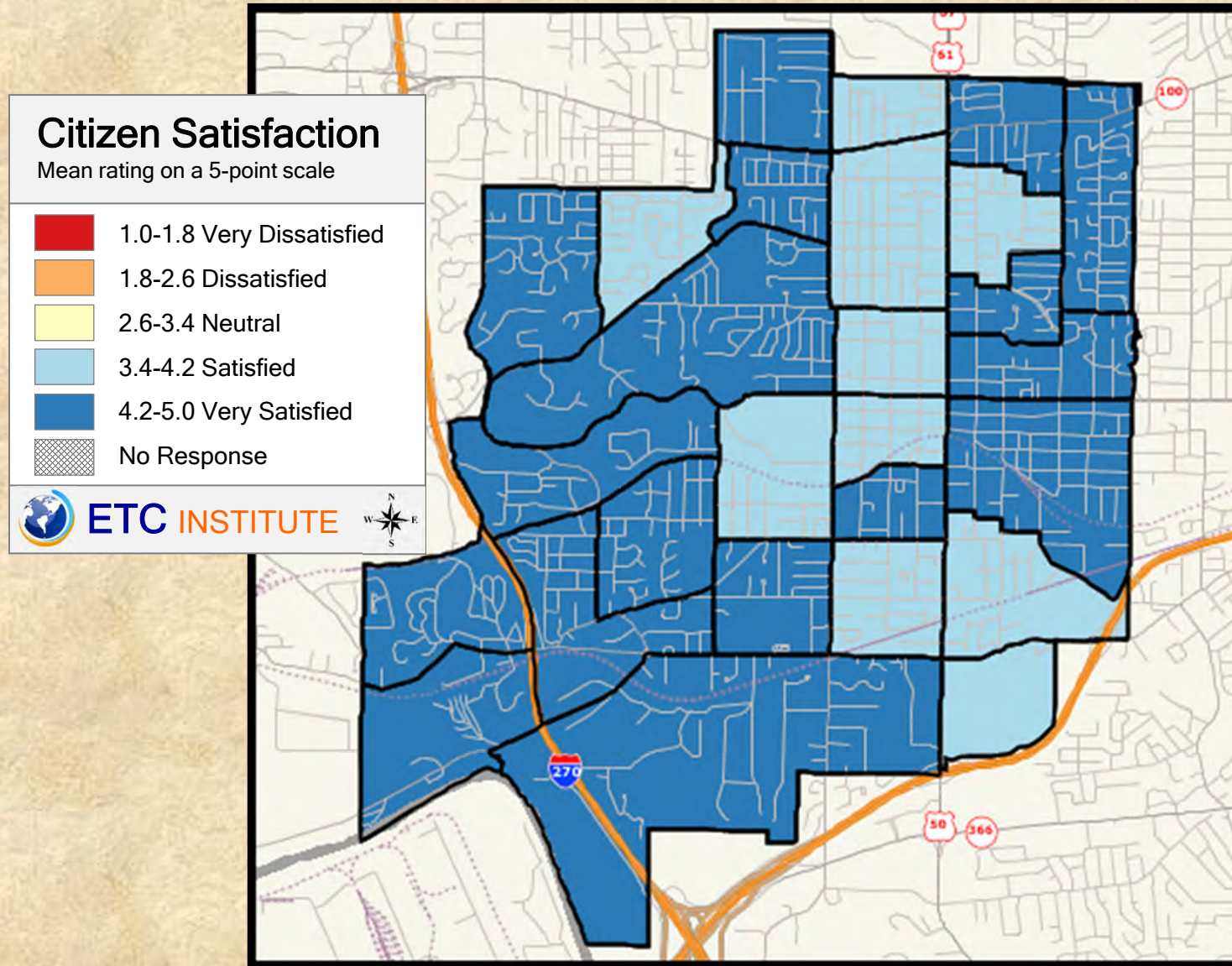
# Q5-02 Level of Satisfaction with: The visibility of Police in retail areas



## 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q5-03 Level of Satisfaction with: How quickly Police respond to emergencies

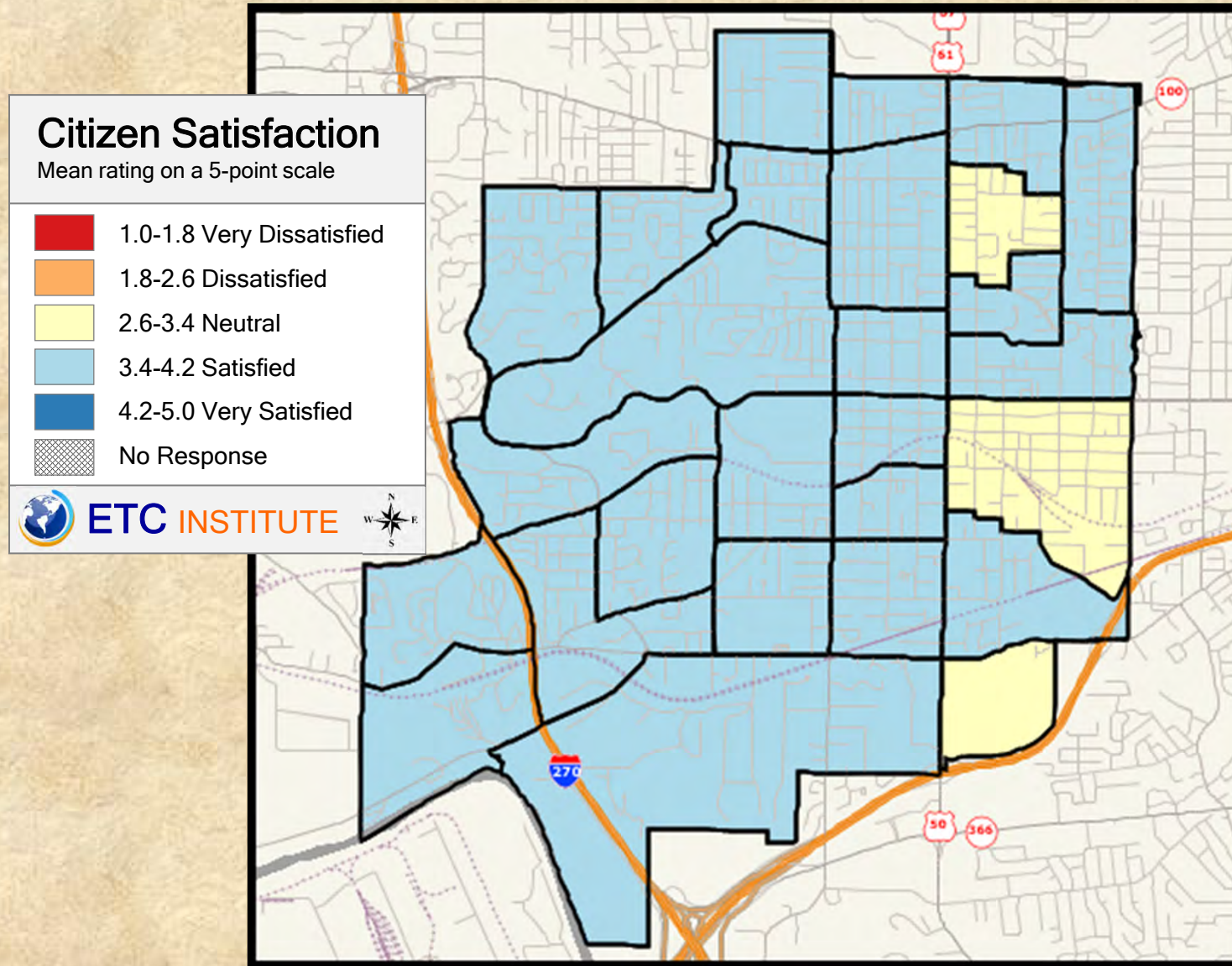


## 2021 City of Kirkwood Community Survey

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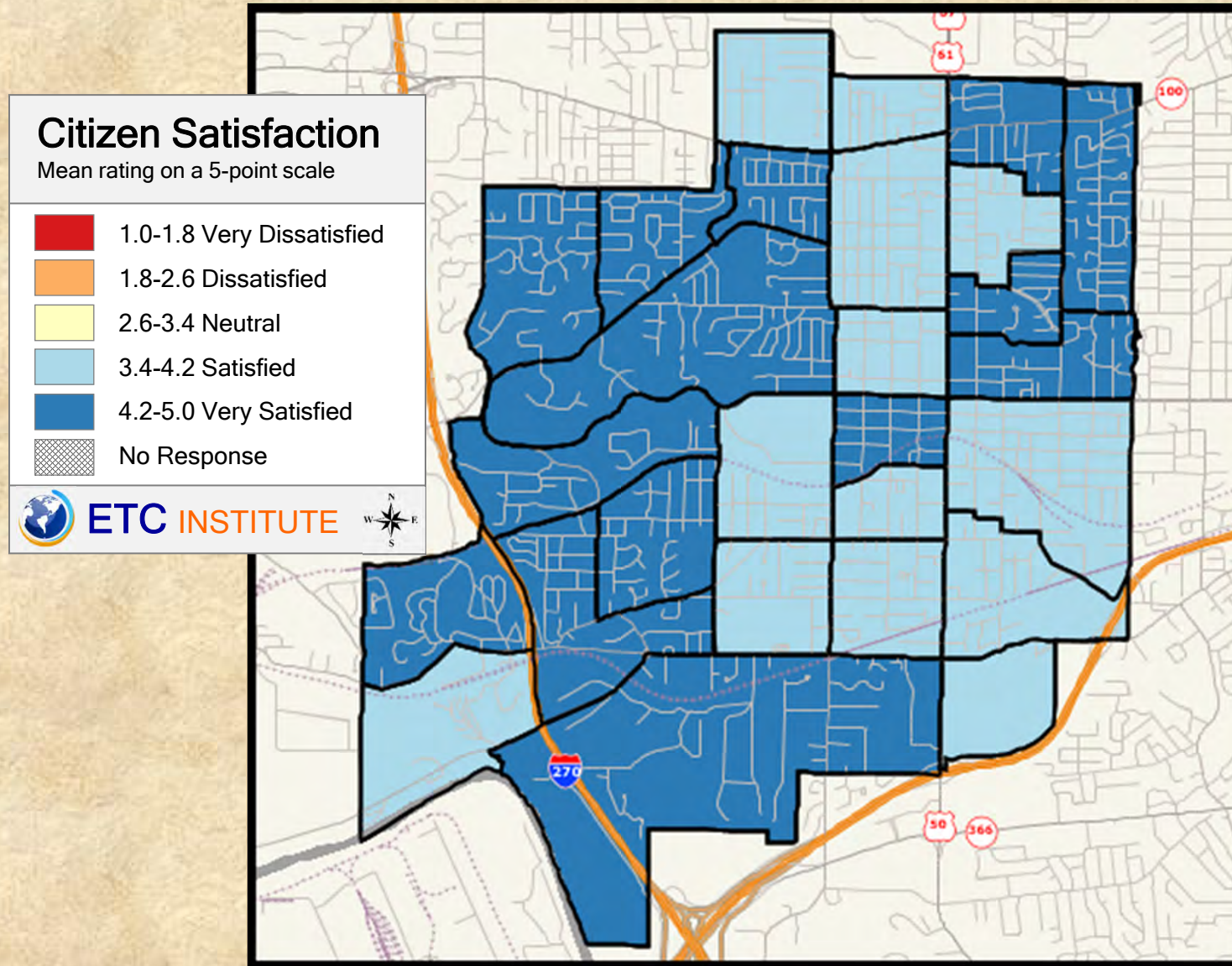
## Q5-04 Level of Satisfaction with: Enforcement of local traffic laws



### 2021 City of Kirkwood Community Survey

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## Q5-05 Level of Satisfaction with: Overall attitude and behavior of Police Department personnel toward citizens

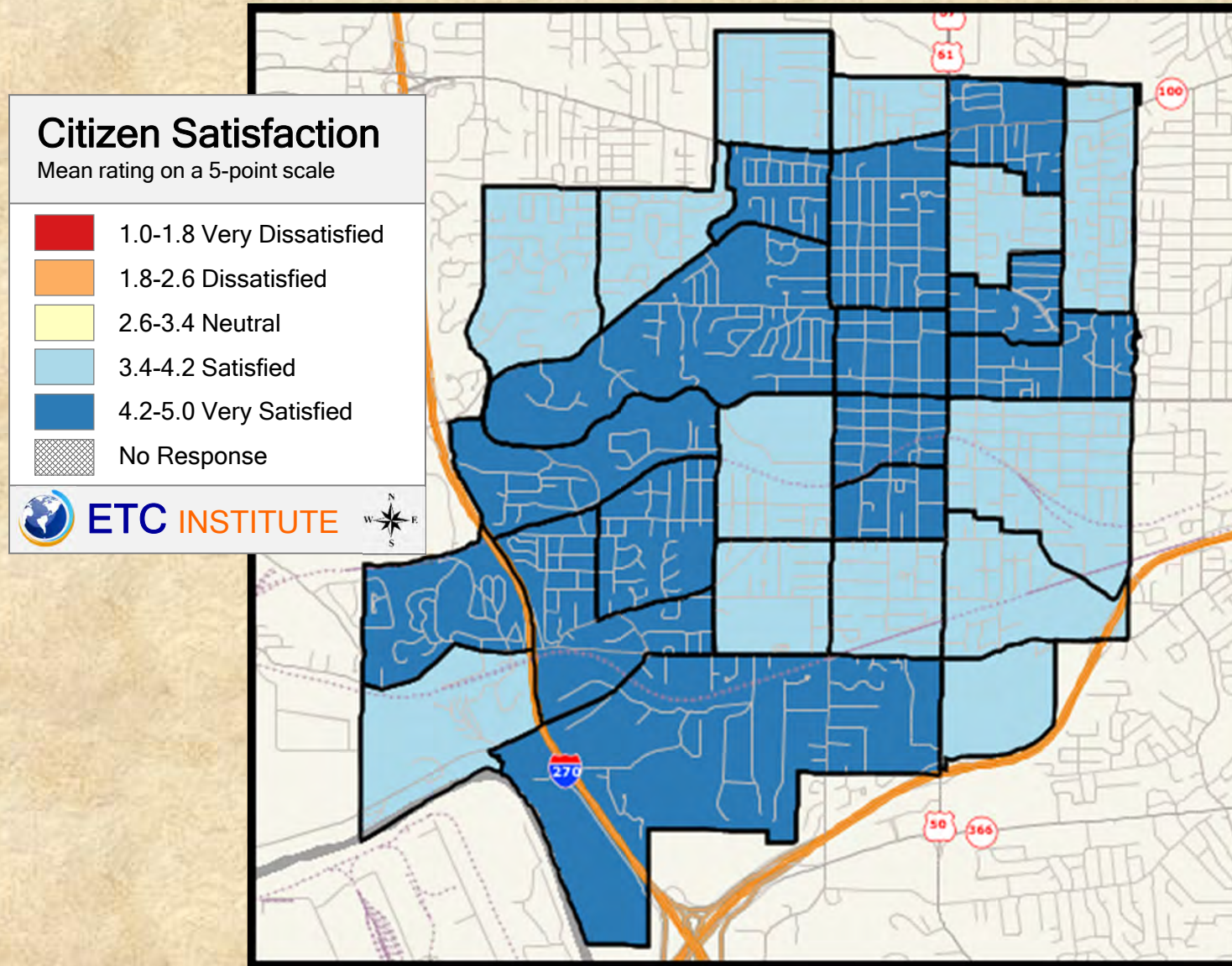


### 2021 City of Kirkwood Community Survey

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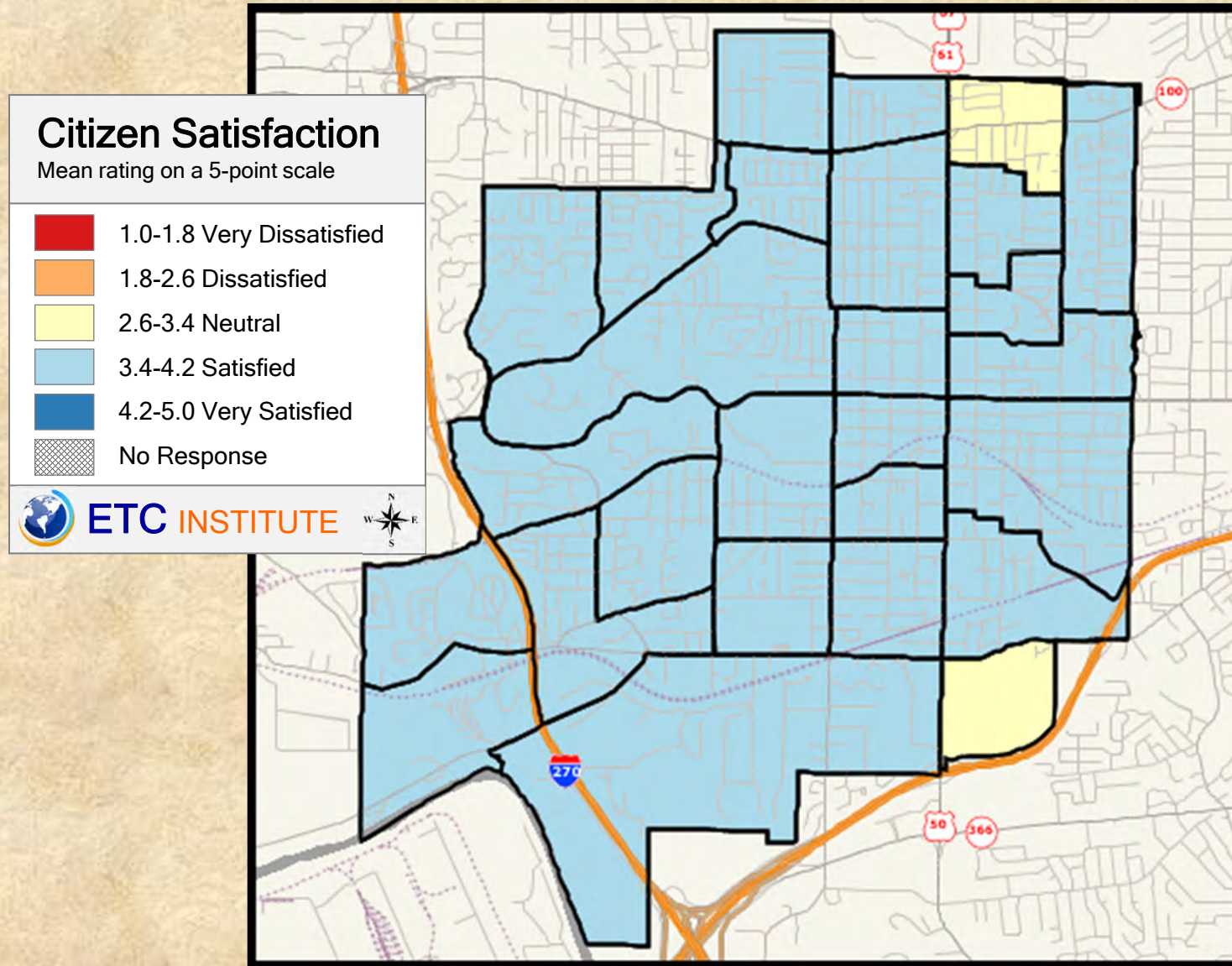
# Q5-06 Level of Satisfaction with: Overall quality of local police protection



## 2021 City of Kirkwood Community Survey

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# Q5-07 Level of Satisfaction with: Overall quality of the City's Municipal Court

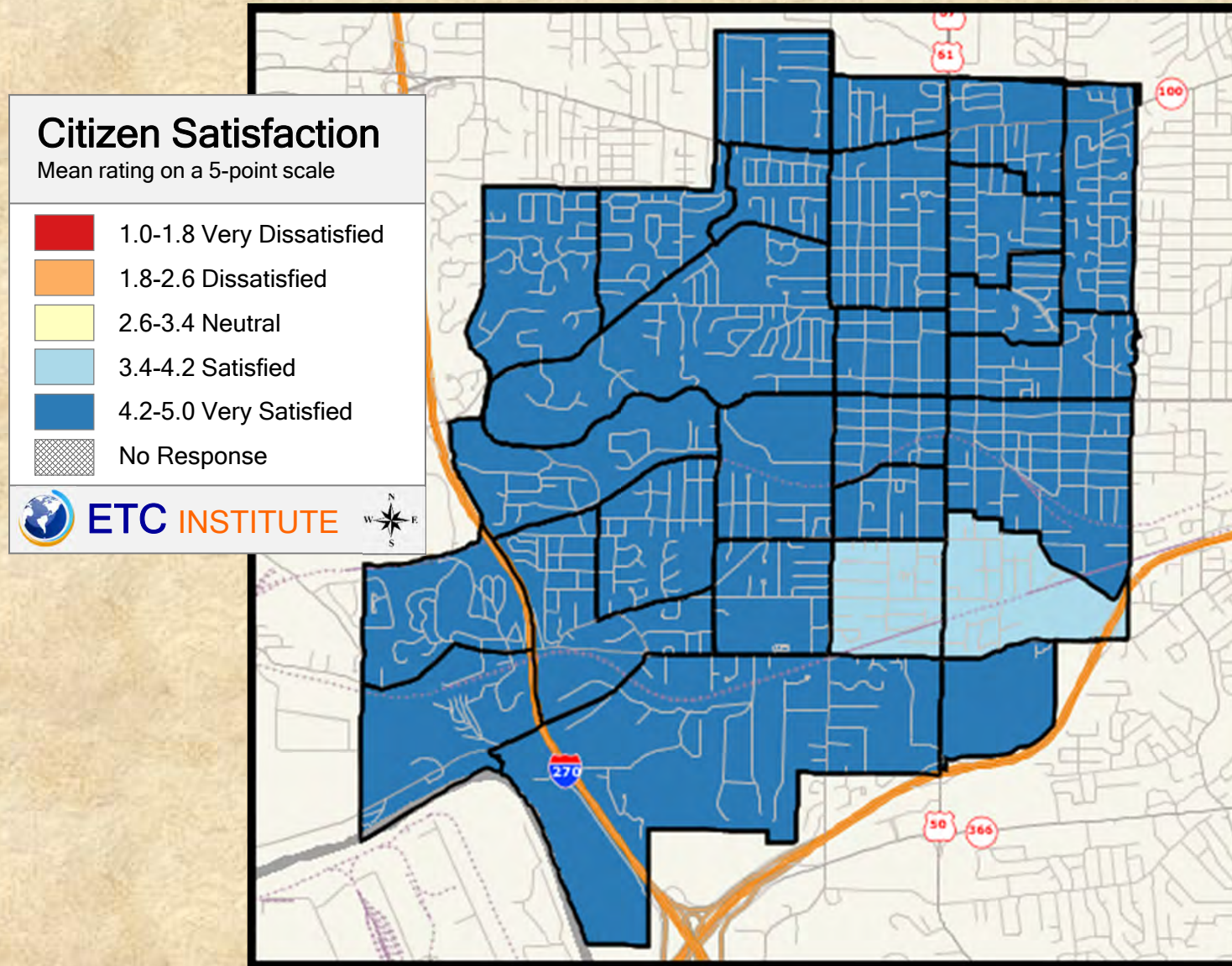


## 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



## Q5-08 Level of Satisfaction with: How quickly Fire/Emergency Medical Services personnel respond to emergencies

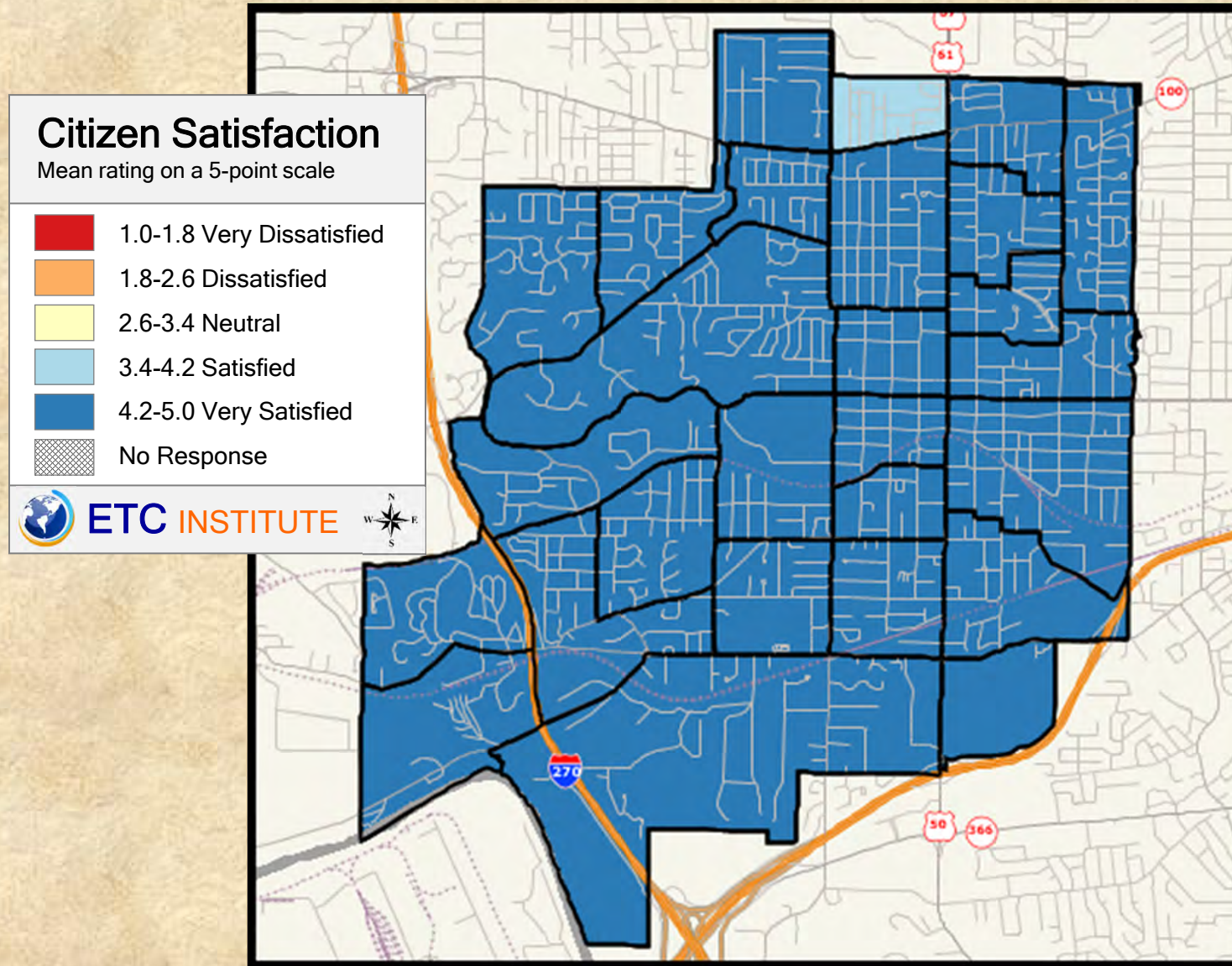


### 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



## Q5-09 Level of Satisfaction with: Overall quality of local Fire protection/Emergency Medical Services

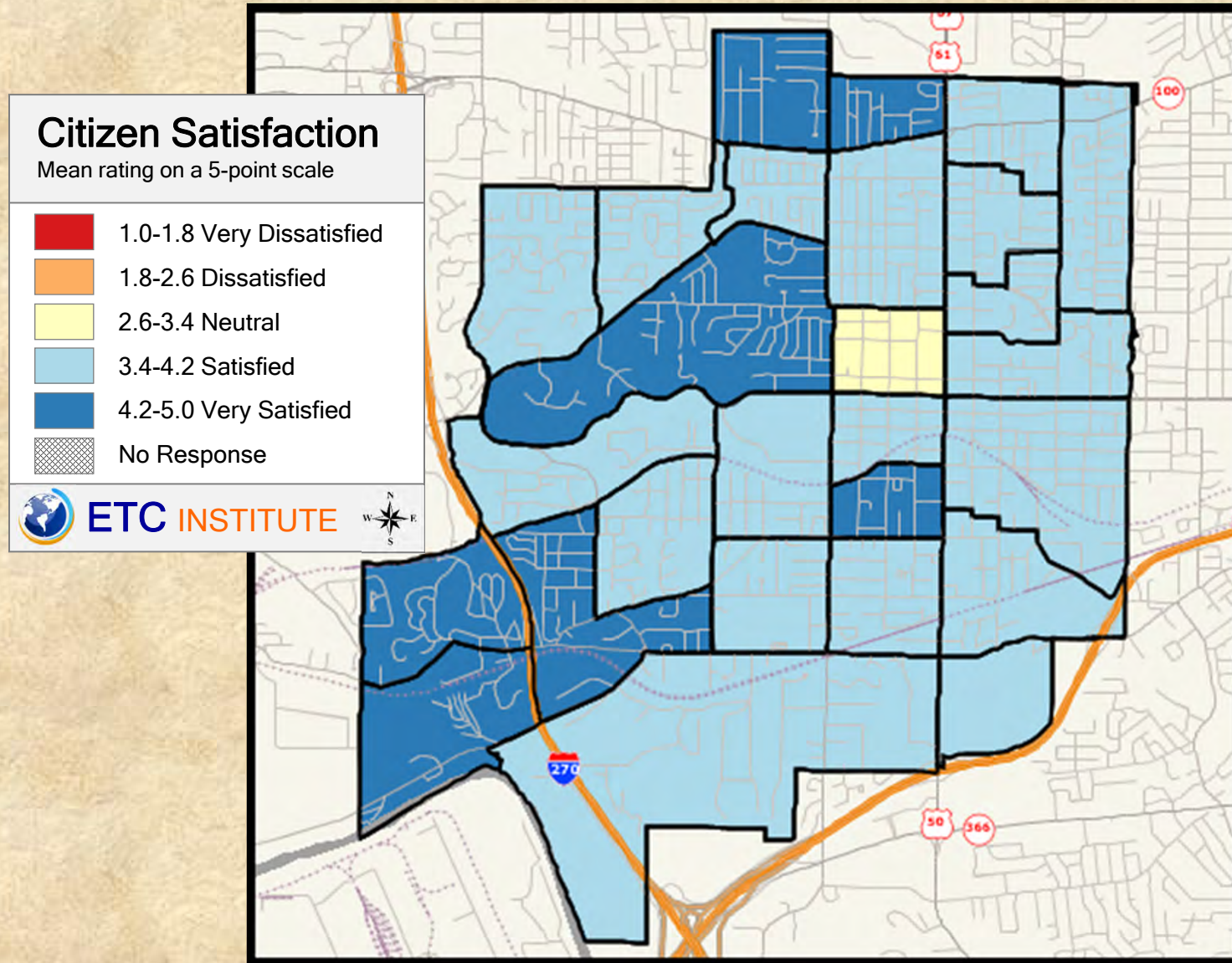


### 2021 City of Kirkwood Community Survey

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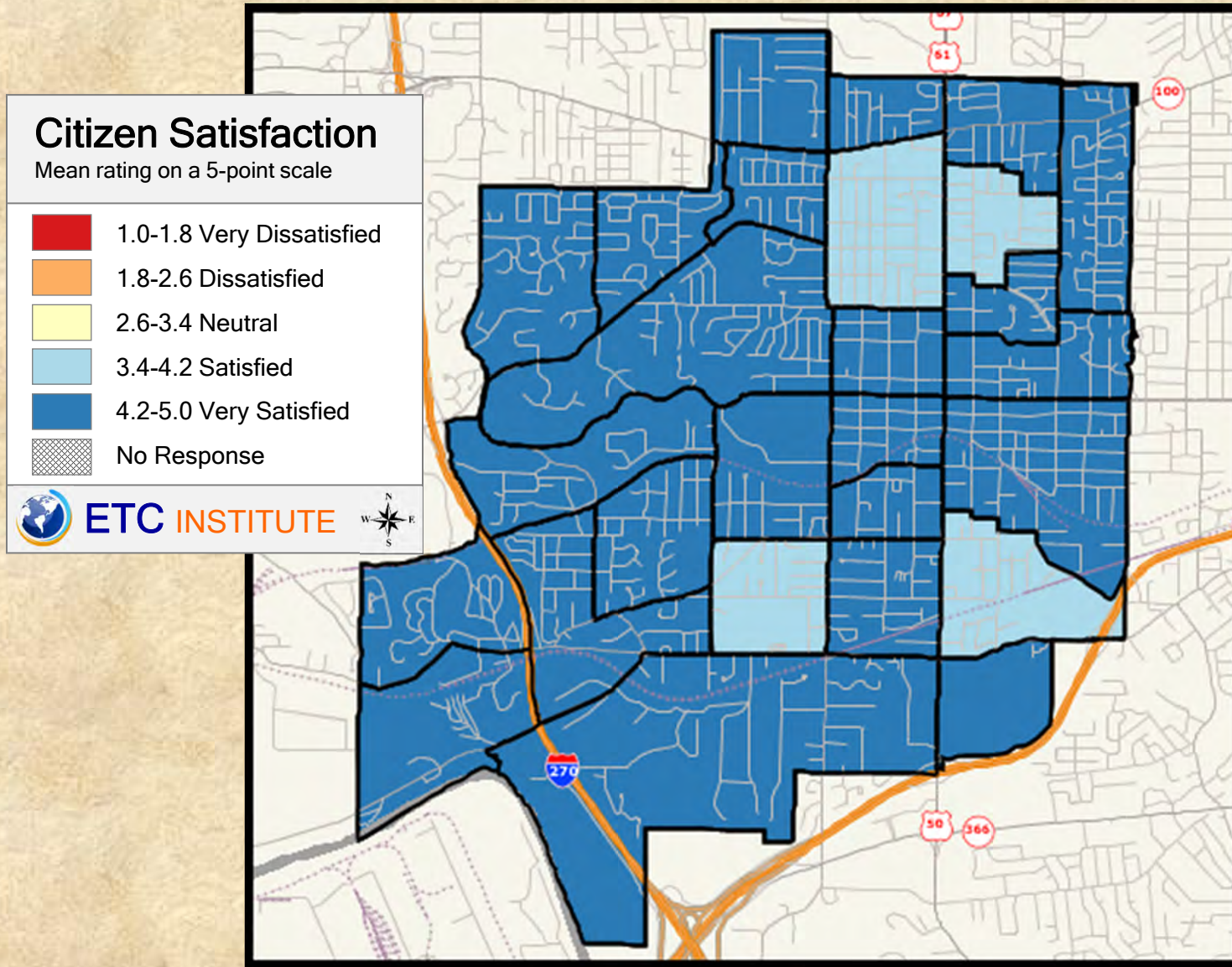
# Q7-01 Level of Satisfaction with: Water pressure on a typical day



## 2021 City of Kirkwood Community Survey

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# Q7-02 Level of Satisfaction with: Overall quality of your tap water

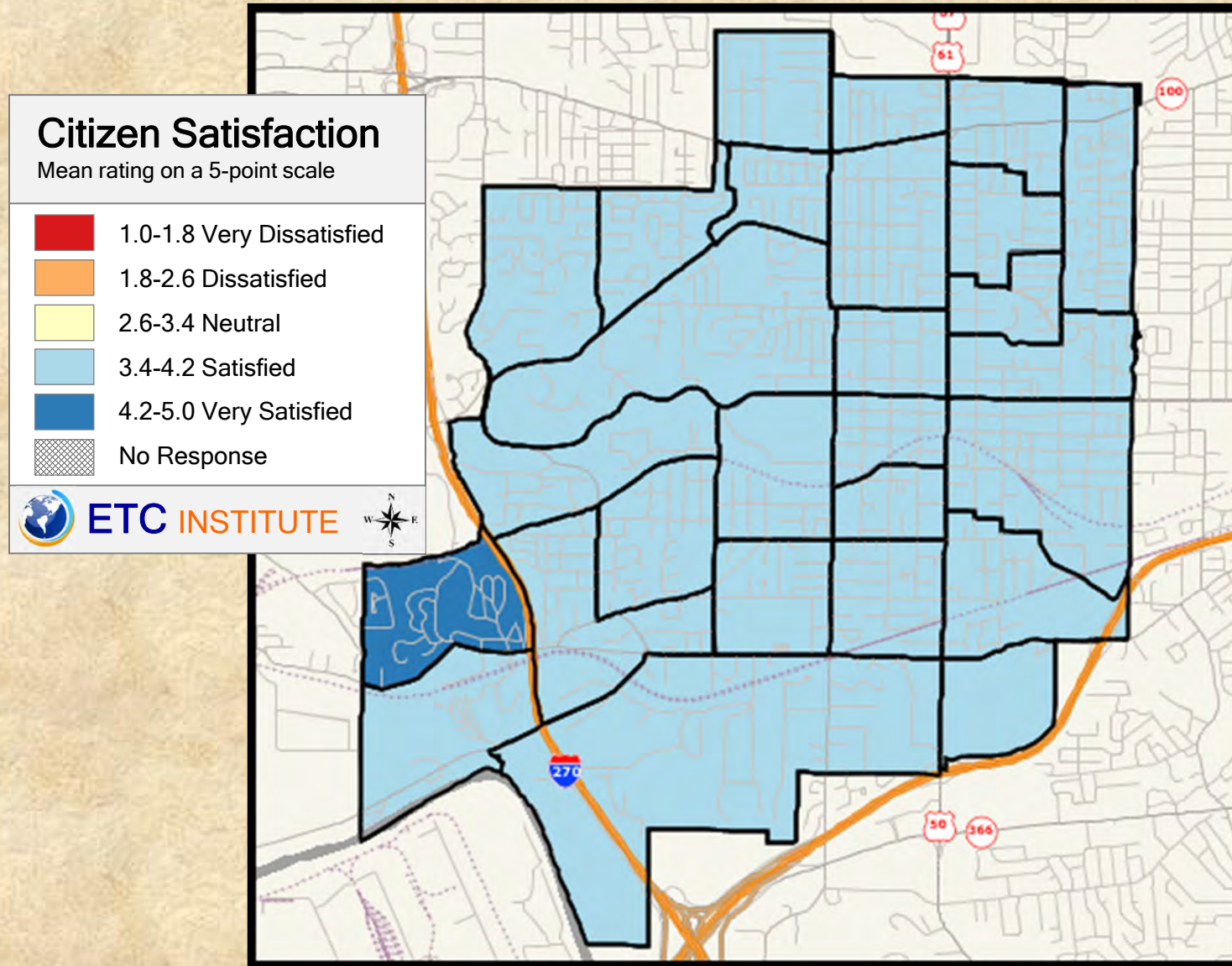


## 2021 City of Kirkwood Community Survey

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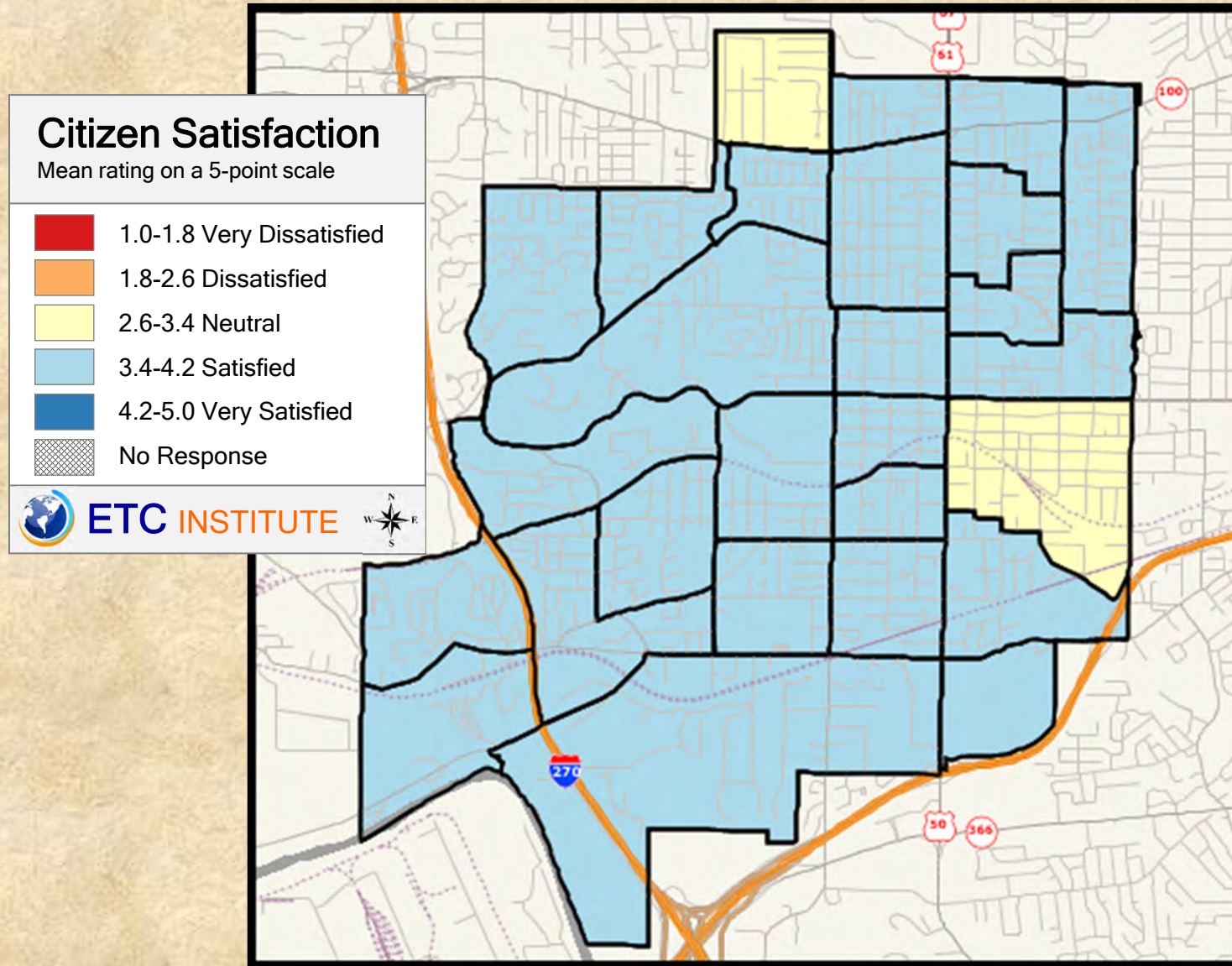
## Q7-03 Level of Satisfaction with: How well the City keeps you informed about disruptions to your water service



### 2021 City of Kirkwood Community Survey

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# Q7-04 Level of Satisfaction with: What you are charged for water

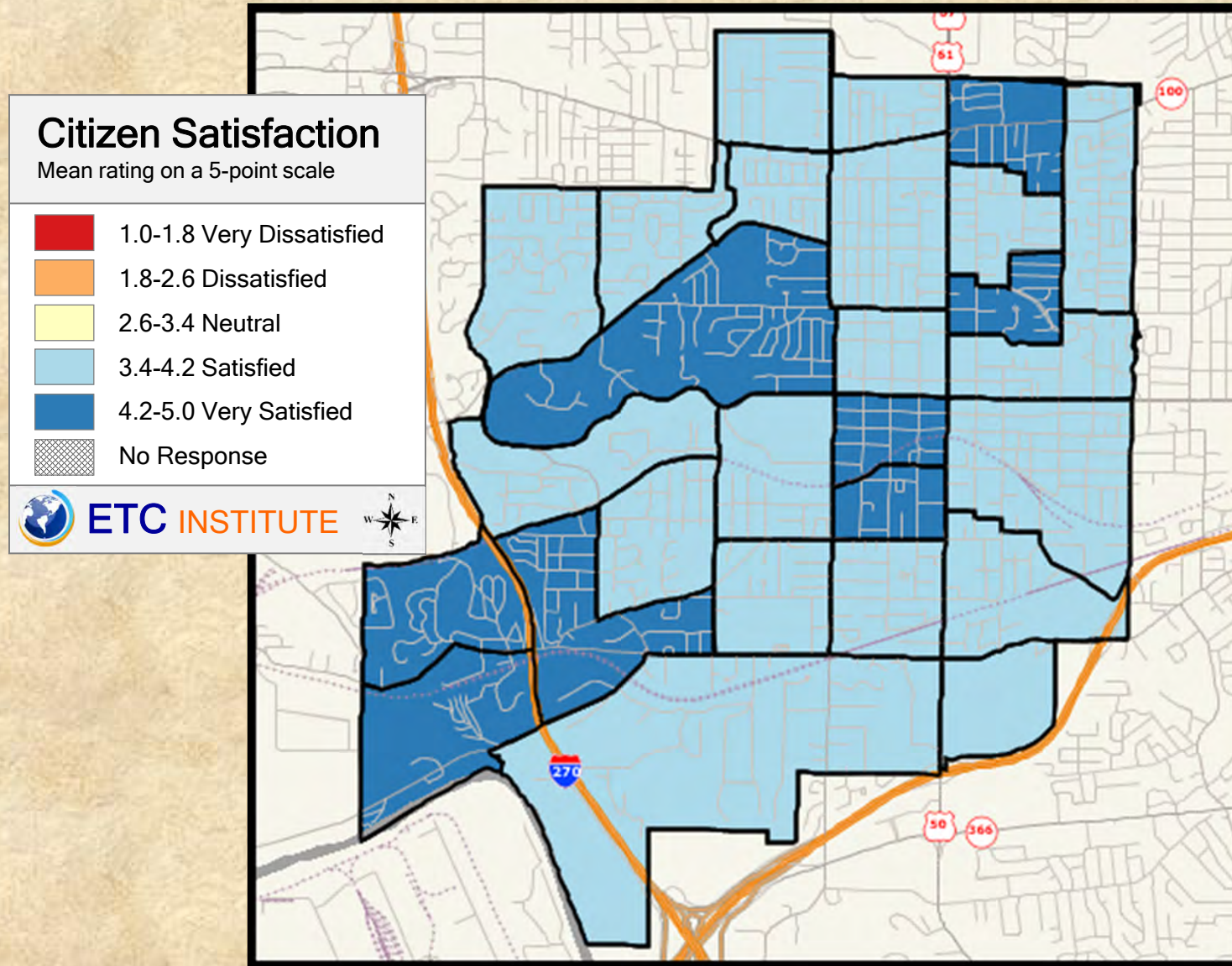


## 2021 City of Kirkwood Community Survey

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# Q7-05 Level of Satisfaction with: Overall quality of your water service

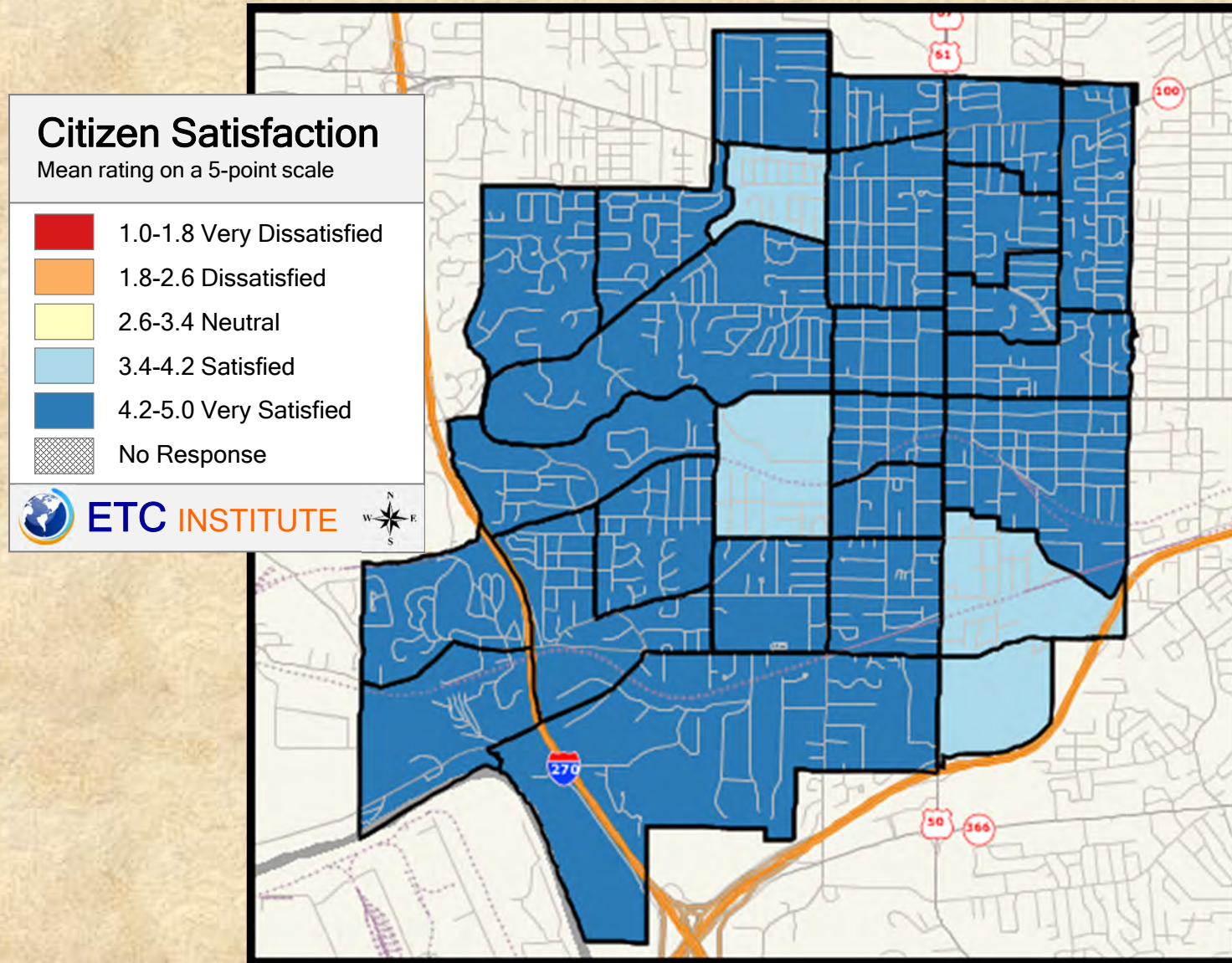


## 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



# Q9-01 Level of Satisfaction with: Quality of residential trash collection services

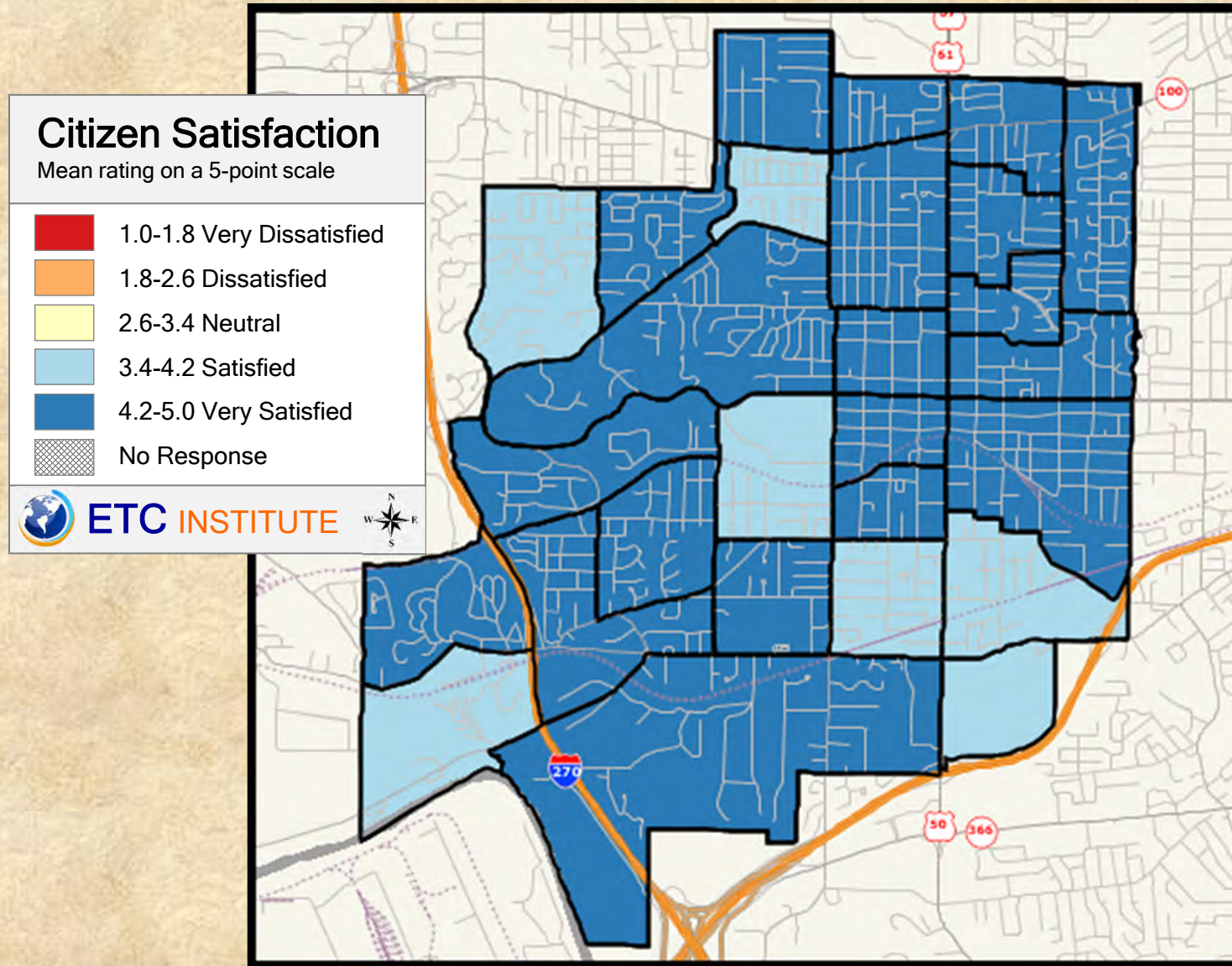


## 2021 City of Kirkwood Community Survey

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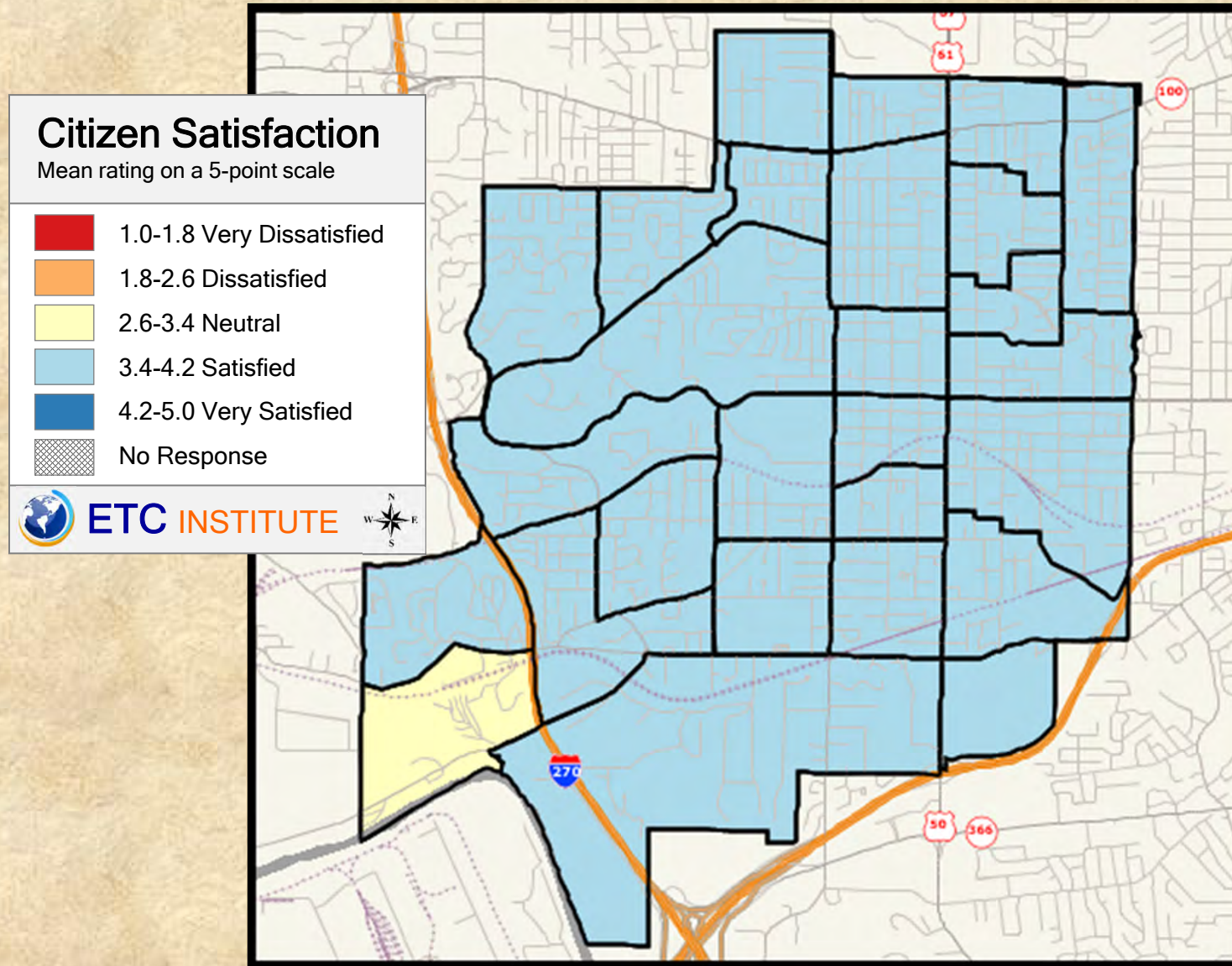
# Q9-02 Level of Satisfaction with: Quality of residential trash collection services



## 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q9-03 Level of Satisfaction with: Value received for cost of trash and recycling collection services

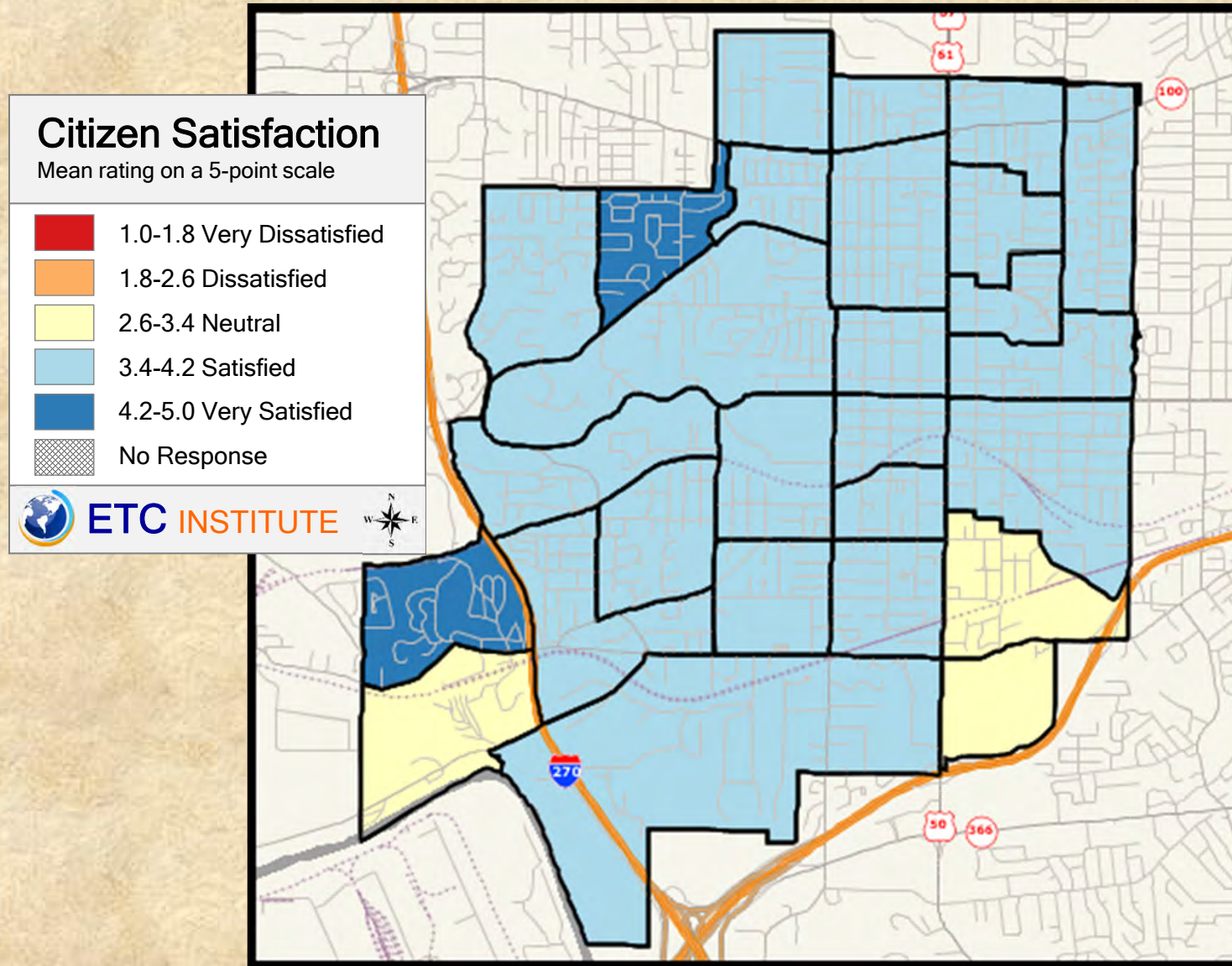


### 2021 City of Kirkwood Community Survey

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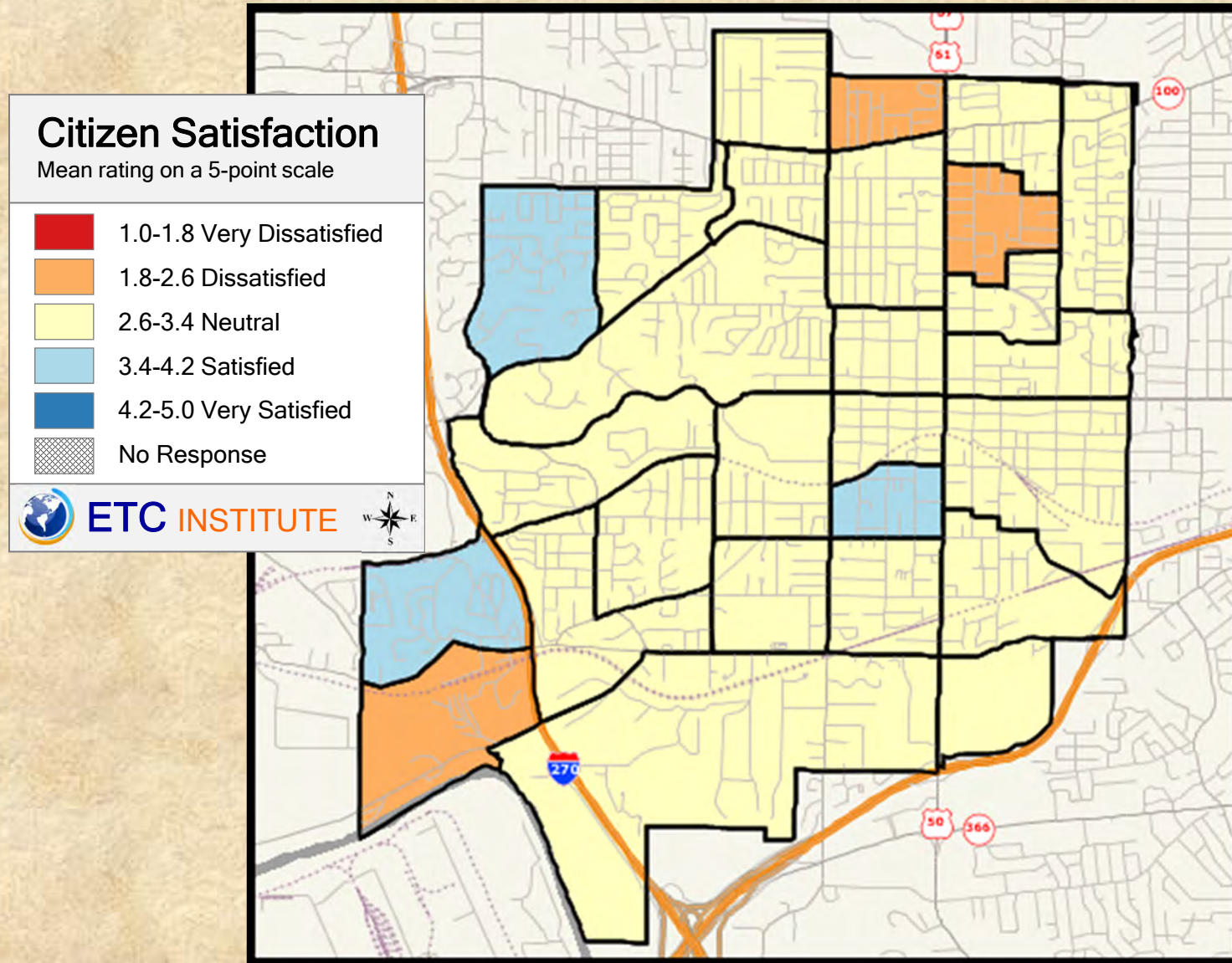
# Q9-04 Level of Satisfaction with: Quality of yard waste collection services



## 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q9-05 Level of Satisfaction with: Value received for cost of yard waste bags/stickers

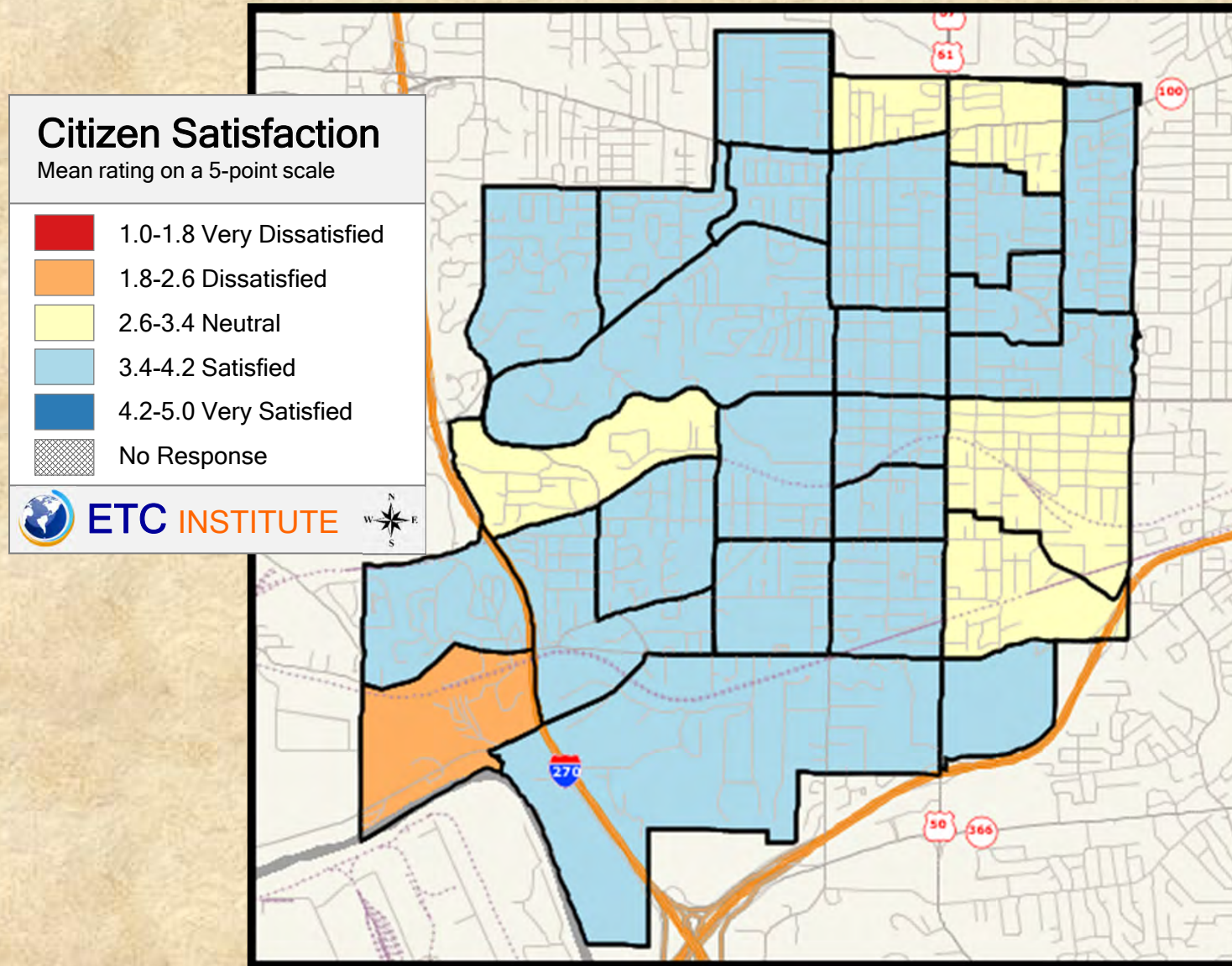


## 2021 City of Kirkwood Community Survey

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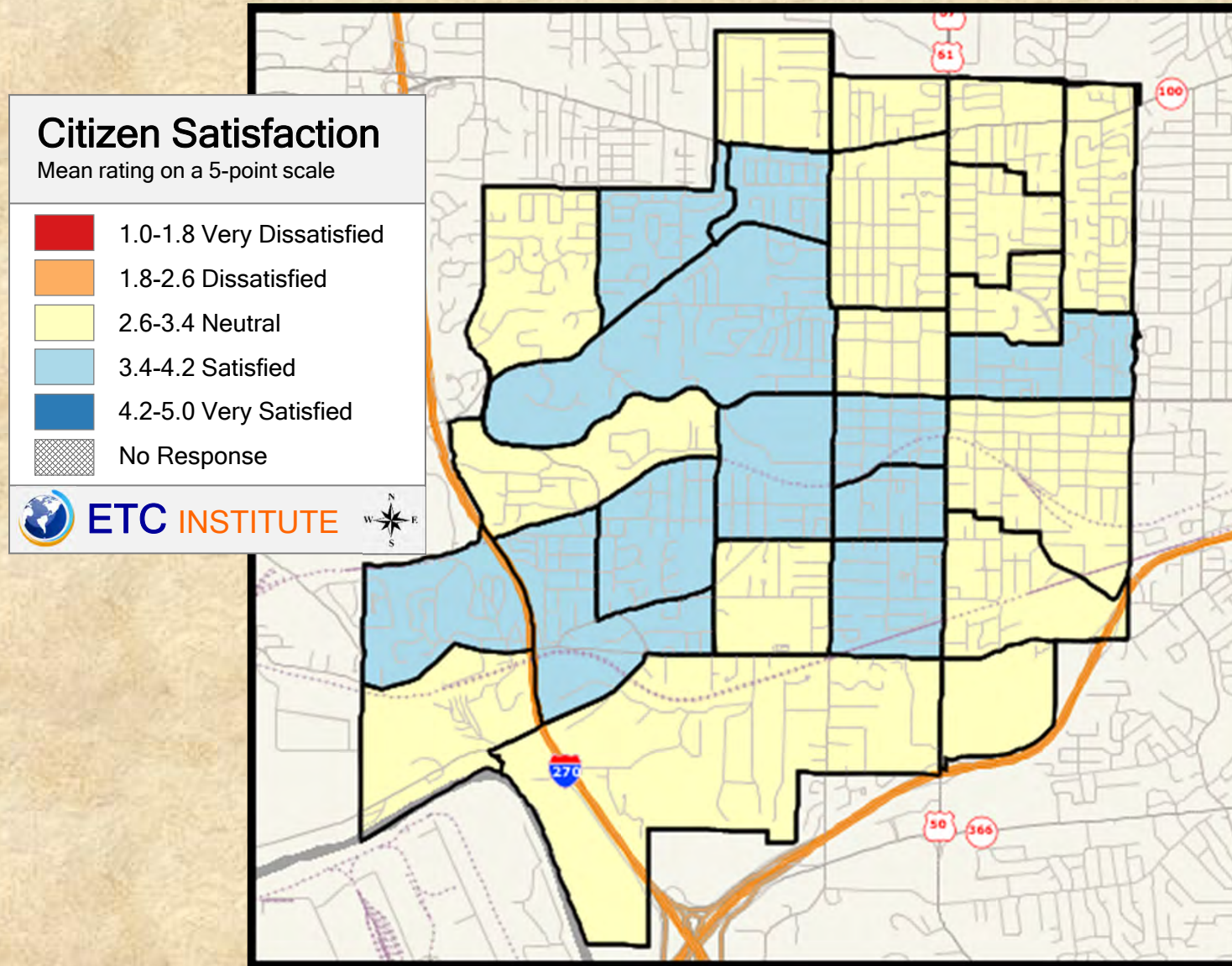
# Q11-01 Level of Satisfaction with: Maintenance of residential property



## 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q11-02 Level of Satisfaction with: Enforcing the mowing and trimming of lawns on private property

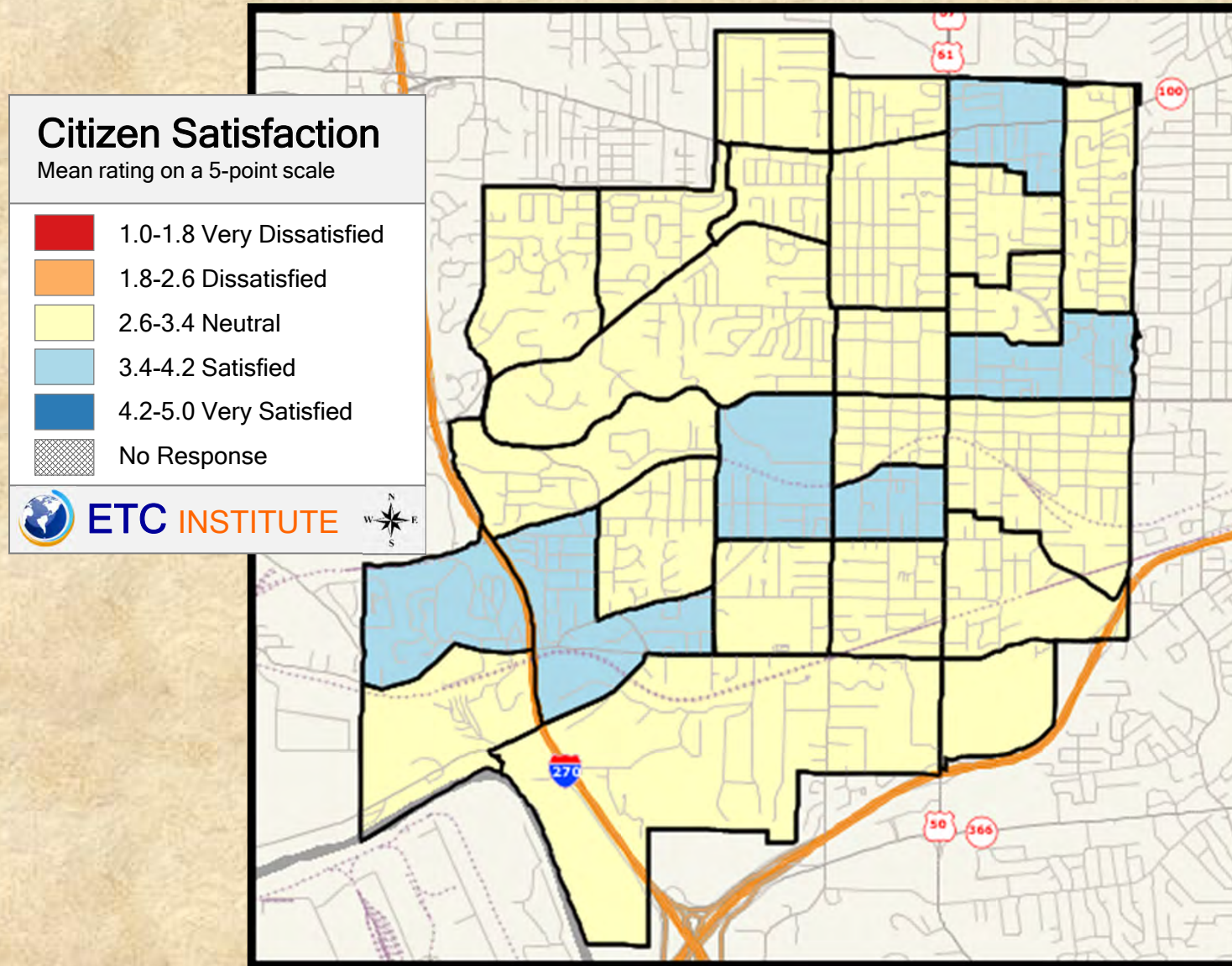


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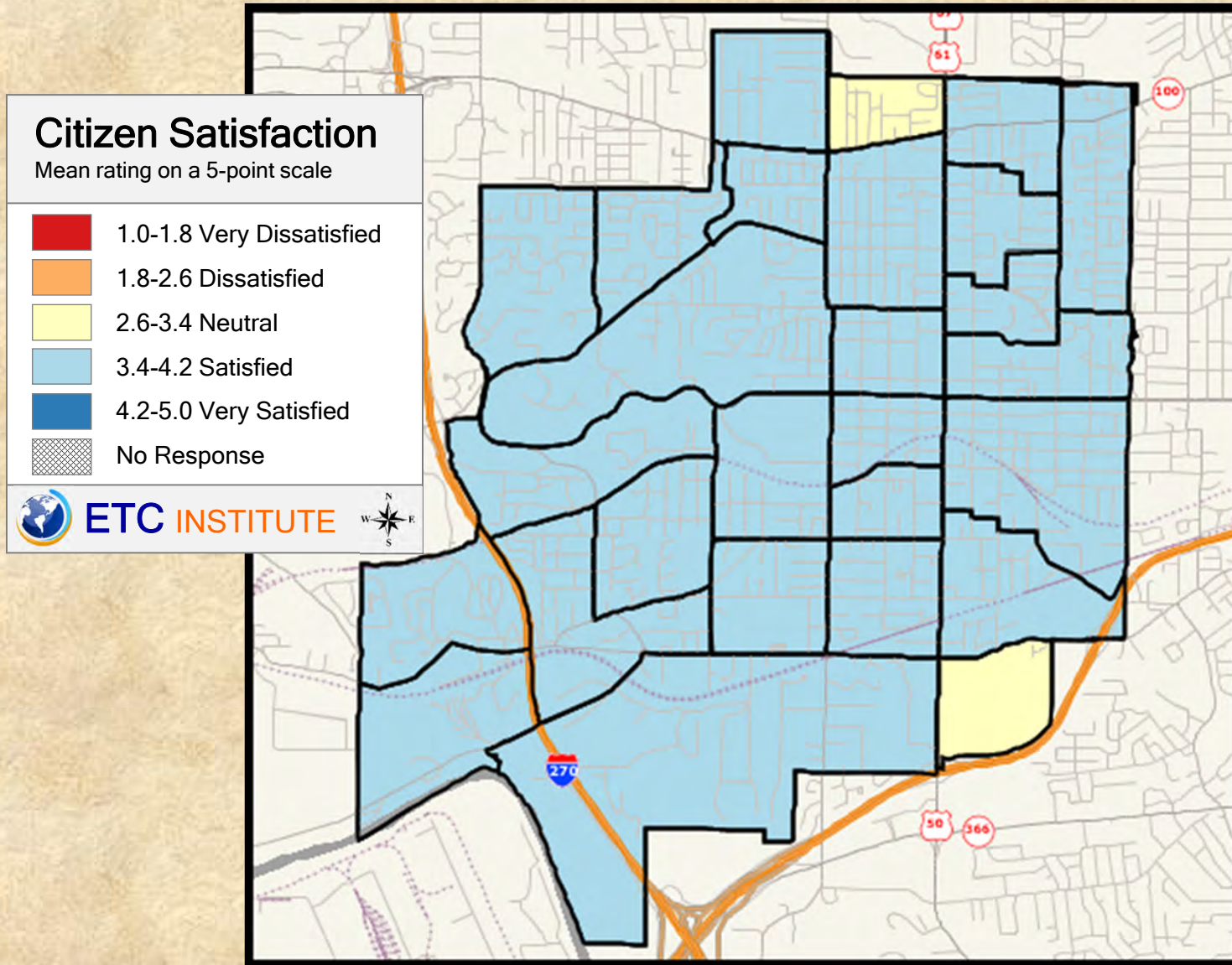
## Q11-03 Level of Satisfaction with: Enforcing the removal of dead trees on private property



### 2021 City of Kirkwood Community Survey

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# Q11-04 Level of Satisfaction with: Maintenance of business property

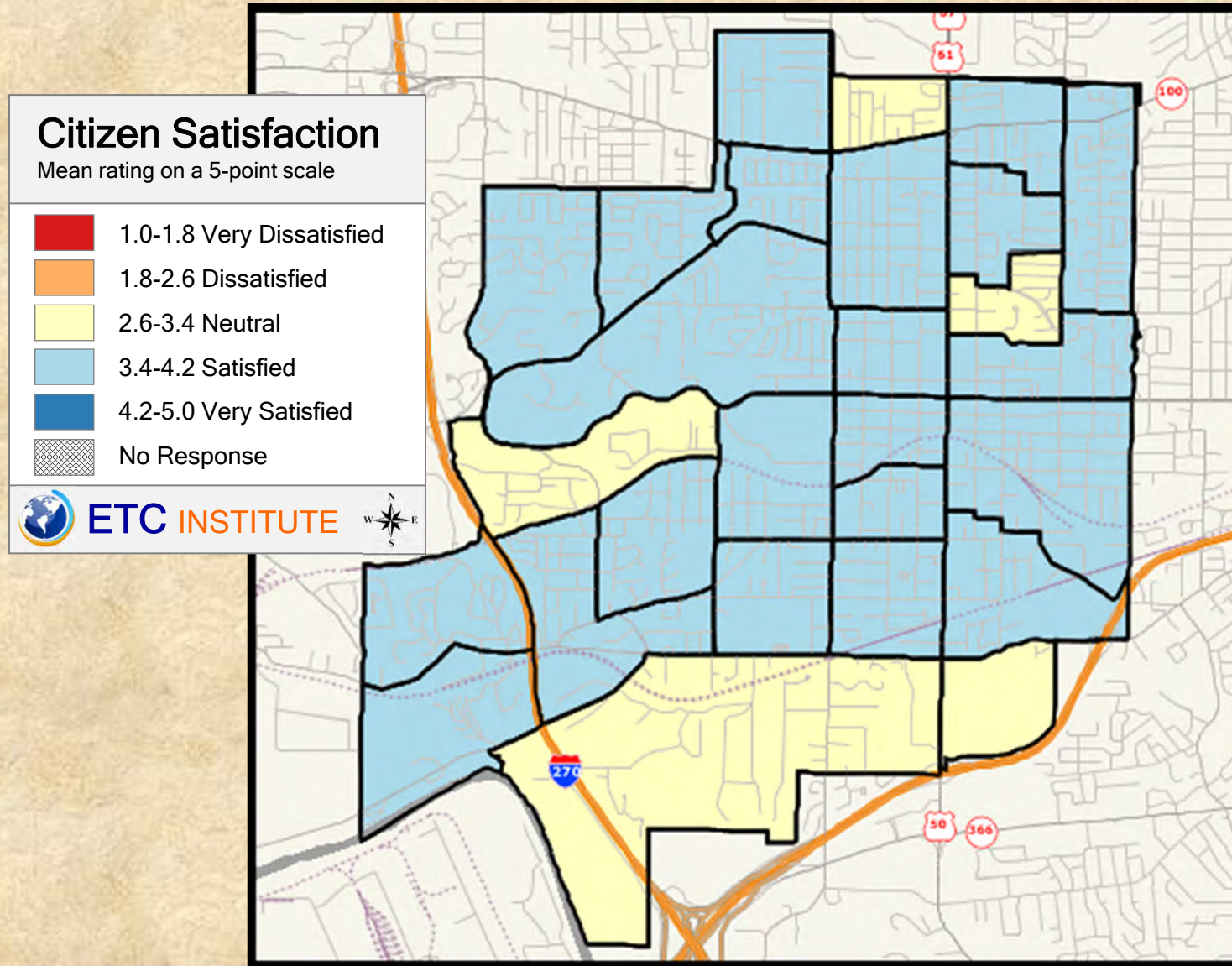


## 2021 City of Kirkwood Community Survey

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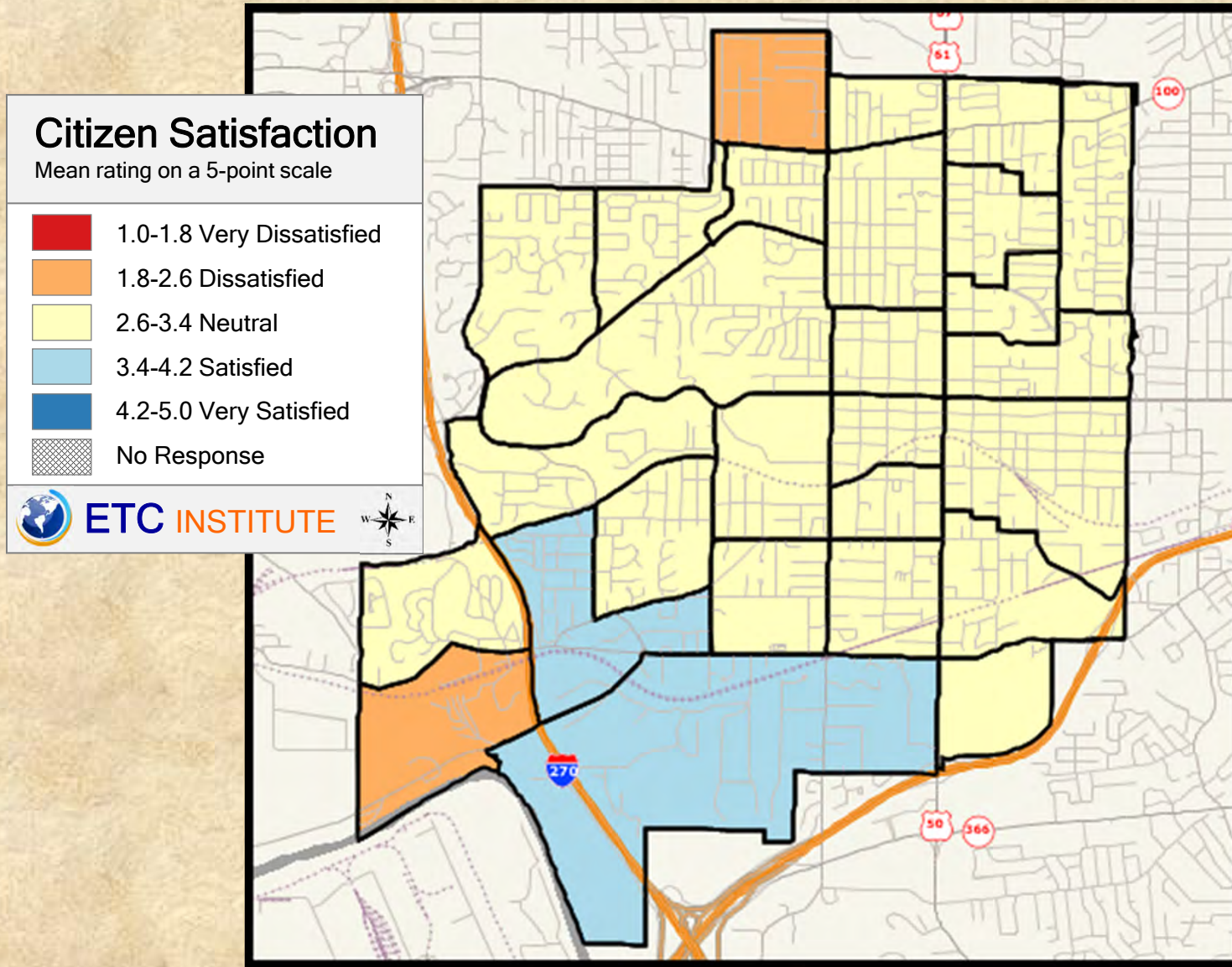
## Q11-05 Level of Satisfaction with: Enforcing codes designed to protect public health and safety



### 2021 City of Kirkwood Community Survey

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# Q14-01 Level of Satisfaction with: The condition of sidewalks in your area

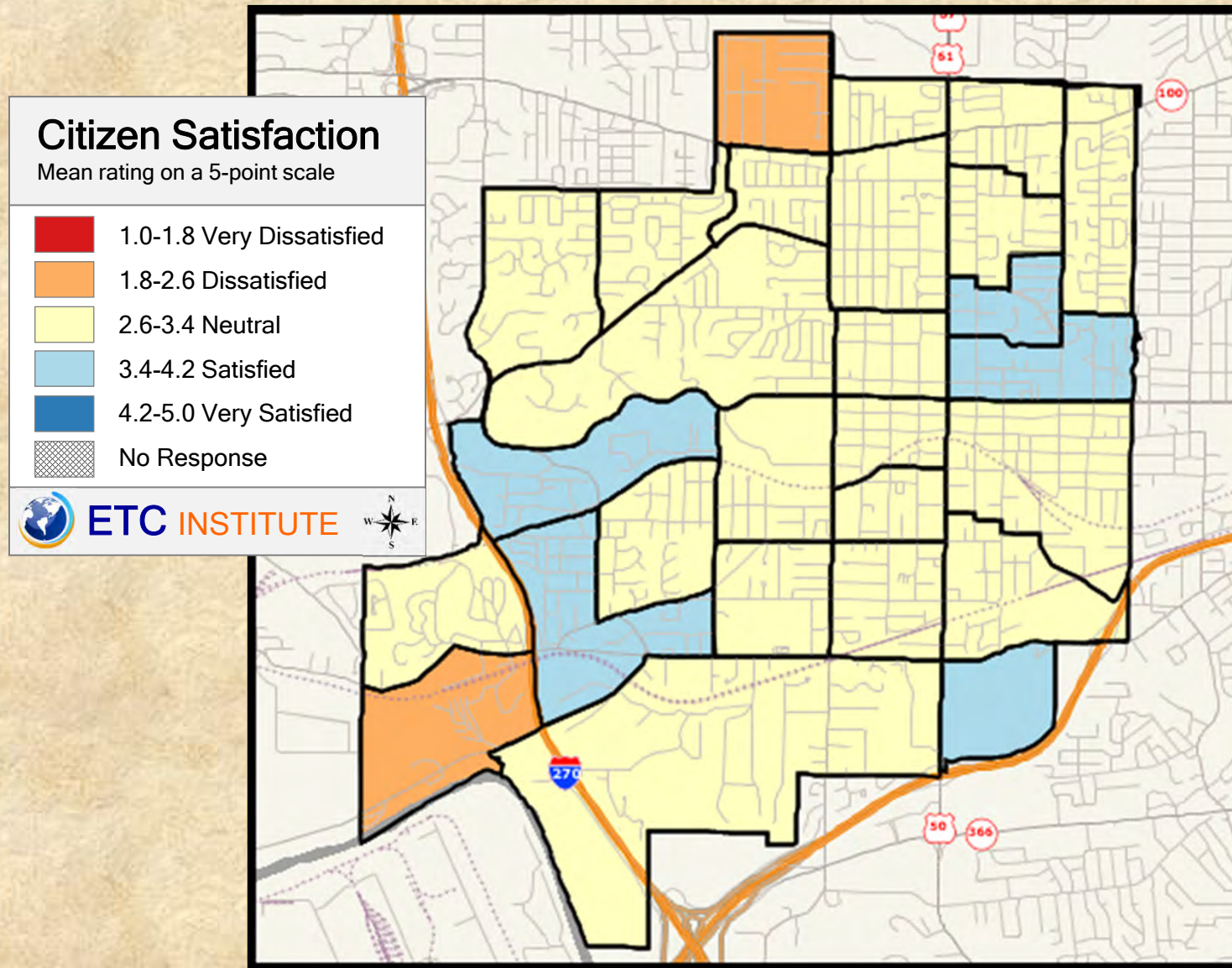


## 2021 City of Kirkwood Community Survey

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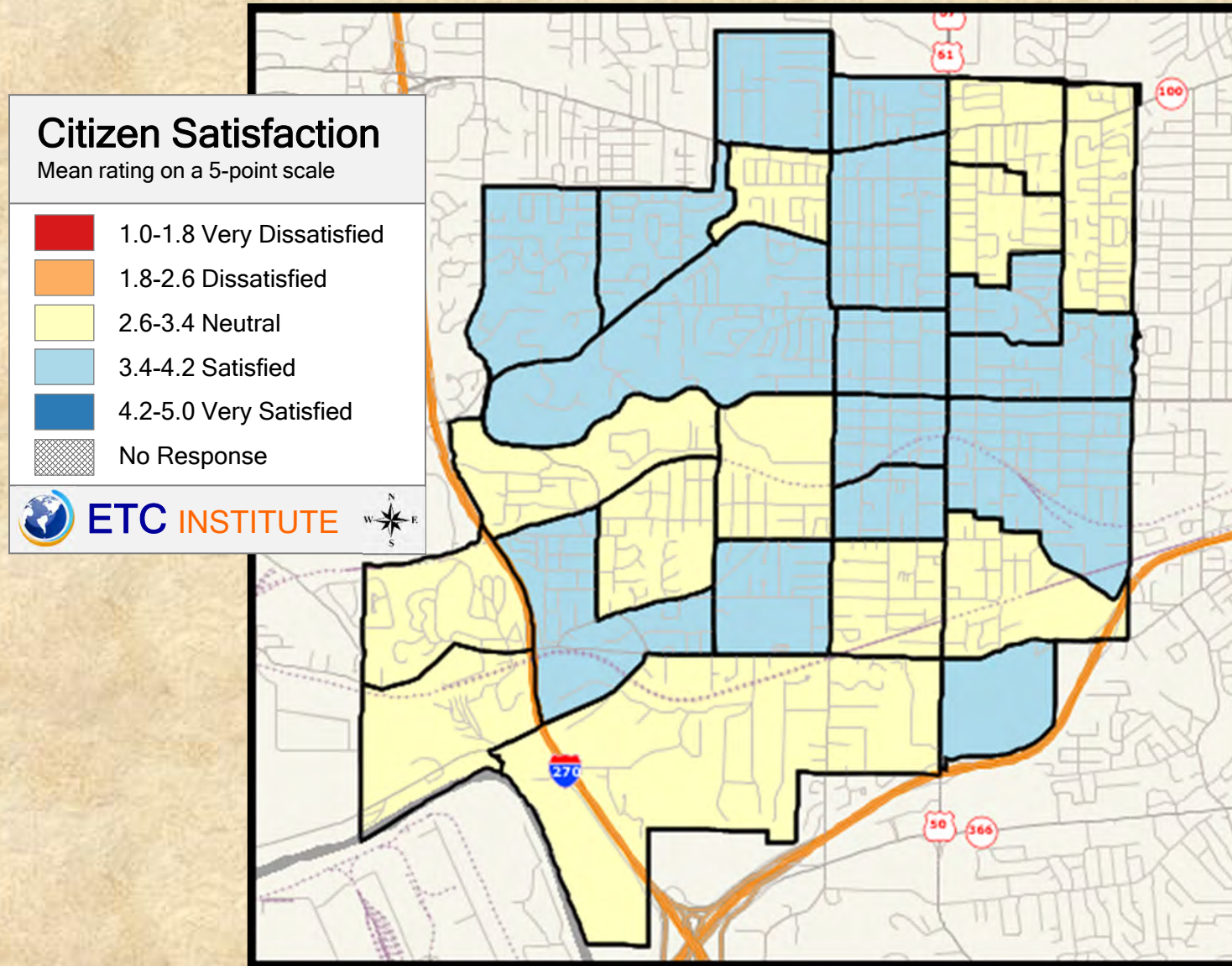
## Q14-02 Level of Satisfaction with: The ease with which a wheelchair or stroller can access the sidewalk



### 2021 City of Kirkwood Community Survey

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## Q14-03 Level of Satisfaction with: The distance of the sidewalk from the roadway and moving vehicles

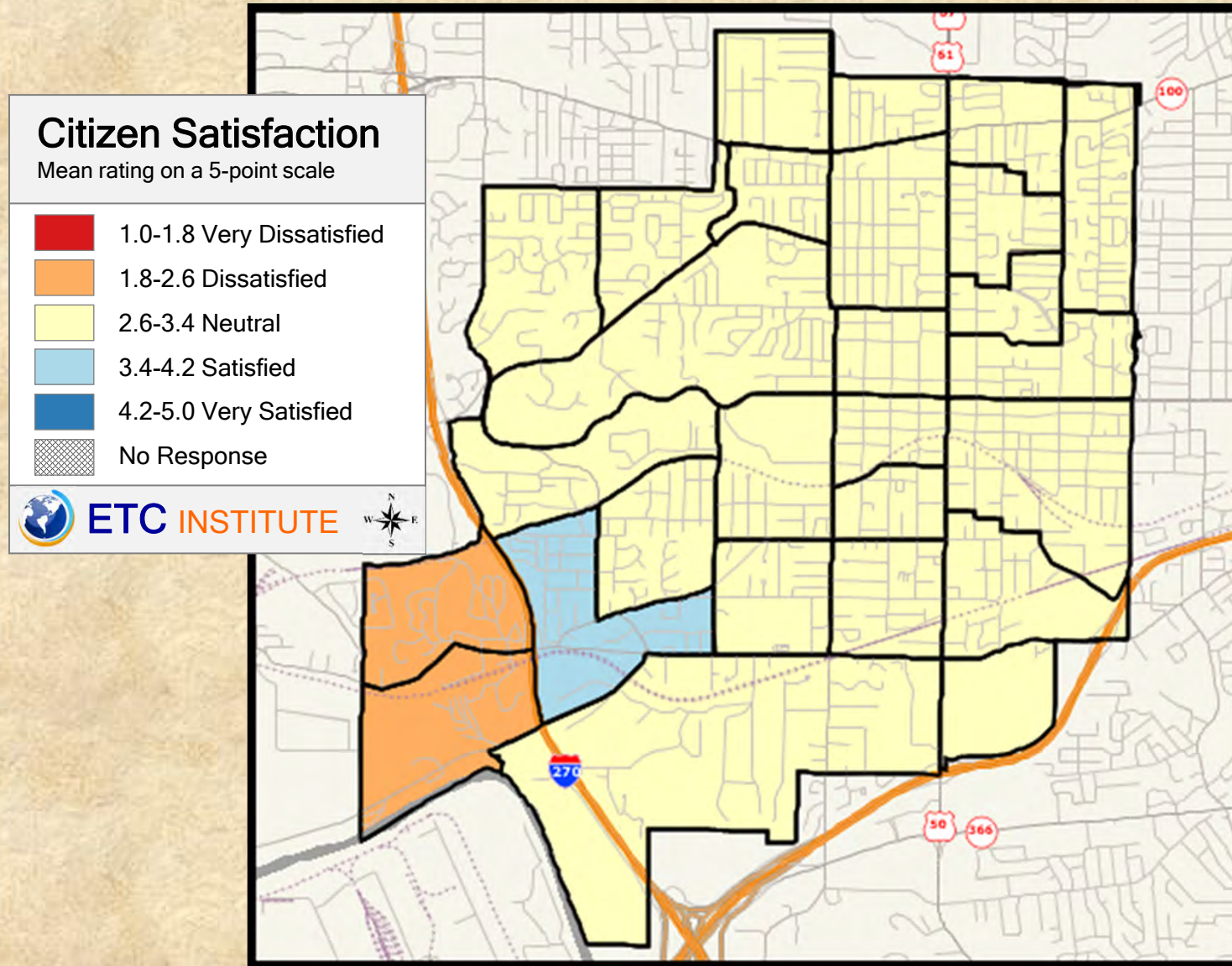


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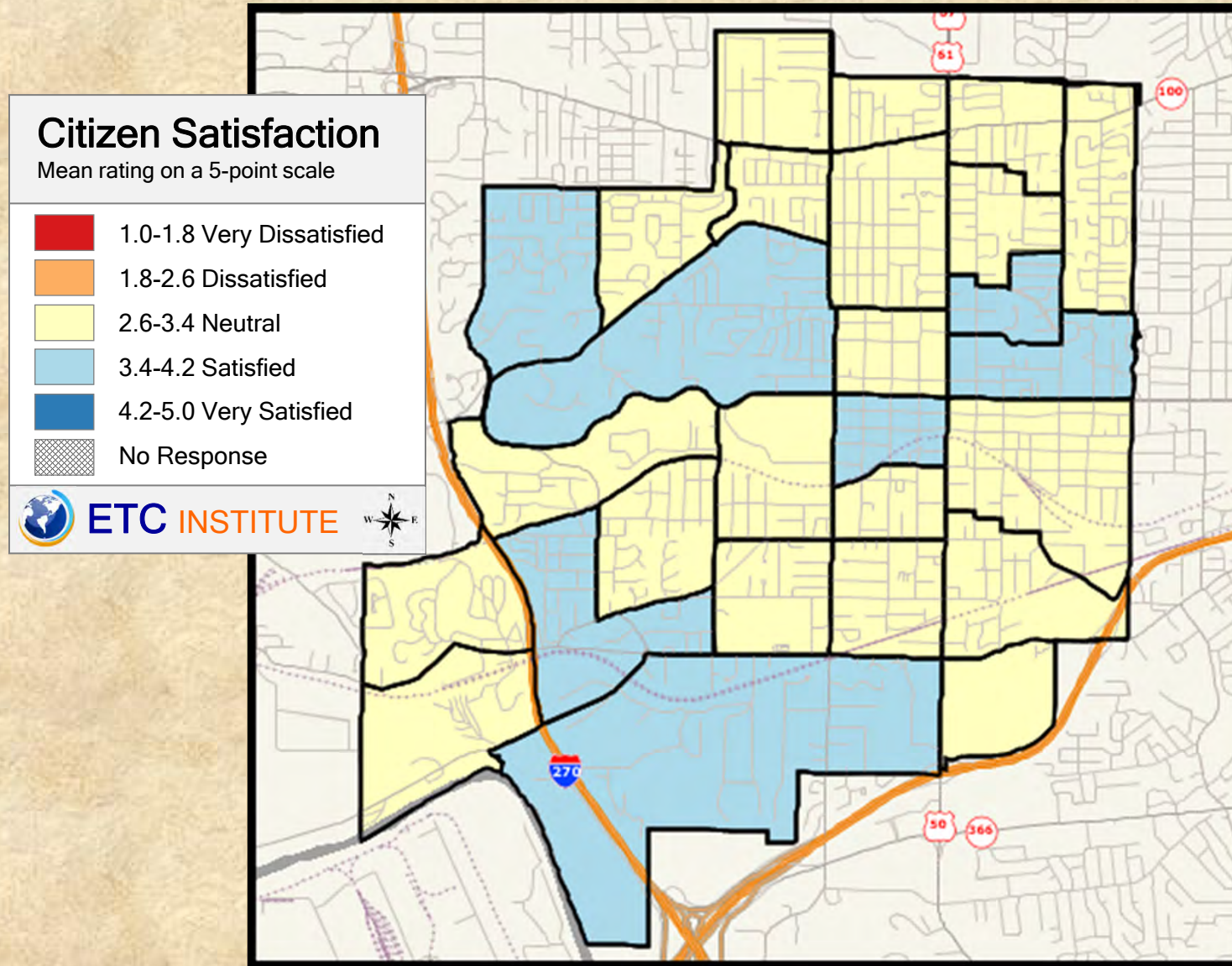
## Q14-04 Level of Satisfaction with: The connectivity (e.g. lack of gaps) of the sidewalks in your area



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## Q14-05 Level of Satisfaction with: The extent the sidewalks are clear of weeds, brush, and overhanging limbs

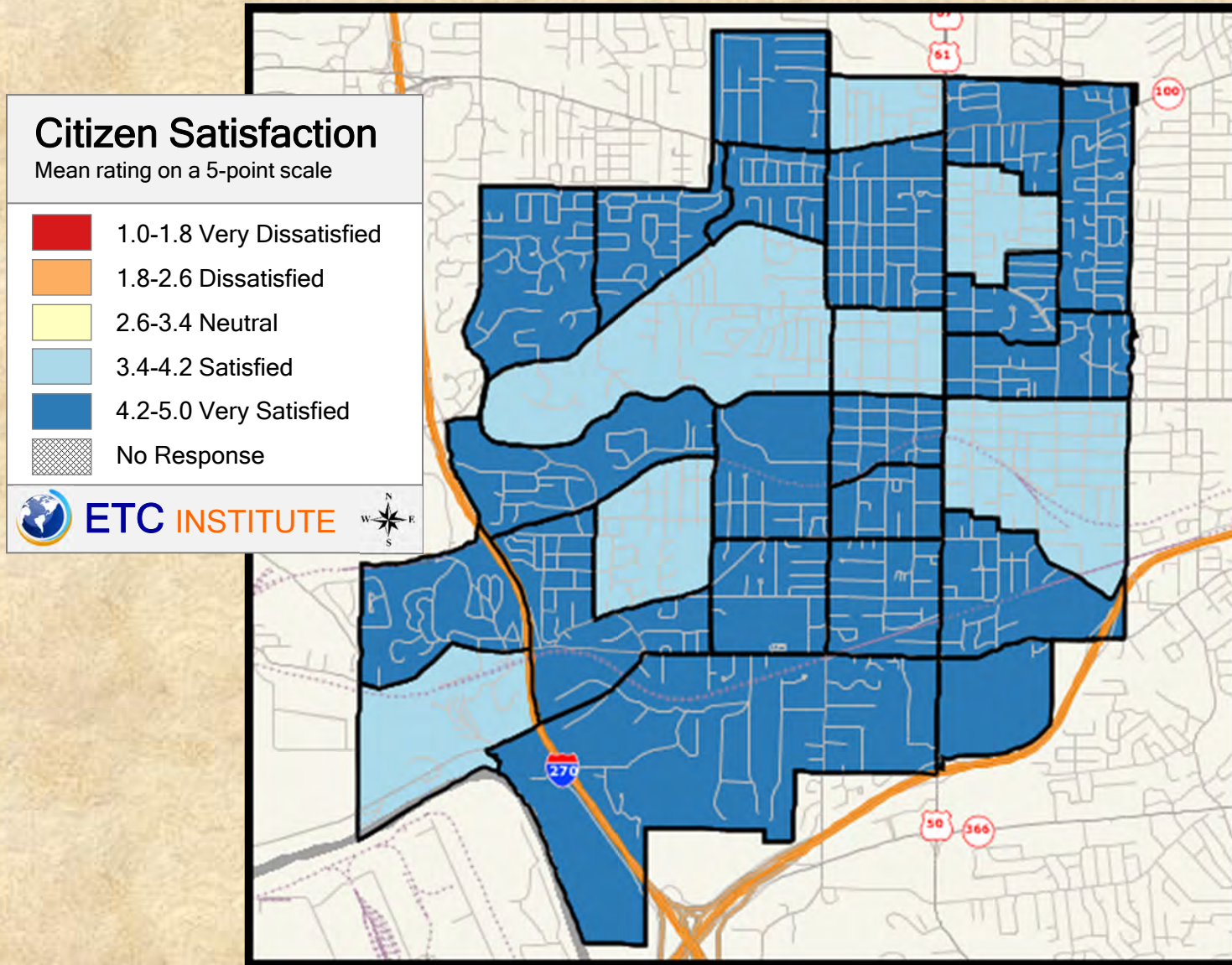


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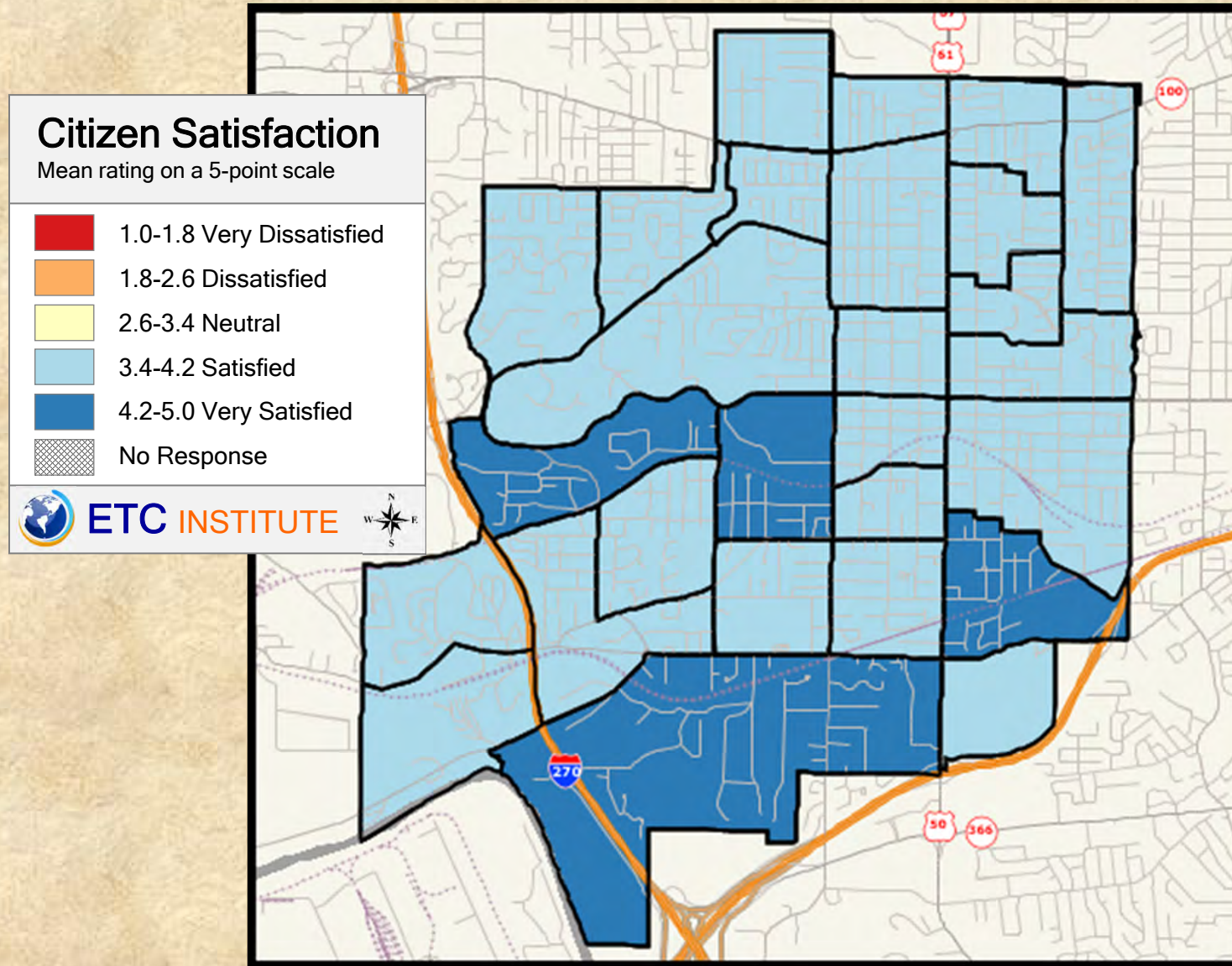
# Q17-01 Level of Satisfaction with: Maintenance of City Parks



## 2021 City of Kirkwood Community Survey

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## Q17-02 Level of Satisfaction with: Quality of outdoor athletic fields

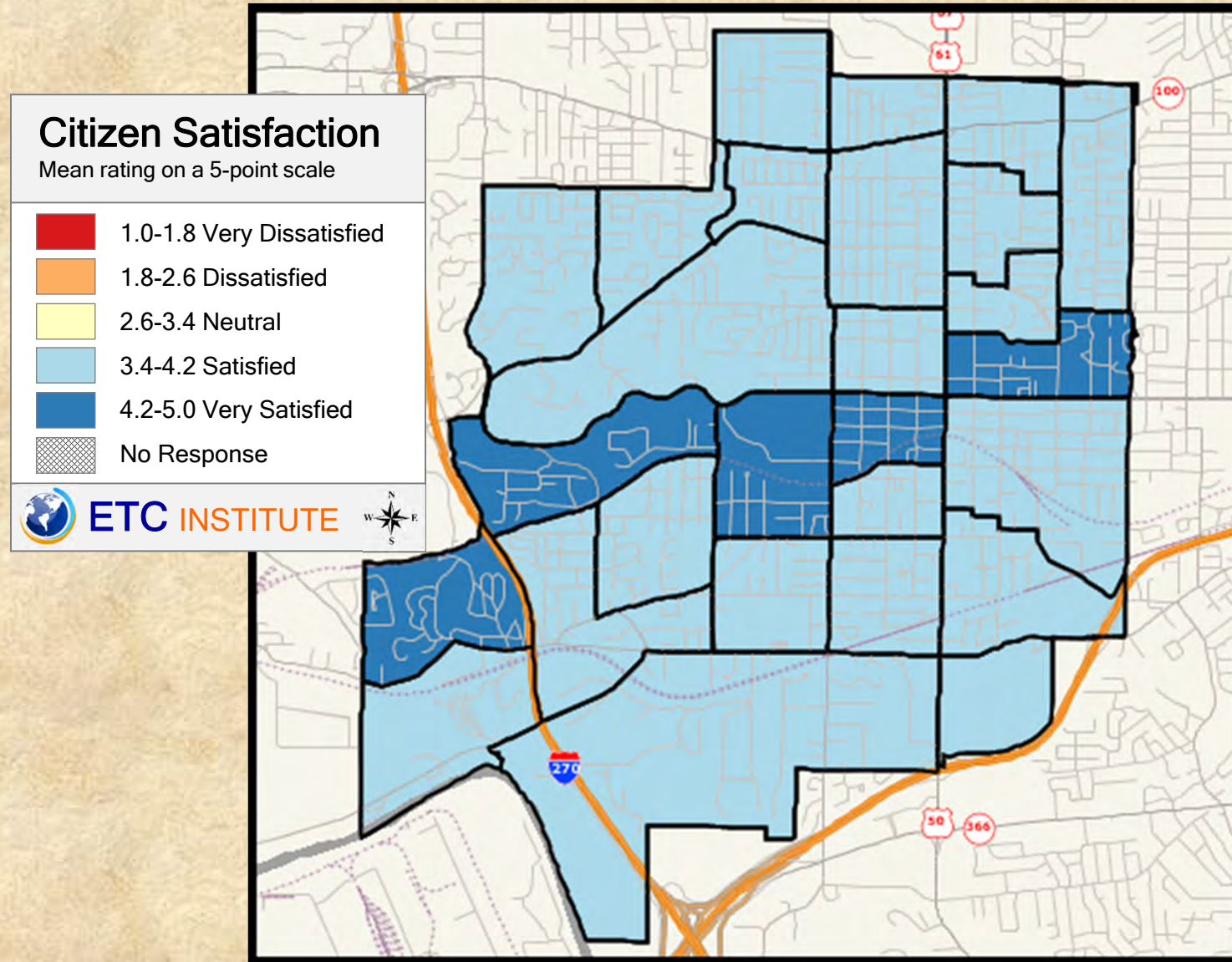


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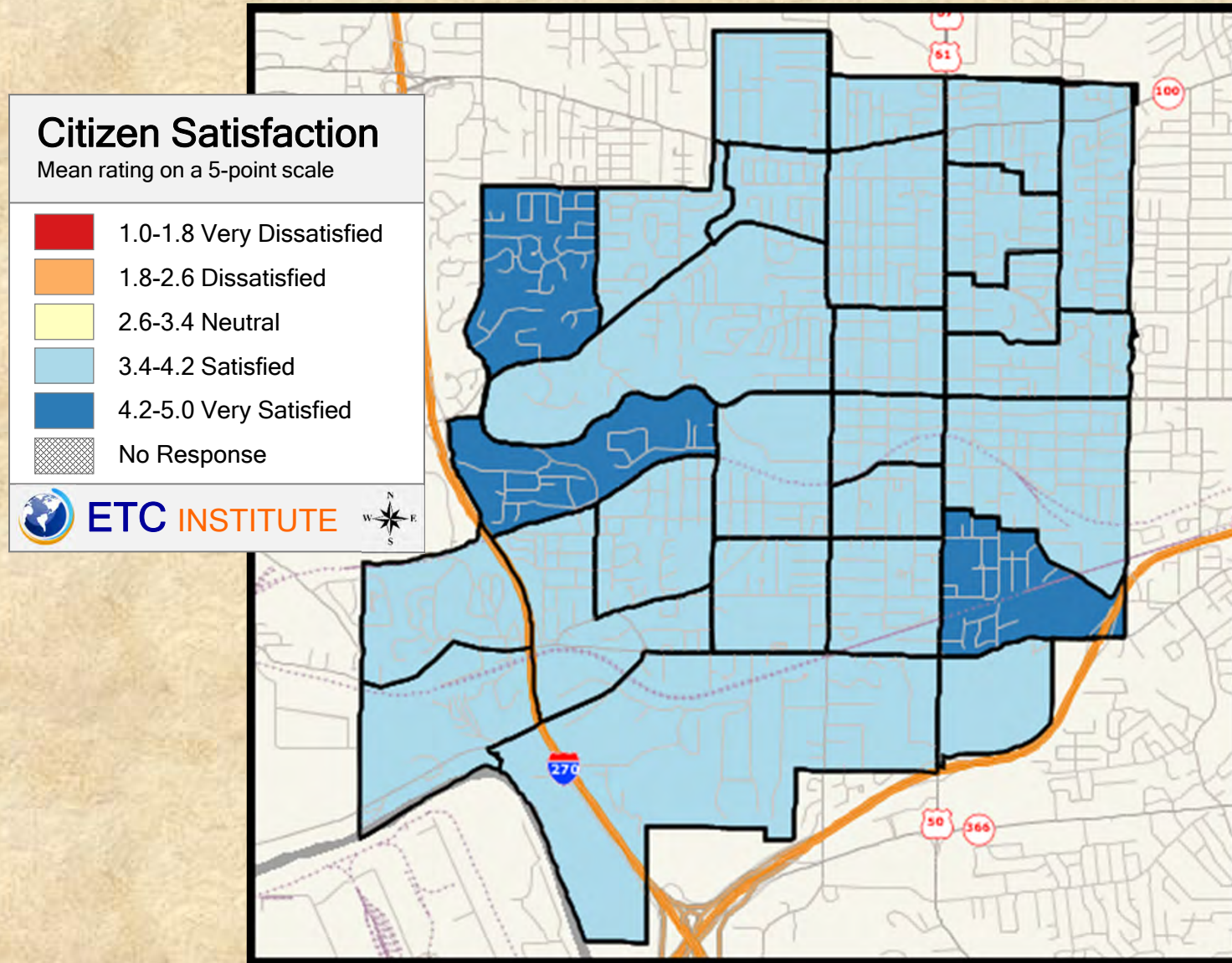
# Q17-03 Level of Satisfaction with: Quality of the City's outdoor aquatic center



## 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q17-04 Level of Satisfaction with: Quality of the City's indoor ice rink

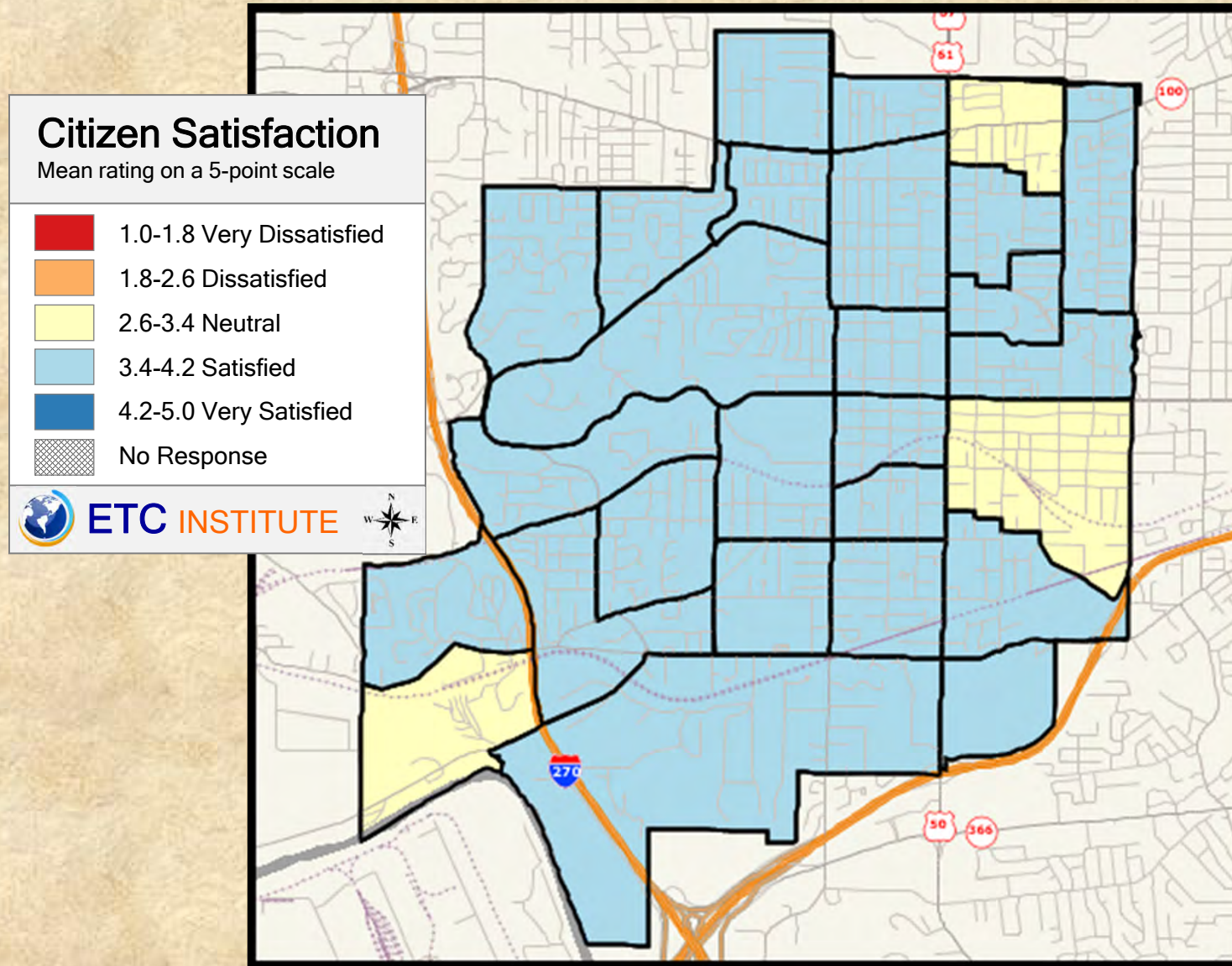


## 2021 City of Kirkwood Community Survey

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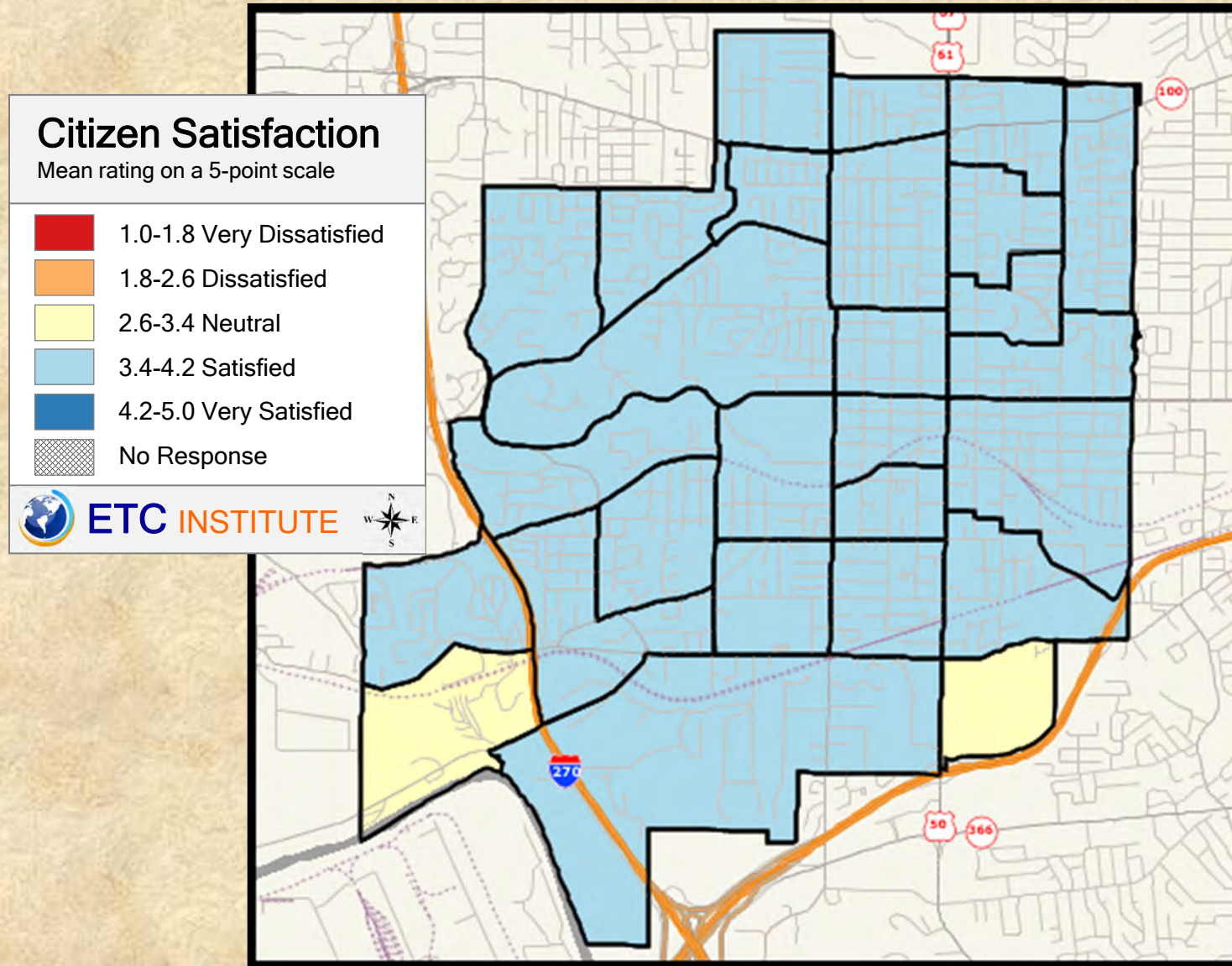
## Q17-05 Level of Satisfaction with: Quality and condition of community center facilities



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## Q17-06 Level of Satisfaction with: City recreation programs such as classes, senior activities, athletic leagues, and day camps

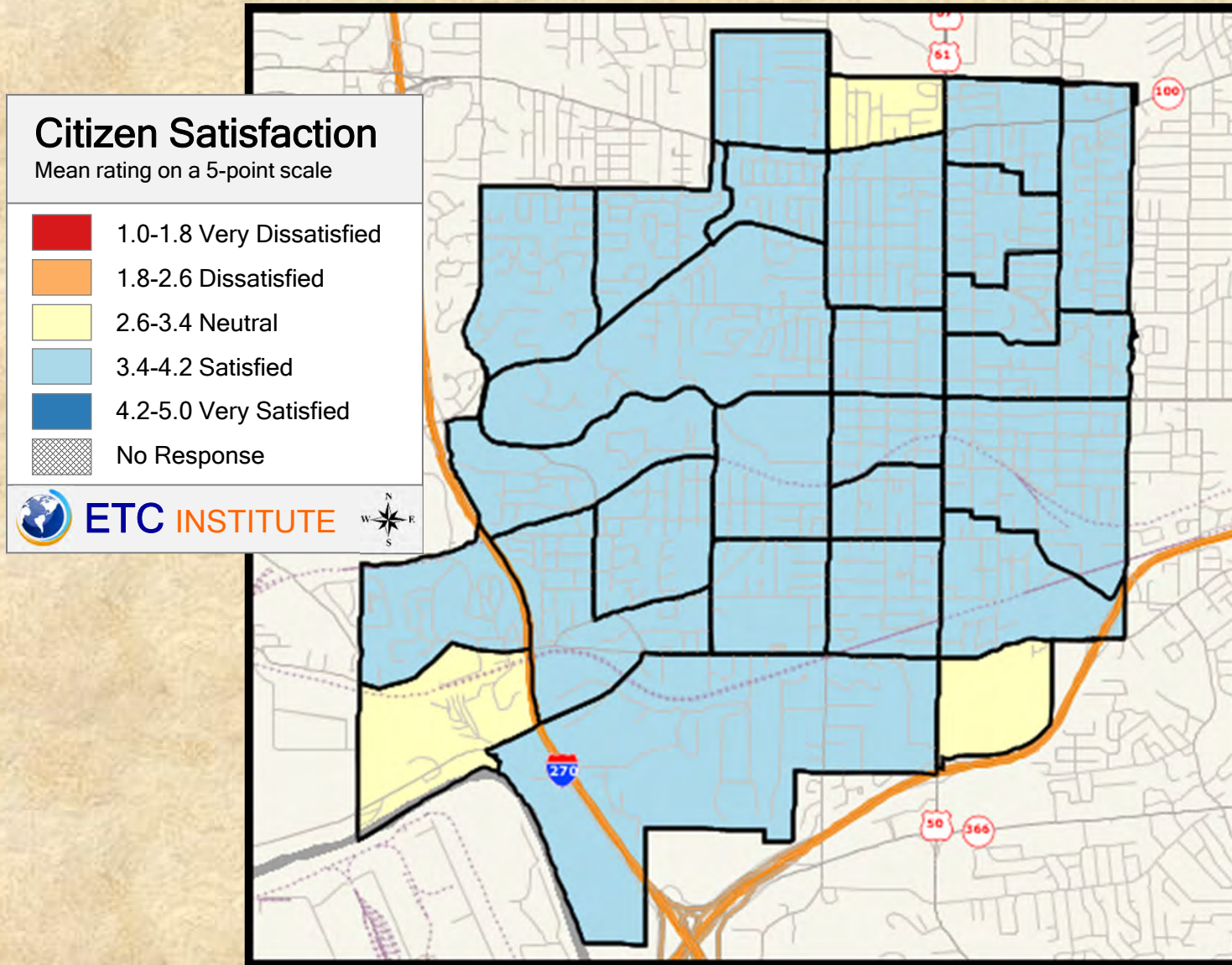


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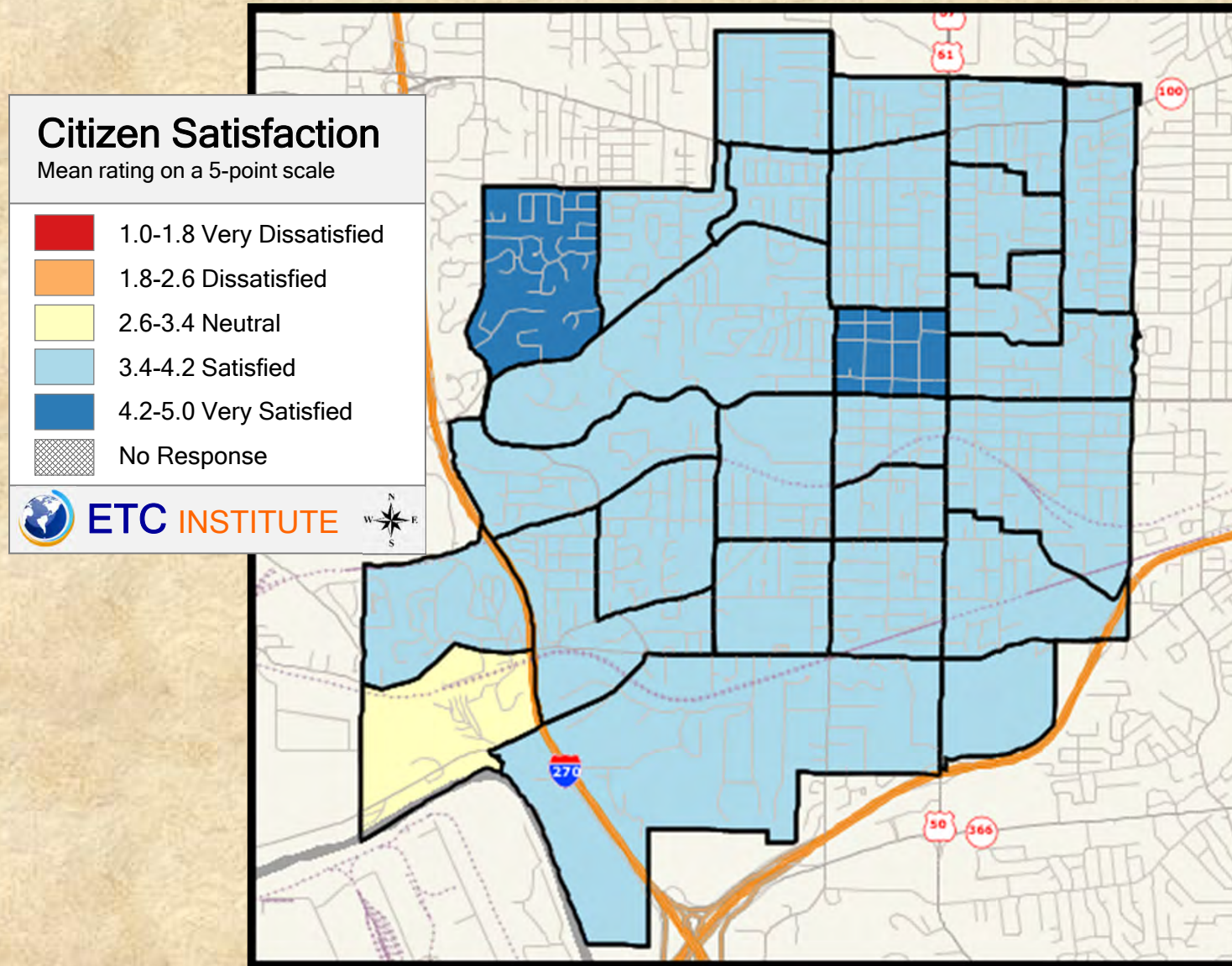
# Q17-07 Level of Satisfaction with: Fees charged for recreation services



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# Q17-08 Level of Satisfaction with: Ease of registering for programs

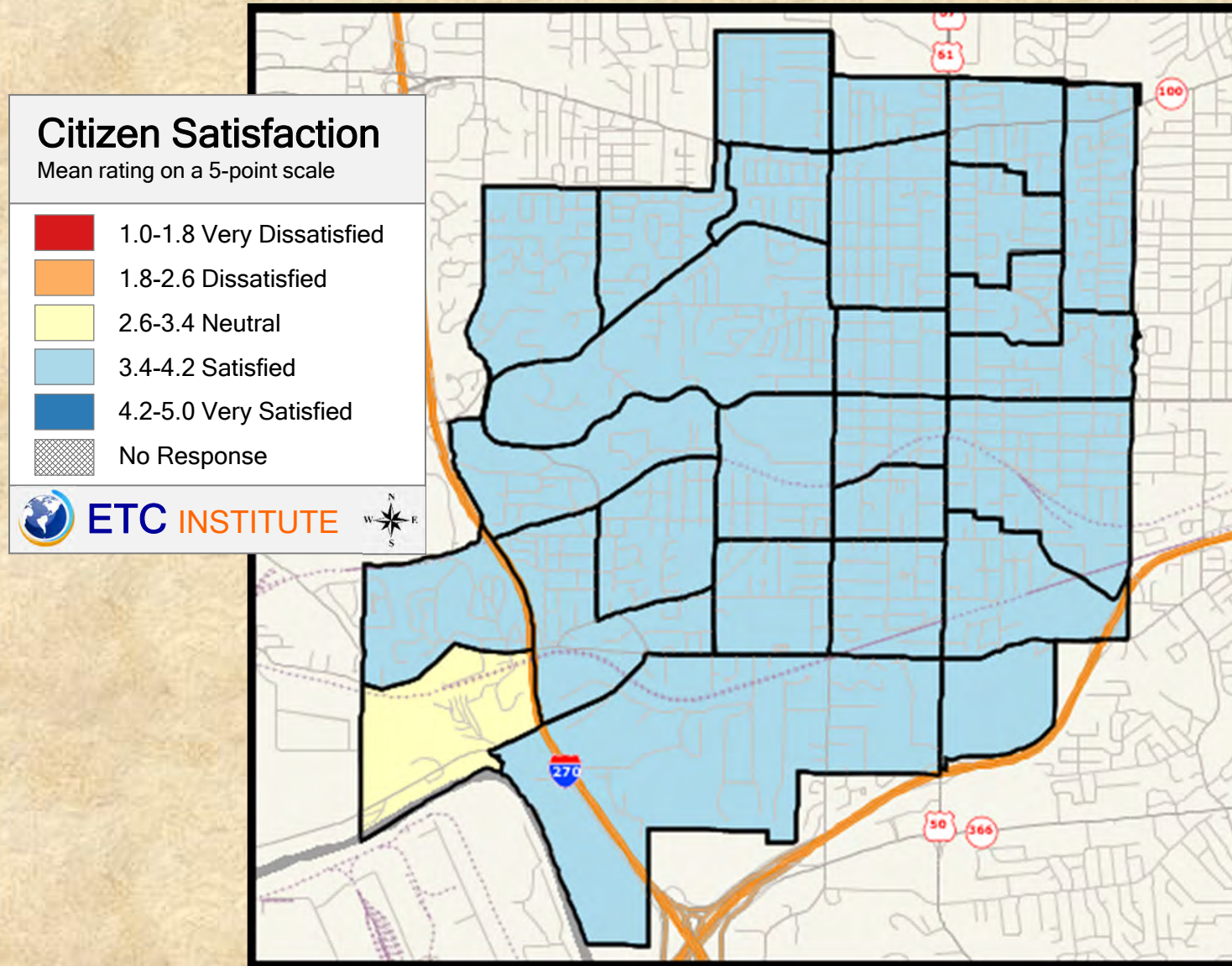


## 2021 City of Kirkwood Community Survey

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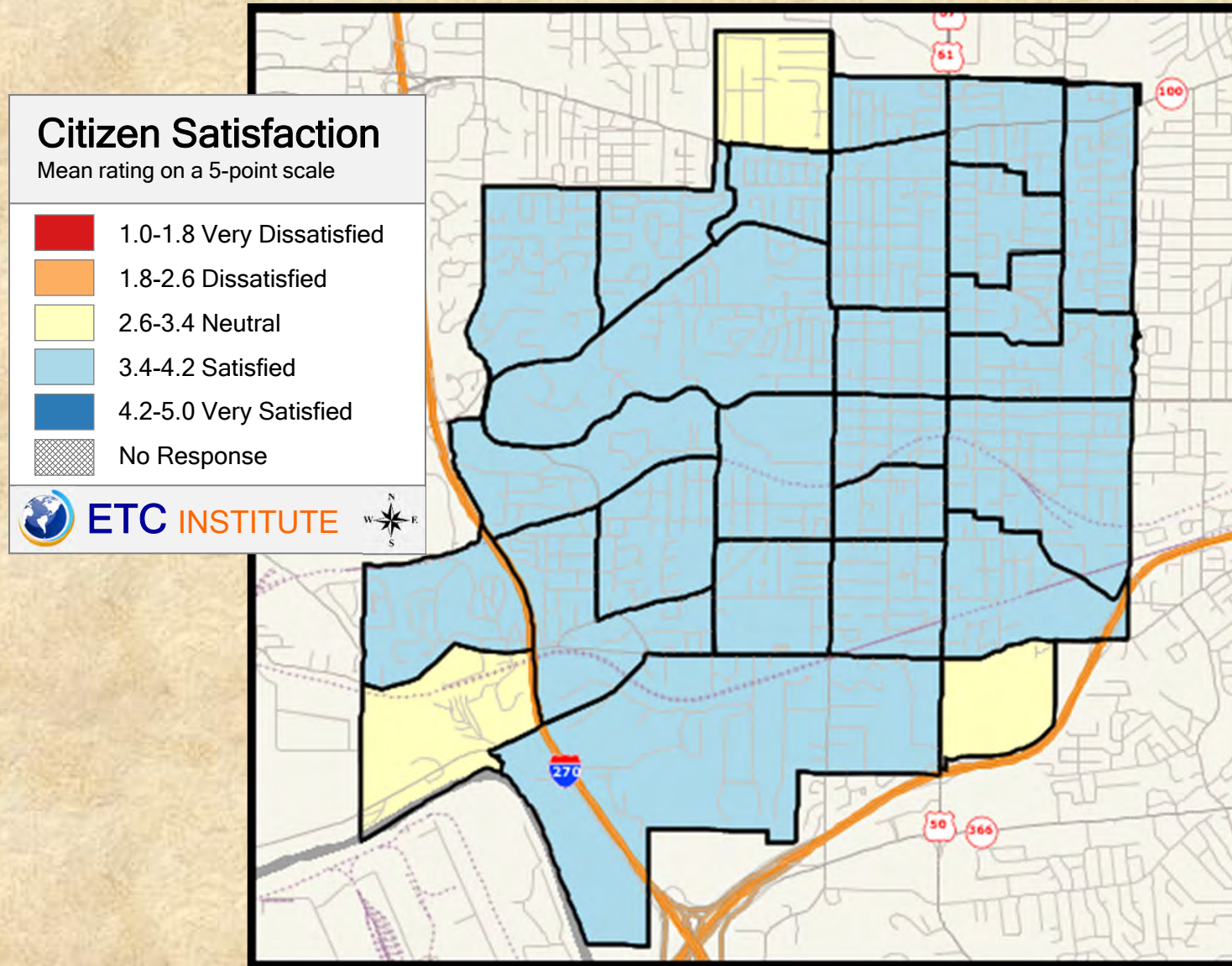
## Q21-01 Level of Satisfaction with: The availability of information about City programs and services



### 2021 City of Kirkwood Community Survey

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## Q21-02 Level of Satisfaction with: City efforts to keep you informed about local issues

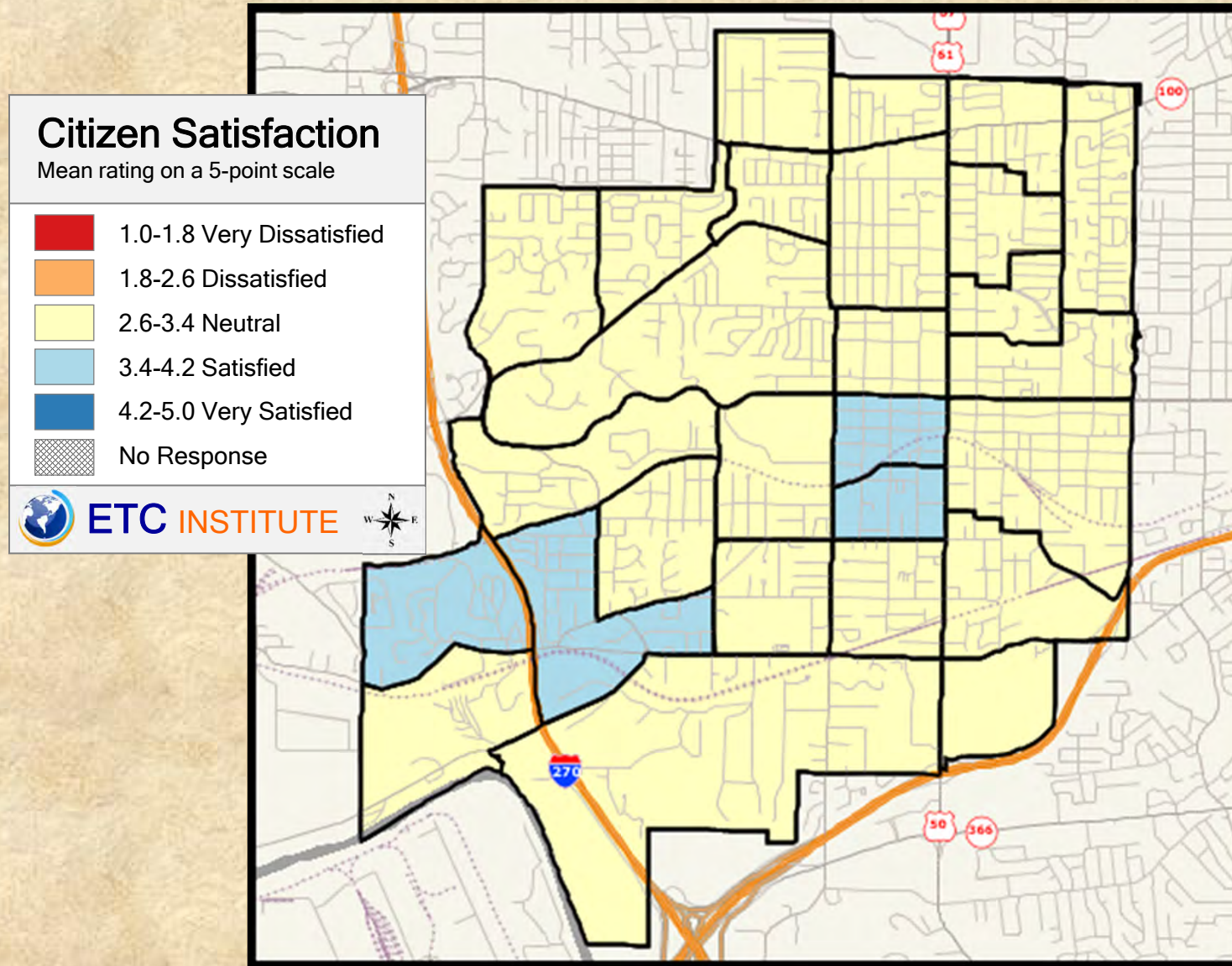


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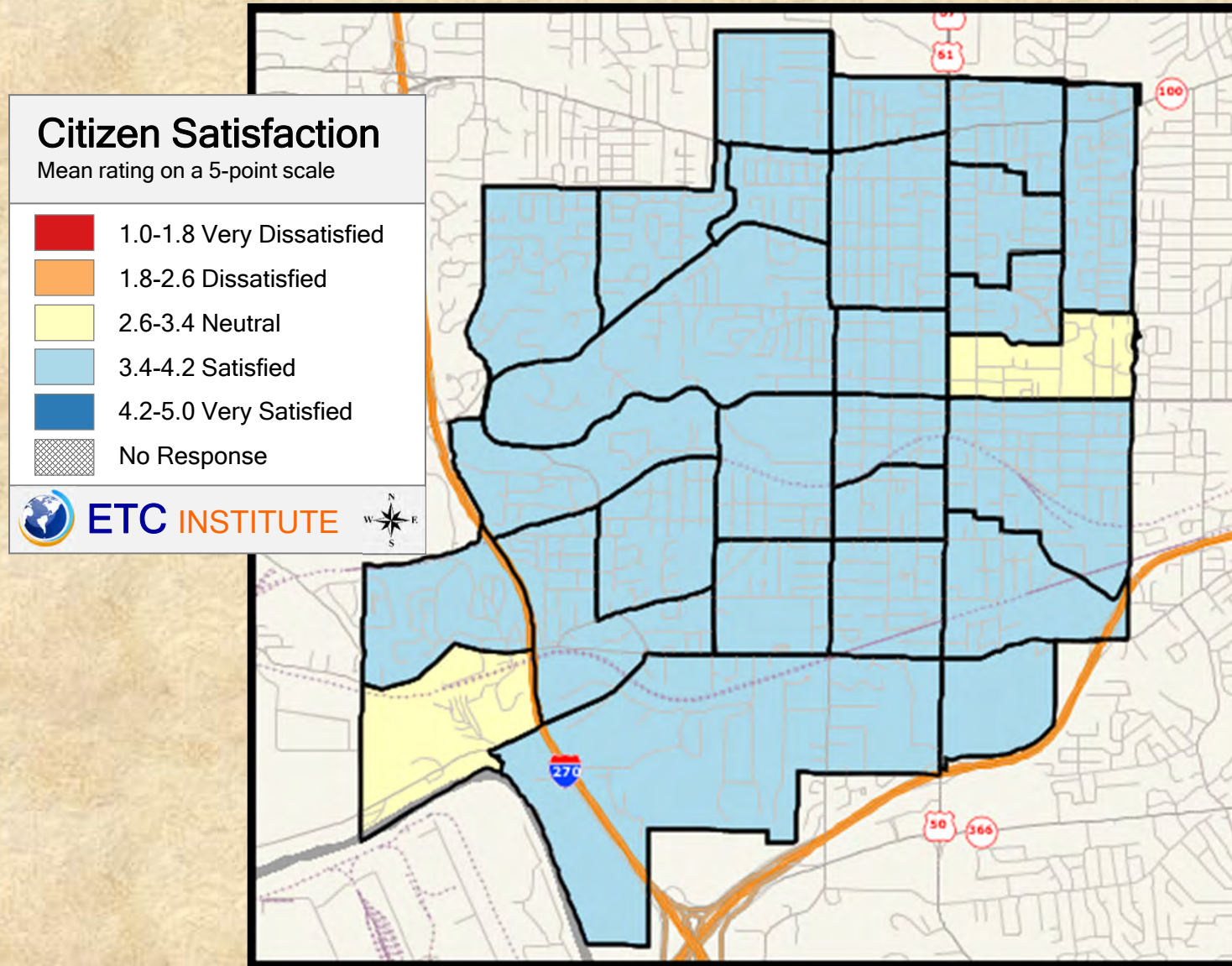
## Q21-03 Level of Satisfaction with: The level of public involvement in local decision making



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## Q21-04 Level of Satisfaction with: The quality of the City's website

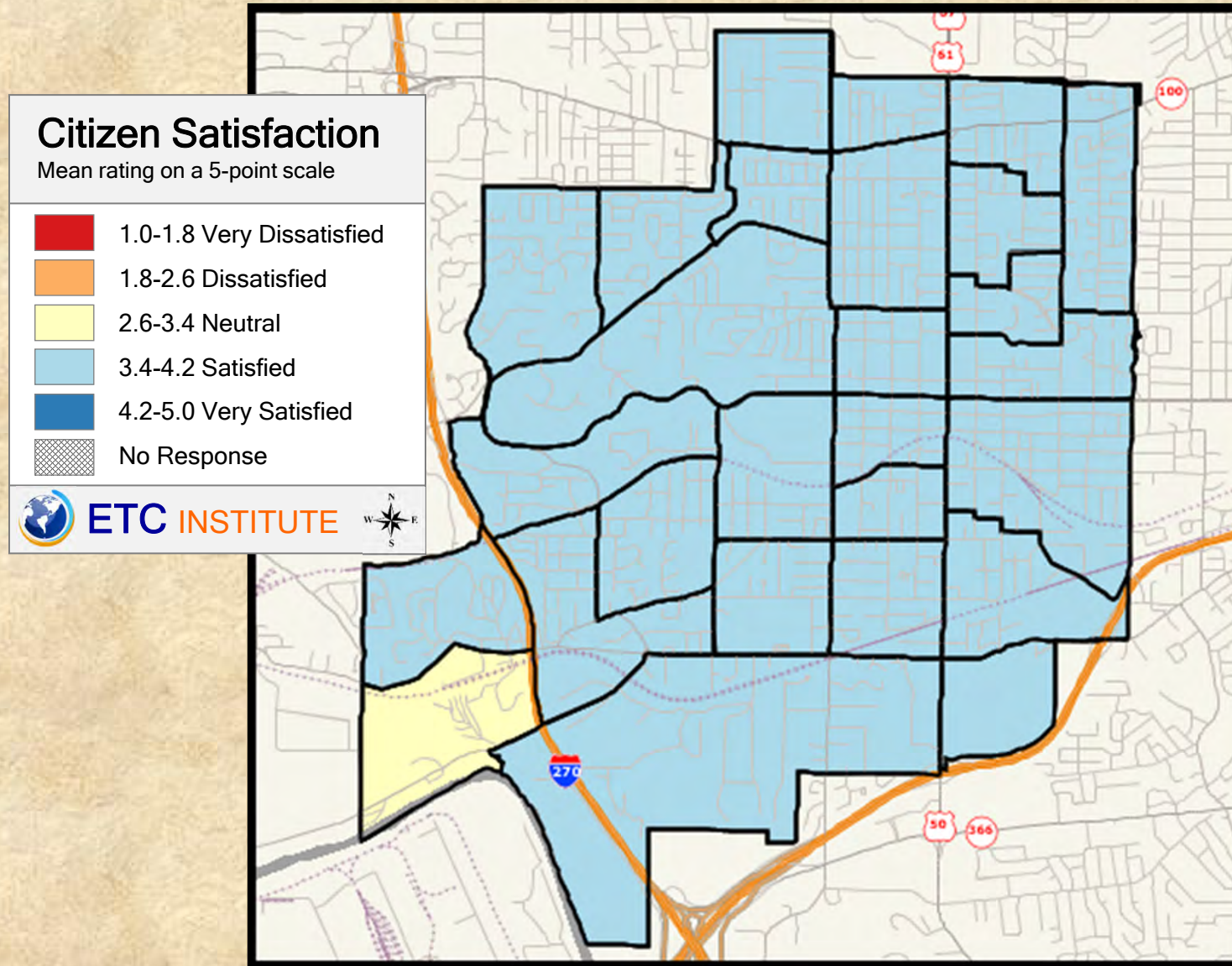


### 2021 City of Kirkwood Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



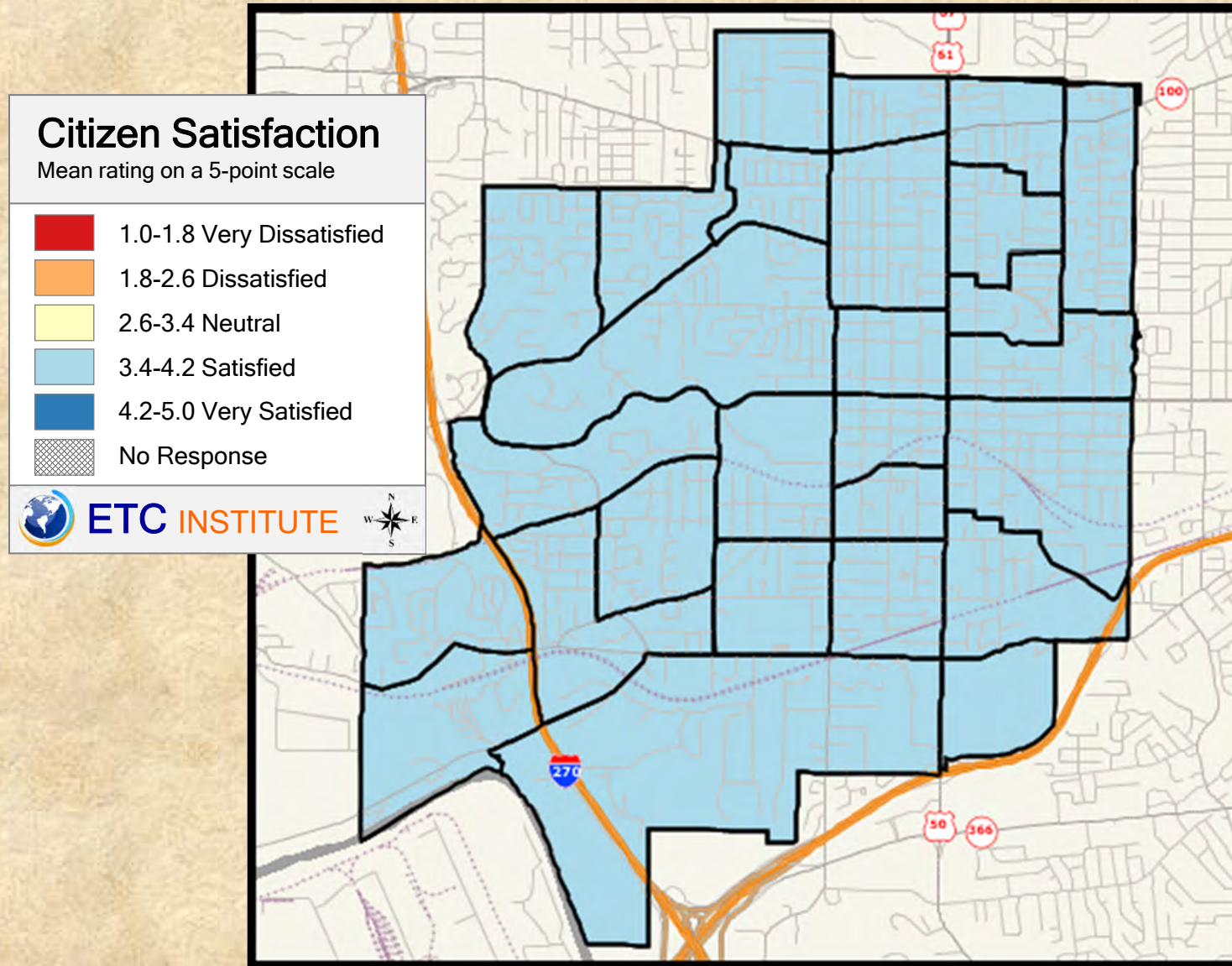
## Q21-05 Level of Satisfaction with: The quality of the City's citizen newsletter, "Eye on Kirkwood"



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## Q21-06 Level of Satisfaction with: The quality of the City's Parks and Recreation program guide

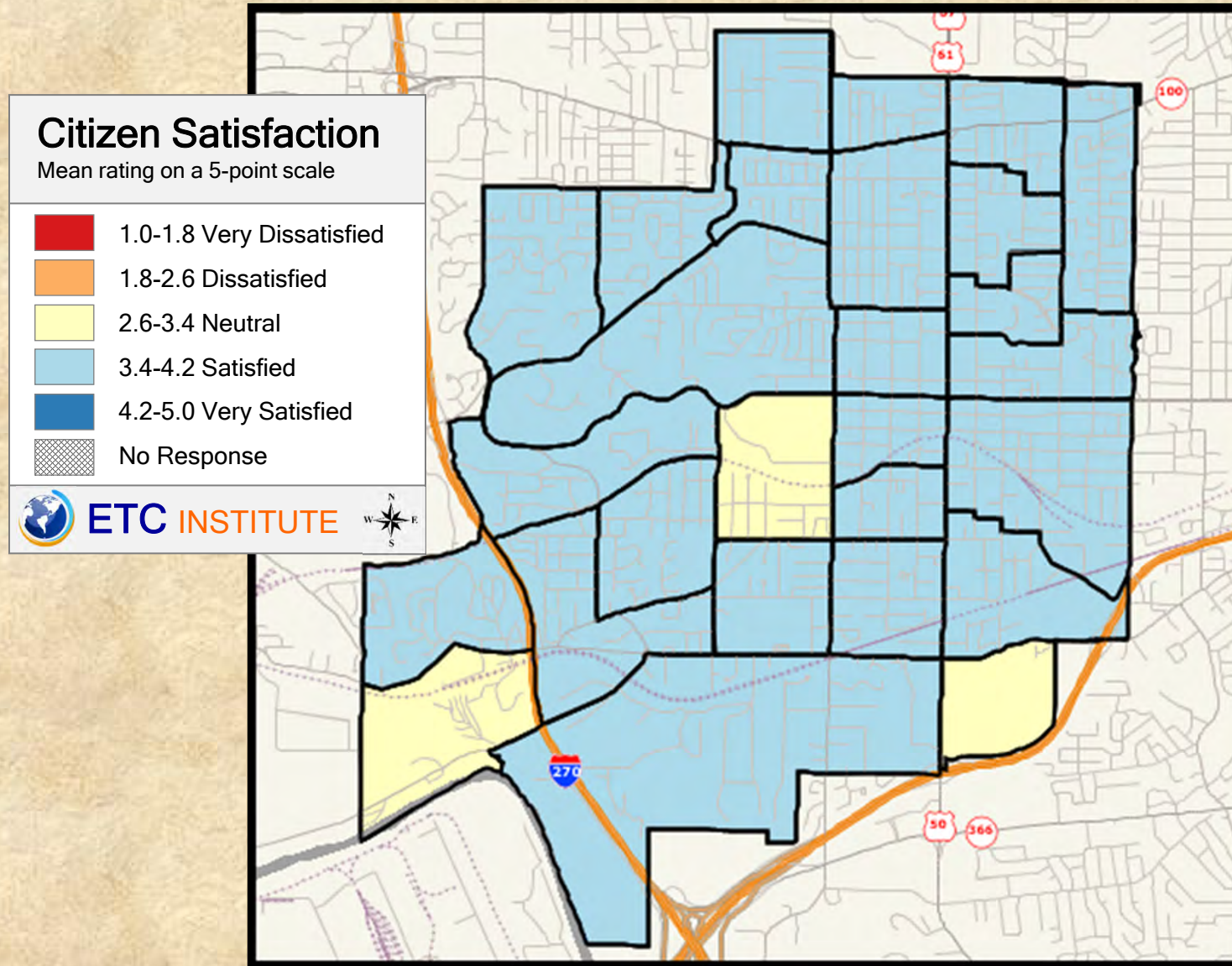


### 2021 City of Kirkwood Community Survey

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## Q21-07 Level of Satisfaction with: How well the City's communications meet your needs



### 2021 City of Kirkwood Community Survey

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